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CLP Power defers energy bills payment and distributes e-coupons and anti-epidemic supplies to support Hong Kong people in fight against COVID-19

The fifth wave of COVID-19 has had a severe impact on people's daily lives and the business environment of Hong Kong. To support the community in its fight against the pandemic, CLP Power Hong Kong Limited (CLP Power) has relaunched an electricity bill payment deferral programme for small and medium-sized enterprises (SMEs) in the catering and retail trades, allowing them to defer payment for two months. The company has also teamed up with various community partners and non-governmental organisations (NGOs) to distribute daily necessities and anti-epidemic supplies to low-income families, elderly people, and the underprivileged.

The SME Electricity Bill Payment Deferral Scheme follows similar initiatives by CLP Power in 2019 and 2020. From 7 March, SME customers in the catering and retail trades can make online applications at <https://e.clp.com.hk/SMEdefer> for this bill payment deferral scheme. Successful applicants can defer their payments of up to three bills for two months each. Bills due for payment in March, April, and May 2022 can be settled in May, June, and July 2022 respectively. A designated hotline on 2678 2633 is set up for customers to find out more about the details of the scheme.

CLP Power is also launching a series of initiatives with various NGOs and community partners to provide timely support to people in need. With the support of The Lok Sin Tong Benevolent Society, Kowloon, CLP Power is giving an e-coupon worth HK\$200 to each of 1,000 low-income families to allow them to purchase food from an online platform, reducing their need for social contact. Meanwhile, 5,500 free meal coupons are made available to users of the four CLP Hotmeal Canteens while their dine-in and takeaway services are temporarily suspended.

Elderly people may run short of food and anti-epidemic supplies. The CLP Volunteer Team is therefore working with Caritas Hong Kong, the Hong Kong Lutheran Social Service, LC-HKS, and the Hong Kong Sheng Kung Hui Welfare Council to deliver 4,000 goody bags containing surgical masks, food, and daily necessities to single elderly people and elderly couples.

CLP Power Managing Director Mr T K Chiang said, "The fifth wave of the pandemic has presented severe challenges to all sectors of the community, and SMEs in the catering and retail trades have been particularly hard hit. We want to offer our wholehearted

support to them and also to provide timely assistance to people in need, so that we can all work together to ride out these unprecedented challenges.”

In addition, CLP Holdings has donated HK\$2 million to Hong Kong Community Anti-Coronavirus Link to buy 10,000 sets of personal protective equipment and other supplies for volunteers carrying out anti-infection work in the community. CLP Power also launched a HK\$80 million CLP Retail and Catering Coupons Programme in January to boost consumer spending and support the underprivileged during the pandemic.

CLP Power will continue to closely monitor the development of COVID-19 and support the Hong Kong community in its fight against the pandemic.

About CLP Power Hong Kong Limited

CLP Power Hong Kong Limited (“CLP Power”) is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to six million people in its supply area. In 2021, CLP celebrated the 120th anniversary of its founding in Hong Kong with a commitment to continue to move forward with the community based on a shared vision of a better tomorrow.

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