

7 January 2024

### **Power Incident in Cheung On Estate, Tsing Yi**

At 9:38am this morning (7 January), a CLP Power's 11kV cable in the substation of On Mei House, Cheung On Estate in Tsing Yi experienced a fault and affected the power supply to approximately 388 customers at On Mei House. CLP Power immediately arranged for power restoration to customers, and resumed power supply to all affected customers at 11:04am. We apologise for any inconvenience caused to the affected customers.

We have deployed our engineering personnel to inspect the power supply equipment at Cheung On Estate and are investigating into the cause.

This case is not related to the voltage dip incident that occurred at the Nga Ying Chau Street Substation on 1 January.

CLP Power attaches great importance to providing safe and reliable power supply and will conduct a thorough investigation and take appropriate follow-up actions.

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