

30 March 2024

## **Voltage Dip**

Around 12:28pm today, CLP Power's 400kV overhead power supply system connecting Yuen Long and Lai Chi Kok experienced a brief voltage dip, during which there was no interruption to the power supply. As the voltage dip occurred in a high-voltage system, customers in different districts might have been affected.

Some customers might have observed light flickering or dimming during the period. Fire alarms might be triggered. Some electrical installations which are sensitive to voltage fluctuation such as lifts might experience tripping due to activation of the equipment's protection mechanism. Building managers can seek assistance from qualified elevator engineering personnel to restart these devices.

Preliminary investigations suggest that the overhead power towers might have been impacted by the hill fire in Shap Pat Heung, Yuen Long. CLP Power's engineering team is following up on the incident and closely monitoring the power supply status.

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