

Important Notes

1. The quick charger cannot provide simultaneous charging for CHAdeMO and CCS, the charging sequence will be first-come-first-served.
2. When electric vehicle ('EV') is being charged over 80% capacity, the charging rate will be slow down automatically.
3. After charging, if the plug is still locked, users may need to use vehicle side control switch to unlock the connector before disconnection.
4. Charging will stop automatically when
 - the EV system indicates charging is completed,
 - the maximum charging unit of this charging is reached.
5. If charging could not be started, please disconnect the power connector from the vehicle first, reconnect the power connector in accordance with 'How to Charge' again to start charging.
6. EV quick charging station is set up for urgent top up purpose, which helps alleviate the range anxiety of EV users. In order to benefit more EV users and reduce their queuing time, the upper limit of each quick charging session is 40 minutes. The upper limited charging time will be changed based on the usage situation.
7. During the charging process, users are recommended to wait in the car park and to leave the station immediately after reaching the upper charging limit. It can help shorten the queuing time for other users.
8. If users wish to fully charge their EV, please queue up for quick charging service again, or make use of CLP's standard or semi-quick charging stations.
9. Users shall stay inside the carpark and look after their own vehicles and belongings.
10. A number of factors and conditions might affect the actual output level. Based on various factors, the power will vary up to the maximum rating to protect the EV and the charger at best operating state and prevent potential damage.

2. Terms and Conditions

1. This is a self-service charging station. Users are required to understand the user instructions, agree with the terms & conditions of use as well as the legal disclaimer before using the quick charging facilities.
2. Do not unplug the power connector during the charging process. If you want to stop charging, please follow the procedures of 'Stop Charging' procedures on the screen.
3. The charging system is provided by CLP Power Hong Kong Limited ('CLP') for EV in Hong Kong which are properly licensed and certified by the Hong Kong government or its relevant agents.
4. Users undertake to comply fully with the EV Quick Charging Station User Guide in the operation of the charging system.
5. Users shall indemnify and hold CLP Power harmless from and against any and all claims, demands, suits, actions or liabilities for damage to property or for injury or death of any person arising out of improper or unreasonable use of the charging system.
6. Users are solely responsible for ensuring their EV are in good and safe condition and suitable for use with this charging system.
7. Users agree that CLP shall be entitled, at any time without notice, to restrict the use of the charging system.
8. Users are responsible to ensure not to over-charge the EV.
9. When charging is completed, please put the power connector back to its holder with care to avoid dropping on the ground.
10. In event of any disputes, CLP shall reserve the right of final decision.

EMERGENCY STOP

Press the 'red' Emergency Stop Button to terminate charging when there is an emergency.

3. Legal Disclaimer

Users should stop using the Quick Charging Station and the charging service immediately if any defect/ malfunctioning of the Quick Charging Station is noticed. CLP assumes no undertakings, warranties or guarantees to the quality, standard and function of the Quick Charging Station. CLP shall not accept any legal responsibility for any death, personal injuries and property damages, and CLP shall not be liable for any direct and indirect consequences, caused by or arising from the use of the Quick Charging Station. Upon choosing to use the Quick Charging Station, users are responsible for all the risks and liability caused by or arising from its usage and shall not seek to claim any compensation from CLP.