

Important Notes

1. Once charging is in process, charging cable will be locked. Should you wish to disconnect the charging cable from the charger, please follow the 'Stop Charging' procedures.
2. After charging session confirmation, no refund will be made for any service fees paid.
3. A number of factors and conditions might affect the actual output level. Based on various factors, the power will vary up to the maximum rating to protect the electric vehicle and the charger at best operating state and prevent potential damage.

2. Terms and Conditions

1. This is a self-service charging station. Users are required to understand the user instructions, agree with the terms & conditions of use as well as the legal disclaimer before using the charging station.
2. DO NOT unplug the power connector during the charging process. If you want to stop charging, please follow the procedures of 'Stop Charging'.
3. The charging system is provided by CLP Power Hong Kong Limited ('CLP') for electric vehicles ('EV') in Hong Kong which are properly licensed and certified by the Hong Kong SAR Government or its relevant agents.
4. Users undertake to comply fully with the EV Charger User Guide in the operation of the charging system.
5. Users shall indemnify and hold CLP harmless from and against any and all claims, demands, suits, actions or liabilities for damage to property or for injury or death of any person arising out of improper or unreasonable use of the charging system.
6. Users are solely responsible for ensuring their electric vehicles are in good and safe condition and suitable for use with this charging system.
7. Users agree that CLP shall be entitled, at any time without notice, to restrict the use of the charging system.
8. Users are responsible to ensure not to over-charge the electric vehicle.
9. In event of any disputes, CLP shall reserve the right of final decision.

3. Legal Disclaimer

Users should stop using the EV Charging Station and the charging service immediately if any defect/ malfunctioning of the Charging Station is noticed. CLP assumes no undertakings, warranties or guarantees to the quality, standard and function of the EV Charging Station. CLP shall not accept any legal responsibility for any death, personal injuries and property damages, and CLP shall not be liable for any direct and indirect consequences, caused by or arising from the use of the EV Charging Station. Upon choosing to use the EV Charging Station, users are responsible for all the risks and liability caused by or arising from its usage and shall not seek to claim any compensation from CLP.