# Electricity Supply Application Form(Electric Vehicle Charging Facilities) - Non-Residential Tariff

\* Confidential \*

CLP中電

|   | -  |   |   | *Mandatory   |
|---|--|---|---|--|
| 1. SUPPLY INFORMATION   |  |   |   |  |
| Expected Effective Date*  |  | Existing Electricity A/C No. (if any)   |   |  |
| Supply Address*   |  |   |   |  |
| 2. ACCOUNT INFORMATION  |  |   |   |  |
| Name of Applicant or Company*   | (English)  |   | (中文)  |  |
| HKID Card or Passport or BR No. *   |  |   |   |  |
| Contact Number*   | Mobile Phone:  | Home/Office Phone:  | : Fax :   |  |
| Company Contact Name*   |  |   |   |  |
| Postal Address*   |  |   |   |  |
| Email address   |  |   | CLP Online Services   | s 🗌 eBill  |
| Bill Language*  | Chinese (中文)   | English   |   |  |
| Authorized representatives of the applicant   | Contact person:  |   | Contact Number:   |  |
| 3. TECHNICAL INFORMATION  |  |   |   |  |
| Type of supply application  | New Meter Installat  | tion 🗌 Change of Load   | Temporary Supply  |  |
| Electricity Demand  | □ Single Phase   | □ 3-Phase   | Total Loading Required:   | (Amperes)  |
| Contractor Information  | Name:  | Contact Number:   |   |  |
| 4. For buildings with rising mains, Confirmation of Agreement from Owner(s) of Rising Mains for Connection (Mandatory)<br>For Connection of Electric Vehicle Charging Facilities and Deduction of Consumption from Account Owner(Optional)  |  |   |   |  |
| facilities will be shown on the electricity bill of the electricity account of the Owner(s) (Account No) and deducted from this electricity account of the Owner(s) and the amount charged for such energy consumption shall be payable by me and       (2) no demand charge (kVA) will be deducted from that electricity account (if applicable*).         I understand that any installation work that will be carried out in relation to the connection of my electric vehicle charging facilities shall be solely for the purposes of electric vehicle charging inside a residential building and shall not be used for any electricity resales. In the event the installation is used for other purposes, the installation shall be removed at my own costs and CLP Power reserves all rights to recover any loss, damages, costs, charges and expenses arising out of or in connection with such use of the installation. |  |   |   |  |
|   |  |   |   |  |
| <ul> <li>5. DIRECT MARKETING (For First Time Personal Applicant Only)</li> <li>CLP Group companies within Hong Kong intend to use your personal data to inform you of our attractive electrical product offers, energy saving tips, energy services, CLP Group organised events and make appeals for non-profit organisations, but we may not do so without your consent. Please tick the box provided to indicate your consent to such use.</li> <li>I consent to CLP Group Companies in Hong Kong using my name, contact number, postal address and e-mail address for direct marketing.</li> </ul>   |  |   |   |  |
| - Teorisent to CEP Group companies in th  |  | nie, contact number, postal address an  |   | leting.  |
| 6. AGREEMENT TO SUPPLY RULES<br>By applying for the supply or the transfer of supply of electricity or by obtaining or using electricity from the CLP Power Hong Kong Limited ('CLP Power'), the  |  |   |   |  |
| By applying for the supply or the transfer of<br>Applicant agrees to be bound and to abide<br>The Applicant agrees to the Supply Rules of<br>and conditions concerning supply as prescr<br>This is to confirm that the undersigned is the<br>accurate and the Applicant shall not hold C<br>representative/agent) shall compensate CI<br>on his/her part or on the part of the applic<br>against all actions, claims, costs and deman<br>fraudulent acts.   | by the Supply Rules pur<br>f CLP Power and under<br>ribed by CLP Power (as<br>he Applicant (or the Ap<br>CLP Power responsible f<br>LP Power for all damage<br>ant and the Applicant ( | iblished by CLP Power from time to time<br>stands that these rules and CLP Persona<br>revised from time to time).<br>iplicant's authorised representative/age<br>for any fraudulent acts on his/her part.<br>e, injury or losses of whatever nature su<br>or the Applicant's representative/agent | e.<br>al Information Collection Statem<br>ent) and that details given in this<br>The Applicant (or the Applicant's<br>uffered by CLP Power as a result<br>t) shall indemnify and keep inder | ent and other terms<br>form are true and<br>s<br>of any fraudulent acts<br>mnified CLP Power |
| Name* (Where Applicant is a Corporation. I/we have authority to bind the  |  | Signature & Company Stamp*  | Date *  |  |

INTERNAL USE ONLY BA NO. Handled by: Date: Remarks:

(if applicable)

## **1. SUBMISSION OF APPLICATION**

Please complete and return this form to CLP Power

- By mail to Customer Care Team, CLP Power Hong Kong Limited, 13/F, Shatin Centre, 6 On Lai Street, Shatin, N.T, Hong Kong.; or - At any CLP Power Customer Service Centre during office hours.

## 2. ENQUIRY AND PROGRESS TRACKING

You will be able to track the current status of your supply, change of load and auto-pay applications anytime. Please access the Application Progress Tracking System at our CLP Online or call CLP Infoline at 2678 2678.

## **3. PERSONAL INFORMATION COLLECTION STATEMENT**

CLP is committed to protecting your privacy. Set out below is information that explains our practices about the way your personal data are collected and used.

#### 3.1 Personal Data We Hold

Personal data held by CLP include information such as your name and address which were collected from you directly and also information such as detailed electricity consumption data and payment records that were gathered during the course of your dealings with CLP.

#### 3.2 Purpose of Collection

CLP may use the personal data held by us for the supply of electricity to you and any directly related purposes. CLP may also use such personal data:

- to open, maintain and terminate accounts
- to supply you with services, facilities and goods you requested
- to respond to and follow up on your enquiries
- to process billing, payments and sales orders
- to conduct customer surveys
- to conduct research and perform statistical analysis
- to enable you to better understand your energy usage
- to gain an understanding of your energy needs
- to provide energy services, hints and tips on energy conservation
- to notify you of changes to our services that may affect you
- to develop new products and services
- to conduct direct marketing activities (including making appeals for nonprofit organisations that may or may not be related to CLP)

You are not required to provide the personal data requested in this form. However, personal data marked with (\*) on this form are necessary for CLP to process your application. CLP may not be able to provide you with services, facilities or goods you require unless you provide the personal data marked with (\*).

#### 3.3 Transfer of Personal Data

CLP may, for any of the purposes stated above, transfer any of your personal data to the following third parties:

- related CLP companies, including subsidiaries and affiliated companies within the CLP Group in Hong Kong;
- service providers (including service providers outside Hong Kong and cloud service providers ) engaged by CLP for any of the purposes stated above; and
- entities (including entities outside Hong Kong) for conducting research and preparing statistics relating to any of the purposes stated above.

CLP will disclose data when required to do so by law and may also disclose such data in response to requests from law enforcement agencies or other government and regulatory authorities.

### 3.4 Access and Correction of Personal Data

You have a right to request access to, and the correction and erasure of, your personal data in accordance with, where applicable, the provisions of the Personal Data (Privacy) Ordinance (Cap. 486), and any other data protection law as applicable. Requests for access and, correction and/or erasure of personal data, as well as withdrawal of consent, where applicable, should be made by email and addressed to our Data Protection Officer at csd@clp.com.hk or by letter and sent to the following address:

CLP Power Hong Kong Limited Data Protection Officer 13/F, 6 On Lai Street Shatin, NT Hong Kong

#### 3.5 Direct Marketing

CLP Group companies within Hong Kong, including CLP Holdings Limited and CLP Power Hong Kong Limited, may use your name, contact phone number, correspondence address, email address and electricity consumption data for marketing our energy services, electrical products, CLP Group organised events and making appeals for non-profit organisations that may or may not be related to CLP.

If you wish us to exclude your personal data for direct marketing purposes, please send us an email, along with your name and account number to our Data Protection Officer at csd@clp.com.hk or call us on 2678 2678.

#### 3.6 Privacy Policy Statement

You can find out more about CLP's policies on privacy and personal data protection by accessing our privacy policy statement available on the CLP website at https://www.clp.com.hk/en/privacy-policy

Unless specified otherwise, references to "CLP" shall mean CLP Power Hong Kong Limited and the "CLP Group" shall mean CLP Holdings Limited, its subsidiaries and affiliates.

CLP Power Hong Kong Limited A member of the CLP group