中電「 炎夏慳住賞」（炎夏慳住賞）個人資料收集聲明

收集個人資料用途

中電會收集及使用閣下提供的個人資料(包括聯絡資料)和閣下的用電數據，主要用於運作及處理「炎夏慳住賞」計劃（「本計劃」）及任何直接與本計劃有關的用途上。中電也可能使用閣下的個人資料作以下用途：

- 回覆並跟進查詢，以及提供支援服務；
- 與閣下溝通；
- 處理、維持及/或管理閣下與我們開設的用戶帳號；
- 在處理閣下的要求前確認閣下身份；
- 維持、更新及/或處理載有閣下參與活動的相關記錄(包括產品、送遞服務、向閣下提供的獎賞或優惠)；
- 處理產品送貨/提供服務安排；
- 進行研究並進行統計分析；
- 令閣下更加了解自己使用能源的情況；
- 為閣下提供用電提示及其他與本計劃有關之訊息；
- 了解閣下的能源需要；
- 向閣下提供能源服務及節約能源的建議和方法；
- 利用人工智能技術生成的內容及相關資料處理（包括但不限於圖像、影片、個人化節能建議，以及其他由人工智能技術所衍生或支援的功能或內容）；
- 在閣下同意的情況下進行直接促銷活動(包括為與中電有關或無關的非牟利機構作出呼籲和請求)。

閣下是基於自願性質提供有關個人資料，但若缺少閣下姓名、供電地址、手提電話號碼、電郵地址及編賬號碼，我們可能會無法處理與本計劃相關的產品送遞、服務提供、發放活動日資訊、計算相關慳電數據及獎賞發放。中電會透過郵寄、電郵、中電手機應用程式及 SMS 短訊方式發放本計劃的相關資料，包括但不限於產品試用登記確認、手機應用程式或 SMS 發放任何「炎夏慳住賞」活動開始通知、進行意見調查或發放獎賞等等(如適用)。

個人資料的轉移

為滿足上述用途之需要，中電可能會將閣下的個人資料及用電數據轉移給第三方，包括：

- 提供產品的供應商及相關應用程式開發商；
- 中電的關連公司，包括中電集團在香港的附屬和關聯公司；及
- 中電就上述任何用途而聘請的代理人、產品/服務供應商(包括香港以外的產品/服務供應商及雲端服務供應商)

如有法例規定，中電會披露有關資料，亦可能會應執法機關、政府部門或監管部門的要求披露相關資料。

查閱及更正個人資料

根據《個人資料(私隱)條例》(第 486 章) 及其他適用的個人資料保護法例，你有權知道中電是否擁有你的個人資料，亦可索取有關資料副本，並更正和刪除中電保存的有關資料。有關索閱、更正及 / 或刪除中電記錄內任何有關你的個人資料的要求，以及撤回同意的要求(如適用)，可電郵至中電 csd@clp.com.hk 與中電個人資料保障主任聯絡。

私隱政策聲明

閣下可瀏覽中電網頁(https://www.clp.com.hk/zh/privacy-policy) 查閱中電的私隱政策聲明。

*除非文義明確另有所指，在此提及的「中電」是指中華電力有限公司 ，「中電集團」是指中電控股有限公司、其附屬公司及關聯公司。

CLP Summer Saver Rebate (Summer Saver Rebate) Programme —
Personal Information Collection Statement

Purpose of Personal Information Collection

CLP may collect and use the personal data (including contact information) you provide and your electricity consumption data to operate and manage the "Summer Saver Rebate" Programme ("the Programme") and for any directly related purposes. CLP may also use such personal data:

- to reply and follow up enquiries, and provide support services;
- to communicate with you;
- to process, maintain and/or manage any user account with us;
- to verify your identity before processing your request;
- to maintain, update and/ or process records of activities you have entered (including product, delivery services, rewards or offers provided to you);
- to handle product/service delivery arrangement;
- to conduct research and statistical analysis;
- to enable you to better understand your energy usage;
- to provide consumption alerts and other related messages of the Programme;
- to gain an understanding of your energy needs;
- to provide energy related services, hints and tips on energy conservation;
- Content generated through the use of artificial intelligence technologies and related data processing (including but not limited to images, videos, personalised energy-saving tips, and other content or functionalities enabled or derived from artificial intelligence technologies);
- subject to your prior consent to do so, to conduct direct marketing activities (including making appeals for non-profit organisations that may or may not be related to CLP).

You provide your personal data on a voluntary basis, but in the absence of your name, power supply address, mobile phone number, email address and electricity account number, we may not able to process the delivery of products, services, event notifications, energy saving calculation and rewards in relation to the Programme. CLP will distribute relevant information of the Programme via mailing, e-mail, CLP mobile App push or SMS, including but not limited to product trial enrolment acknowledgment, kick-start notice of any events of the Programme through the mobile App or SMS, conducting surveys and reward of Points etc (whenever appropriate).

Transfer of Personal Data

If necessary, for any of the purposes stated above, CLP may transfer your personal data and electricity consumption data to the third parties, including:

- Product suppliers and related app developer;
- related CLP companies, including subsidiaries and affiliated companies within the CLP Group in Hong Kong; and
- agents, products/ service providers (including products/ service providers outside Hong Kong and cloud service providers) engaged by CLP for any of the purposes stated above.

CLP will disclose data when required to do so by law and may also disclose such data in response to requests from law enforcement agencies, government departments or regulatory authorities.

Access and Correction of Personal Data

You have a right to request access to, the correction and erasure of, your personal data in accordance with, where applicable, the provisions of the Personal Data (Privacy) Ordinance (Cap. 486), and any

other data protection law as applicable. Requests for access, correction and/ or erasure of personal data as well as withdrawal of consent, where applicable, should be made by email to our Data Protection Officer at csd@clp.com.hk

Privacy Policy Statement

You can find out more about CLP's policies on privacy and personal data protection by accessing our privacy policy statement available on the CLP website at **https://www.clp.com.hk/en/privacy-policy**.

** Unless specified otherwise, references to "CLP" shall mean CLP Power Hong Kong Limited and the "CLP Group" shall mean CLP Holdings Limited, its subsidiaries and affiliates.*