

Smart Product Trial of CLP Summer Saver Rebate (Summer Saver Rebate) Terms and Conditions

To understand if use of smart product helps saving more energy for smart meter customers, CLP and ZHEJIANG TUYA SMART ELECTRONICS CO. LTD (Smart Device Developer) work together to offer free trial of Smart Selects to selected smart meter customers and let participants enjoy the full benefits of smart technology applications while earning extra rewards from saving energy in the Summer Saver Rebate (SSR) Programme.

Participants must fulfil below requirements and participate in SSR Programme, accept its corresponding programme details, and sign this agreement to acknowledge your acceptance.

1. The registered address has an air conditioner with LCD screen infrared remote control in living room; and register the Smart Selects App and complete product setting.
2. Each registered address can apply ONE Smart Selects for free trial, which is only applicable at the registered address.
3. Participants should control and regulate the above air conditioner by using the Smart Selects, keep the Smart Selects powered on, connected to the internet, and paired to the air conditioner until the end of the Events.
4. Participants shall be entitled extra 100 Domeo Points for each unit of electricity saved only if they **allow CLP and Smart Device Developer to control the above air conditioner at the registered address, via Smart Selects to finish the Events within the specified hours.** Upon the completion of all the Events with Smart Selects, the ownership of Smart Selects will be transferred to you.
5. Participants must complete download Smart Selects App and CLP Hong Kong App and binding with CLP Online Account registration. Participants must ensure that their computer, mobile phone, CLP Hong Kong app and Smart Selects App can receive news of the Events.
6. Participants agree to take all practicable and reasonable measures to maintain the Smart Selects in good condition and ensure its safe custody throughout the SSR Programme period.
7. **If participants withdraw from the Programme or stop Smart Selects internet connection or pairing with the air conditioner or use it out of the registered address or lose the product or whatever reasons leading to failure of completion of or taking part in the Event or Programme, they will be disqualified and required to return the device or pay the full market price of smart product. All related entitlement including current or coming rewards will be suspended immediately.**
8. **Participants may return the Smart Selects at any CLP Customer Service Centres, or CLP may arrange for door-to-door collection subject to actual circumstances.**
9. All products and rewards cannot be resold, refunded, redeemed for cash or other products and offers (except specified redemption activities).
10. Participants agree to allow CLP to provide their electricity consumption data for electricity usage, pattern and efficiency analysis. Such data will be kept for 12 months after the end of the Programme for study.
11. Participants agree to allow and Smart Device Developer to provide their electricity consumption data of the registered address to CLP. Such data will be kept for 12 months after the end of the Programme to find out any change of consumption behaviour.
12. To encourage customers achieving continuous energy saving, the Programme has been upgraded to one of the CLP regular activities. If participants wish to opt out from the Programme, please contact 2678 2678 or email to smartmeter@clp.com.hk.
13. For any product enquiry about Smart Selects, email smartmeter@clp.com.hk or call 2678 2678.
14. To the extent permitted by law, CLP shall not be responsible for any claims made or losses, damages, costs or liabilities which participants and/or any other person may suffer or incur in connection with the use of Smart Selects and the Programme.
15. CLP has no responsibility for the Smart Selects and services provided by the Smart Device Developer. Any dispute concerning the product quality service must be directly negotiated and settled between the customers and the Smart Device Developer.

** Unless specified otherwise, references to "CLP" shall mean CLP Power Hong Kong Limited and the "CLP Group" shall mean CLP Holdings Limited, its subsidiaries and affiliates.*