

## The Terms & Conditions of the "Summer Saver Rebate Programme" Customers Contact Information Update Online Form

1. By submitting the form, customers are deemed to accept and agree to be bound by the following Terms and Conditions, as well as the Disclaimer set out in CLP Power website at [www.clp.com.hk](http://www.clp.com.hk).
2. Contact information for update will be subjected to the latest submission.
3. Upon successful account verification, customers' contact information will be updated to CLP's system to receive event notifications of Summer Saver Rebate Programme, other services from CLP and electricity account related information (e.g. eBill etc.) accordingly.
4. The employees of CLP are not eligible for this promotion.

### **General Terms and Conditions**

1. The deadline is based on the server record of [www.clp.com.hk](http://www.clp.com.hk).
2. CLP may, at its absolute discretion to determine the eligibility of participants. CLP is not obliged to interfere with any person for any matter related to this promotion.
3. All eligible customers must ensure that all information provided should be true, accurate, complete and update, and promptly keep the information true, accurate, complete and update without any fraud on submission of personal data, or false submission of personal data of others. Customers shall be responsible for any loss, damage or liability arising out of or in connection with any fraud on submission of personal data, or false submission of personal data of others, and indemnify and hold CLP and the relevant party harmless for any loss, damage, claim arising out of or in connection with any fraud on submission of personal data, or false submission of personal data of others.
4. If, for any reason, CLP is not capable of conducting this promotion as planned, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failure or any other causes beyond the control of CLP which corrupt or affect the administration security, fairness or integrity or proper conduct of this promotion, CLP reserves the right in its sole discretion to take any action that may be available and appropriate.
5. CLP is not responsible for lost, incomplete, late or misdirected entries. No responsibility will be taken for technical difficulties with the entry mechanism and does not warrant that the entry mechanism will be available at all time.
6. Customers understand and agree that (a) any material to be downloaded or otherwise obtained through the use of this promotion is accessed at customers' own discretion and risk, and customers will be solely responsible for any damage to customers' computer system or loss of data that results from the download of any such material; (b) Any advice or information, whether oral or written, obtained by customers from the promotion or through or from the service shall not create a warranty unless otherwise state in the terms and conditions of the promotion.
7. Customers who engage in fraudulent activities to obtain benefits or Domeo Points are resulted to immediate cancellation or suspension of all related Domeo Points or benefits without prior notice. CLP reserves the right in its sole discretion to take any action that may be available and appropriate.
8. In the event of CLP, in its reasonable opinion, suspect or think that any participant tampers or interferes with the entry mechanism in any way, or who does not properly comply with the entry process, the participant will be disqualified.
9. To the extent permitted by law, CLP shall not be responsible for any loss, damages, or liability (whether direct, indirect or otherwise), including but not limited to any loss of income, profit or reputation, arising in any way out of: (1) any technical failure or malfunction or any other problem in any computer, internet network or system, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failure or any other causes beyond the control of CLP (2) any shortage or inadequacy of any third party-service, (3) any notice or correspondence which is misdirected, delayed, altered or lost in the information transmission or otherwise.
10. CLP has the absolute right to amend, suspend, delete any part or the entire promotion or supplement any of these terms and conditions and the right in its sole discretion, at any time without giving prior notice to the customers in its sole discretion.

11. Regarding any dispute arising from the promotion, the decision of CLP shall be final and binding.