



CLP's Power Connect initiative has always supported local social enterprises, promoting inclusivity and sustainable development. From now on, every time you spend HK\$50 or more in a single transaction at a designated social enterprise, you'll earn 250 Domeo Points, with up to 1,250 points up for grabs each month! Shop while supporting social inclusion. It's a win-win!

Earning points just got easier with our upgraded registration process!

In-store Purchases

Step 1: Redeem the relevant "Social Enterprise Points Voucher" on Domeo's "Green Activities" page.
Step 2: Spend HK\$50 or more at a participating social enterprise.
Step 3: Present the voucher to staff to register your purchase.

Online purchases:

Step 1: Spend HK\$50 or more at a designated social enterprise's online shop.
Step 2: Register your receipt on the Power Connect "Earn Points by Supporting Social Enterprises" page!

Points will be automatically credited to your Domeo account within the first 10 working days of the following month.

With a diverse range of social enterprises, from dining and eco-friendly products to handmade crafts, your spending can make a real difference!



The brand-new Domeo platform is here! Packed with even bigger rewards for everyday life, plus low-carbon tips, and eco-friendly activities to choose from, now you can dive into green living with Domeo.

Green Shopping: Eco-friendly Products

We've revamped our vouchers. Tap once and they're yours! Plus, we've added even more energy-saving (Top 2 tier Energy Efficiency Label) and eco-friendly products. Stock up with Domeo Points, save energy and the planet!

Green Tips: Energy and Money-Saving Tips

From the bedroom to the living room, kitchen to bathroom, we've got tips for every corner of your home. Just scroll the platform to pick up handy advice and become a savvy energy-saving pro!

Green Activities: Support eco-friendly & Social Inclusive events

New green activities are rolling out! Use your Domeo Points to join initiatives like charity meal deliveries, eco-workshops, or inclusive experiences. Spread love and hope by supporting local green businesses and vulnerable communities.



How can a sum of HK\$2,800 make a difference to underprivileged families? This amount is sufficient to subsidise a family to replace a new window-type inverter air conditioner, facilitating them to save electricity efficiently in the scorching summers. This is a demonstration of the CLP Community Energy Saving Fund's heartfelt support and care for those in need.

The CLP Community Energy Saving Fund supports vulnerable people and promotes carbon reduction. This year, HK\$5 million has been allocated to the Inverter Air Conditioner Replacement Subsidy Scheme. The initiative provides subsidies for single elderly people, low-income households, and disabled people to buy energy-efficient models with a Grade 1 energy label.

The Scheme received an overwhelmingly positive response. Over 1,400 families have benefitted from the replacement of their air conditioners, enabling them to reduce energy consumption by 30% compared to non-inverter air conditioners and ease their electricity expenses in the long term.

CLP is grateful for the support of the Hong Kong SAR Government's Electrical and Mechanical Services Department and is committed to continue to provide considerate and compassionate support for people in need.



Hong Kong's eMobility ecosystem thrives through collaboration, where every part works in harmony. Building on the success of last year, CLP is excited to join forces once again with eMobility Network members to participate in ReThink HK 2025.

Under the theme "Powering Every Ride. All In For Evergreen.", CLP's booth will present innovative solutions and collaborative efforts that are shaping Hong Kong's green transport future. Visitors can explore our cutting-edge energy data analytics tools, success stories with power supply solutions, a variety of charging technologies, as well as the debut of the new member of the CLP EV fleet. Admission is free, and there's plenty to discover at our booth! Simply register on the official event website by September 2 for a free ticket with redemption code (EPSCLP).

Date and Time:

September 11 (Thursday) 8:45 am – 6:30 pm
September 12 (Friday) 8:45 am – 6:00 pm

Location:

Hong Kong Convention and Exhibition Centre, Hall 1B – B05



Q My elderly family members downloaded the CLP App, but they struggle with the small text. Any fixes?

A Good news! The CLP App now features a **Large Font Mode**. Once enabled, key pages like the homepage, login, and bill details page will display bigger text, making it easier to read and reducing eye strain.

Here's how to turn it on:

- Method 1: When opening the app, select "Enable" in the large font prompt.
- Method 2: After logging in, go to Profile > App Settings > Large Font Mode.

We've also made it easier to set up your CLP One account. After creating a profile, users can now link their electricity services in one go, making the process smoother than ever!