



Inclusive activities bring our community together for a Green Christmas

CLP has always been committed to building an inclusive society. This Christmas, we teamed up with different communities to prepare festive treats and organise exploration tour of nature. Together, participants experienced the essence of an inclusive lifestyle and enjoyed a heartwarming winter.

Gingerbread Man Making Inclusive Workshop

Gingerbread men hold a special place in many people’s Christmas memories. In collaboration with social enterprise Gingko House, we organised a Gingerbread Man Making Inclusive Workshop, inviting retired mentors to teach participants how to bake lovely and fragrant gingerbread men. This event not only supported employment for our elderly friends but also brought together members of the Hong Kong Association of the Deaf, creating unique Christmas memories for every participant!

Green Horizons: An Island Slow Living Experience

Under the warm winter sun, we visited Cheung Chau with friends from the Down Syndrome Association for an inclusive journey into nature and green living. Together, we prepared bamboo-roasted chicken in the outdoors and crafted eco-friendly bags using natural materials. It was a chance for everyone to slow down, connect with nature, and feel a sense of inclusion and care, creating unforgettable moments of togetherness.



Pairing Water-saving Device with Energy-efficient Electric Water Heaters

Winter's arrived cold and gray and you may be prepping your water heater for winter. We provide helpful tips and advice so you can easily choose the best-fit electric water heaters, along with the recommendation of low-flow showerheads, that can rival the electricity guzzlers and help you to save money.

There are three types of electric water heaters: instant, central storage and showerhead storage.

Instant type is convenient, providing hot water without preheating, but some products work with high energy consumption. Make sure the residential building is equipped with a 3-phase power supply before purchase. Central storage type has a larger water capacity ranging from 18L to 38L and it can connect with multiple outlet pipework. Showerhead storage type has a water capacity ranging from 12L to 23L and can only connect with single outlet pipework. Both central storage and showerhead storage types are available with rapid heating technology, which allows you to take a 30-minute hot shower in just 5 minutes of pre-heating.

The best practice of usage is (1) to reduce water usage or (2) to lower the temperature/ shorten heating time. You can consider installing a water-efficient showerhead with WELS label (a high star-rating indicates a low water consumption and high-water efficiency) to reduce water usage further and save on heating costs. Also, leaving it on constantly can seriously increase your electricity consumption. Turn the heater off right after the shower to avoid unnecessary electricity waste.



Earn 500 Domeo Points by Adopting Bank Autopay!

Set up Bank Autopay for electricity bill payment — it’s convenient and rewarding!

From now until 31 Jul 2026, set up Bank Autopay and complete your first Bank Autopay payment to earn 500 Domeo Points, redeemable for a limited-time coupon from designated merchants or other fabulous offers! Also enjoy complimentary add-on services: Payment alert and eReceipt!

Apply for Bank Autopay in just 2 simple steps via CLP App or website:

- 1. Log in to your CLP One Account and click “Profile”. Apply for electricity bill payment by Bank Autopay
- 2. Click “eAutopay Application” and fill in the application form

*Autopay applications will take 4-6 weeks to process, so please allow sufficient time.

Once your application is completed and Bank Autopay is successfully activated, you’ll enjoy a simple and seamless payment experience! Plus, you’ll get 500 Domeo Points — act now!

Terms and conditions apply.



AI Louise Lee Teaches Seniors to Use the App with Guidance from a Familiar Voice

Many people think that seniors have poor memory and find it hard to learn how to use smartphones. In reality, with the right approach, our elderly friends can become quite skilled at using their phones!

To help senior users get the hang of the CLP App more easily, CLP has prepared both printed and digital versions of the CLP App guidebook. These guides take seniors step-by-step through the CLP App, helping them smoothly integrate into digital life and enjoy the convenience and fun that technology brings.

What’s more, the digital guidebook is an interactive tutorial webpage, narrated by AI avatar Louise Lee. She provides voice guidance, patiently walking seniors through the main functions of the CLP App, making it much easier for them to learn how to use this convenient app.



Outsmart Scammers in One Move with the CLP App

Q As we approach Christmas, I'm receiving more suspicious text messages and emails. How can I avoid falling for these online scams?

A CLP takes your cybersecurity very seriously. Download the CLP App and log in to access a range of essential features. You can view your bills and electricity usage, pay your bills, participate in the Eco Fun mini game to earn Domeo points to redeem rewards — all in one app!

During festive seasons, scammers often send a flood of fake texts or emails, impersonating bill payment reminders, making them hard to spot. With the CLP App, you won't worry. You can check your electricity bill anytime, anywhere. Simply enable the payment reminder feature, and you won't need to pay any attention to the fake messages you receive.

Lastly, remember to check your personal details in the app regularly to ensure your address and email are up to date. This way, your bills will always reach you on time.