

All For You

Your induction cooker has been a trusted companion in your kitchen, whipping up countless meals over the years. As technology advances, many of us are tempted to upgrade for the latest features. However, before you consider throwing away your old cooker, discarding it not only wastes resources but also adds to landfill burdens.

CLP's commitment is to promote a low-carbon lifestyle and encourage our customers to reduce waste and care for the community. From now until 31 August 2025*, CLP has partnered with The Salvation Army Recycling Programme to launch the Single Zone Induction Cooker Replacement Program. We're inviting you to donate your single zone induction cooker, which will be inspected and given a second life with families in need. This initiative not only extends your appliance's lifespan but also delivers warmth and hope to our community.

To encourage participation, successfully donating a qualified single-zone induction cooker entitles you a 5% off discount code^ for all induction cookers on Domeo and an OTO HK\$300 e-Cash coupon.

Whether you're passionate about sustainability or simply looking to lend a helping hand, this program is truly meaningful. Invite your friends and family to join in! Together, we can make a difference while also experiencing a sense of satisfaction.

*Promotion Period: 2 July 2025 to 31 August 2025
^Induction Cooker discount code must be used on or before 15 September 2025. Expired code will not be valid.



Energy-saving Tips

Summer is here, and it's the perfect time to stay cool while cutting down on energy use! By kicking a few common habits, you can significantly boost your air conditioner's efficiency and lower your electricity bills.

1. Stop Turning on the AC Immediately After Getting Home

It's tempting to switch on the air conditioner the moment you walk through the door, often blasting cold air directly at yourself. However, this habit not only wastes energy but also increases the chance of catching a cold.

A smarter option? Start by opening the windows to let fresh air circulate and use a fan to disperse the heat trapped in the room. Once the indoor air feels less stuffy, turn on the air conditioner. This reduces strain on the compressor and helps save energy.

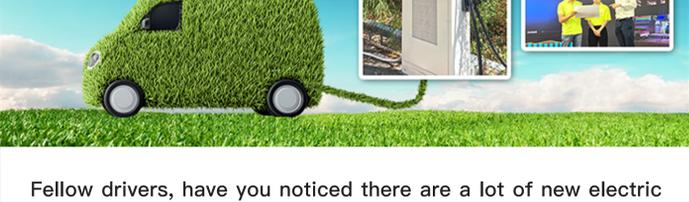
2. Stop Setting the Fan Speed to the Lowest Level

Many people assume that lowering the air conditioner's fan speed saves energy, but in reality, it does the opposite. When the fan speed is too low, less air passes through the heat exchanger, forcing the compressor to work harder and consume more power.

For greater efficiency, set the fan speed to its highest level. This not only saves electricity but also cools your space faster and maintains ideal humidity levels.

3. Stop Using a Ventilation Fan with Your AC

Running a ventilation fan while your air conditioner is on may seem harmless, but it disrupts the cooling process. Ventilation fans draw cool air out of the room, causing the AC to overwork to maintain the set temperature — wasting energy in the process.



All Things Low Carbon

Fellow drivers, have you noticed there are a lot of new electric vehicle (EV) models on the roads these days?

EVs are becoming mainstream in Hong Kong. Last year, 7 out of every 10 newly registered private vehicles were electric. Between 2018 and 2024, the number of EVs on our roads skyrocketed by 8 times. There is always an EV next to you these days!

With more EVs around, a well-developed charging infrastructure is absolutely essential! That's why more charge point operators like Sino Express Intelligence are stepping up, rolling out fast and convenient charging solutions. They're aiming to install 300 smart rapid-charging stations within five years — serving not just private EV owners but also taxis, delivery vans and other commercial vehicles. Their chargers are not only applicable to indoor parking lots but also covers outdoor charging locations!

CLP leverages its energy expertise to provide flexible and efficient energy supply solutions for Sino Express Intelligence. We actively support the development of large-scale EV fast-charging hubs and ensure timely grid readiness to meet operational requirements.



CLP Rewards

The weather's scorching every day. If you want to enjoy a cool and energy-efficient summer, simply download the CLP App — your household's must-have energy-saving companion to unlock trio surprise rewards and reduce carbon. You can earn up to 55,500 Domeo Points annually and redeem for prizes worth up to HK\$4,500!

1st Reward

Download the CLP App and activate your CLP One account for the first time to instantly earn 500 Domeo Points. You can immediately redeem for a can of Braised Abalone (3 pcs) worth HK\$48!

2nd Reward

Log onto the CLP App and play the Eco Fun mini game regularly. Learn about eco-friendly habits and earn up to 5,000 Domeo Points annually.

3rd Reward

Check your daily and hourly electricity consumption using the CLP App to reap the Summer Energy-Saving Rewards*. The top 200 households with the highest percentage of energy saving will be awarded 50,000 Domeo Points! Redeem your points on the Domeo Rewards platform to snag trendy energy-efficient appliances, eco-friendly home goods, supermarket vouchers, and more.

*Promotion runs until 31st August.
Terms and conditions apply.



AI Customer Service Mailbox

Q Are you worried that electrical leakage from your appliances could potentially affect the power supply of your building or even the entire neighbourhood, as it may have caused a circuit breaker to trip in your home before?

A No need to worry! In fact, your home is equipped with household protection devices, which form a trinity along with the building's and the power company's protection systems. These three layers of protection enhance your electricity safety.

First Layer: Household Protection Devices

If your home experiences an overload or electrical leakage, the Miniature Circuit Breaker (MCB) and Residual Current Circuit Breaker (RCCB) will automatically cut off the power supply, protecting your appliances and personal safety effectively.

Second Layer: Building Protection Devices

The main switchboard in your building is equipped with overload and earth fault protection relays. These relays automatically adjust the power cut-off time based on the fault current, ensuring a reliable power supply.

Third Layer: Power Company Protection Devices

The power company has switchgear and protection systems to safeguard the power supply. In case of a fault, the affected section is quickly isolated, and power is seamlessly switched to an alternative supply, keeping your electricity uninterrupted.