

CLP All Set for Typhoon Season

All For You

As typhoon season approaches, CLP has implemented comprehensive measures to safeguard the power system against potential challenges brought by storms. We continuously monitor the impact of typhoons and heavy rain to ensure network stability during severe weather conditions.

To maintain a reliable power supply, CLP has enhanced inspections of power supply facilities across the network ahead of the typhoon season, using drones to examine transmission towers and overhead lines, and conducting vegetation management near overhead lines. Additionally, we have installed floodgates and flood prevention equipment at substations that are at risk of flooding. Before the typhoon season begins, emergency drills will be conducted to ensure all parties are ready to respond swiftly and effectively.

Typhoons can strike unexpectedly, causing power fluctuations or interruptions. Our 24-hour Customer Service Hotline (2728 8333) is ready to address customer enquiries, and our on-call emergency teams are prepared to provide prompt support whenever needed and feasible.



Are Inverter ACs Always the Most Energy-efficient?

It's All about Finding the Right Fit

Energy-saving Tips

During scorching summer months when air conditioners (AC) are running constantly, having an energy-efficient unit is crucial. While many people know inverter ACs are more energy-efficient than fixed-frequency models, what other factors should you consider when selecting an energy-saving air conditioner?

Horsepower (HP)

First, choosing the right horsepower is essential. The higher the HP rating, the greater the cooling capacity. Before selecting an AC unit, consider not just the room size but also your home's actual environmental factors. For example, an 80–100 sq. ft. room typically requires a 1HP unit. But if the room faces west and gets afternoon sun, you'll need one with slightly higher HP.

If you are opting for an inverter unit, avoid undersized units. If the HP is insufficient, the compressor will run continuously to maintain the set temperature, wasting energy instead of saving it.

Energy Efficiency Label Rating

According to EMSD data, a Grade 1 energy-labelled air conditioner saves about 23% more electricity than a Grade 3 model and 43% more than a Grade 5 unit.

Next time you shop for an air conditioner, compare your actual needs, pricing, and its energy efficiency to find the best fit!



Beautifying CLP Substations as Community Photo Spots

CLP Activity Highlights

Have you noticed the walls of CLP's substations have become stunning murals?

These murals were created by students from HKCT Institute of Higher Education (HKCT), Catholic Ming Yuen Secondary School, Tsang Pik Shan (Sung Lan) Secondary School, and Yuen Long Merchants Association Secondary School who have participated in the Peer-to-Peer Coaching Programme under CLP Substation Beautification Project. HKCT students led and mentored secondary school students in collaborative workshops to co-create mural designs for three substations in Sai Kung, Shatin, and Yuen Long.

Each mural creatively blends local landmarks, cultural heritage and eco-friendly elements. For example, the Shatin mural features Lek Yuen Estate, the district's first public housing complex. The Sai Kung design showcases the Velodrome and the famous seafood street, alongside energy-saving and decarbonisation elements.

Mural painting days were organised and invited over 140 participants, including District Officer, Assistant District Officers, district councillors, district youth committee members, students, elderly, and CLP volunteers. They all rolled up their sleeves to beautify the substations, bringing vibrancy to the community.



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Watch Out for Scam Texts! CLP App Helps You Beat the Scammers

AI Customer Service Mailbox

Q I've recently received text messages claiming to be from CLP, saying I've missed an electricity bill payment. They urged me to click on a link to pay straight away. What's the safest way to check and pay my bills?

A To avoid falling for fake text scams, your best bet is to use the CLP App to check and pay your bills — that way, scammers won't get a chance to trick you!

Simply download the CLP App and set up your CLP One Account. You can see your total charges and payment due date, check detailed bill breakdowns and even track your electricity subsidy balance. The app also supports a variety of payment methods, including AlipayHK, WeChat Pay HK, FPS, and PPS. You can pay your bill safely and easily in the comfort of your own home.

Remember, CLP will never ask for sensitive personal info, bank details, credit card info, or passwords through texts. If you're still worried about accidentally clicking suspicious links in texts, switch to the CLP App to receive your account updates for your peace of mind.