

This year, we are launching HK\$240 million from the CLP Community Energy Saving Fund to promote decarbonization and care for the community. These initiatives include electricity subsidies for low-income families and a program to replace window-type inverter air conditioners. These initiatives are designed to empower individuals facing

hardships. Take Ms. Wu, for instance—a visually impaired woman

who has lost sight in her left eye and navigates life with resilience. After successfully securing the electricity subsidy, she can now enjoy dining out with friends, reinvigorating her daily life, and restoring her hope. Ms. Wu's inspiring story is just one among many. Mr. Lee also benefited from the electricity subsidy last year. With the extra

financial relief, his son's learning environment has been enhanced, opening doors to a brighter future. This year, we are relaunching the CLP Electricity Subsidies for Underprivileged Families Program (Application Period: 18 March

2025 – 31 July 2025). This essential program will provide electricity

subsidies of HK\$600 to 50,000 underprivileged families and HK\$1,000 to 20,000 tenants of subdivided units. Additionally, we are excited to introduce the Inverter Air Conditioner Replacement Subsidy Scheme to assist underprivileged households in replacing traditional window-type air conditioners with energy-efficient inverter models. This initiative will benefit around 1,200 households by significantly lowering their energy expenses.



Clean the Filter Regularly One of the best tips to keep your dehumidifier working efficiently is to clean it regularly. Cleaning the dehumidifier, especially the filter, can prevent the airflow from blocking, making the dehumidifier

operate at its best and keeping energy consumption low.

## Close Doors and Windows—It's That Simple

When using a dehumidifier, leaving doors and windows open allows outdoor moisture to enter, affecting both the speed and effectiveness of dehumidification. Always close doors and windows. This simple action significantly reduces energy consumption.

For large living rooms or spacious areas, consider using a fan or

circulating fan alongside your dehumidifier. Fans help to improve

## indoor air circulation, speeding up moisture removal and enhancing energy efficiency.

with the GLP App

more points.

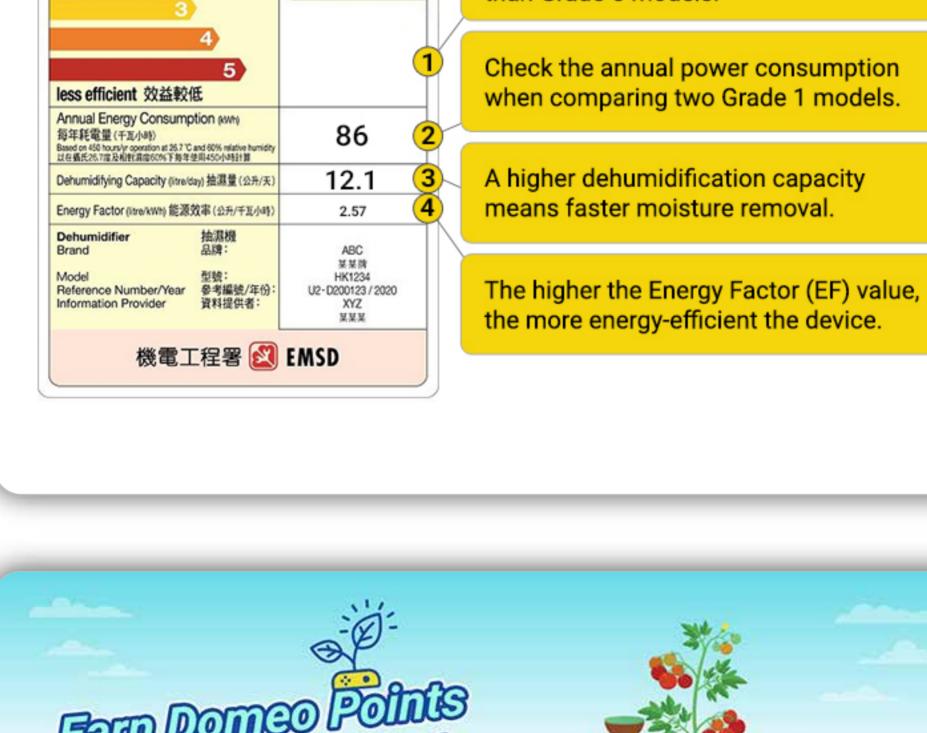
the fun for 18 consecutive days!

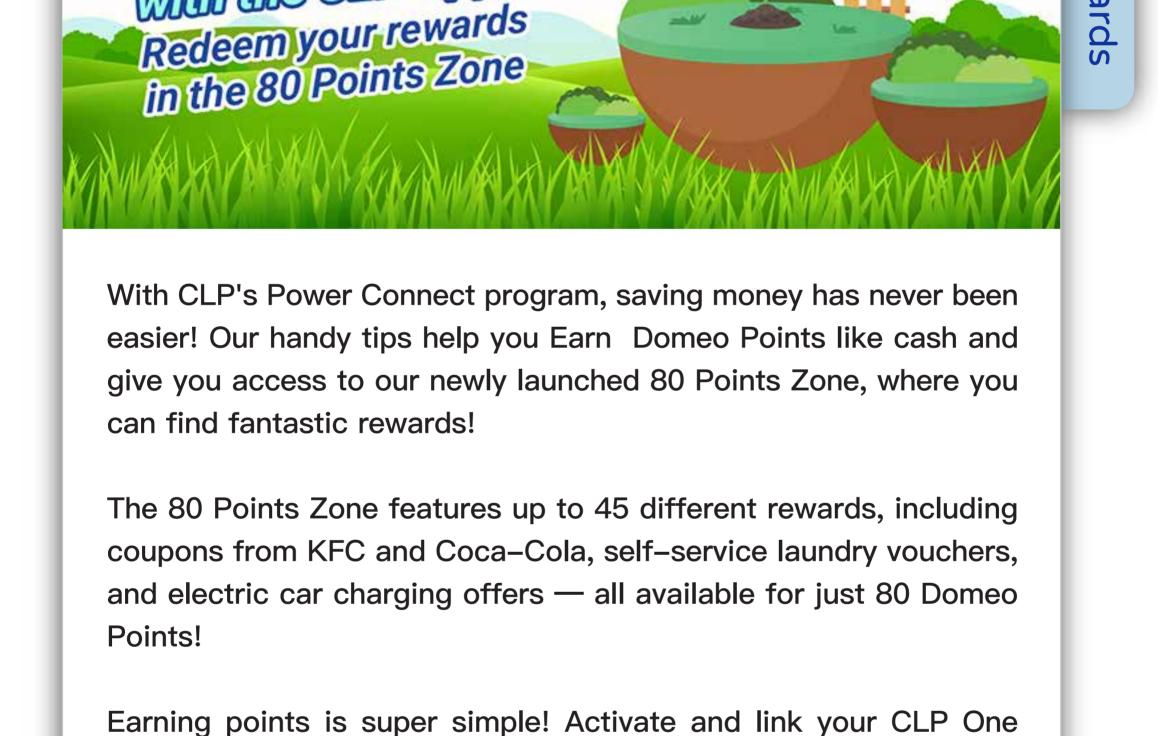
Empowering Electric Vehicles'
Drives towards a

Low-carbon Journey

Use a Fan with Your Dehumidifier

ENERGY LABEL How to read the energy label 能源標籤 more efficient 效益較高 A model with Grade 1 energy efficiency rating consumes 40% less electricity than Grade 5 models.





account to your Domeo account, and you'll earn 500 Domeo Points

right away. Don't forget to join the Eco Fun mini games to earn up

Get ready to earn exciting rewards! You can earn 11 points per day,

and rack up to 250 points by leveling up in "Eco Fun" or by joining

Sign up for our eBill alert, and you'll score 500 Domeo Points right

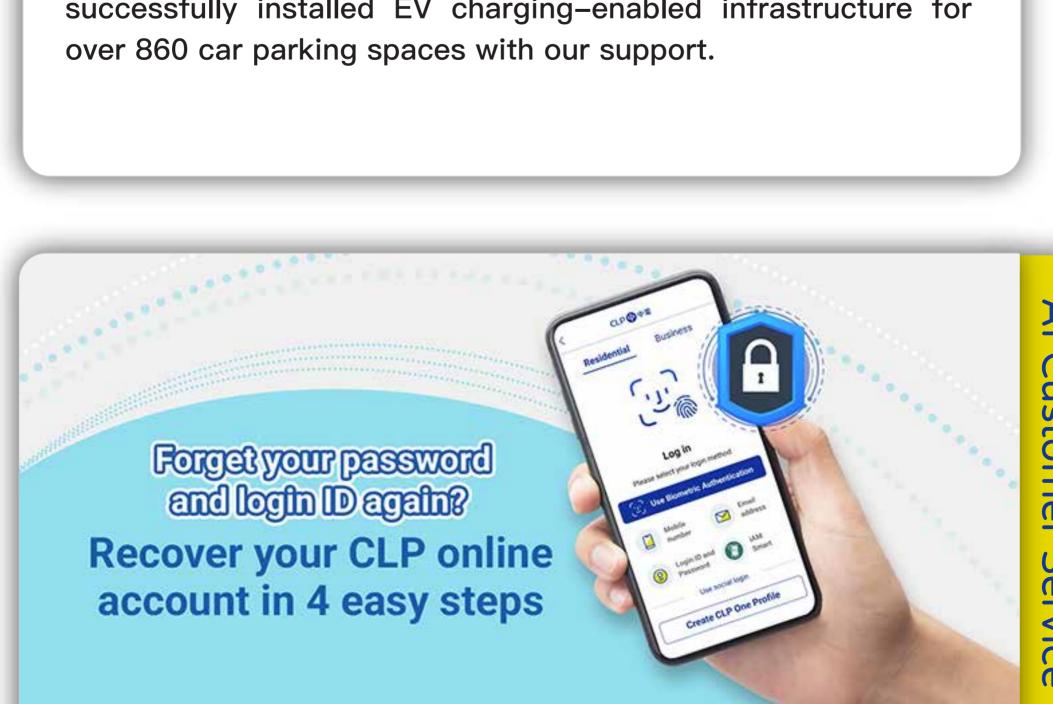
off the bat. Keep the rewards rolling in with an additional 100 points for each new eBill alert!

now over 10,000 chargers available for public use across Hong Kong. They offer a variety of charging options, including standard, medium and quick chargers to cater different needs. Additionally, home charging is another convenient option for EV users. Over the past few years, CLP Power has provided one-stop technical support and customer services to support the Government's EV-charging at Home Subsidy Scheme (EHSS). Our services include a free preliminary assessment of power supply capacity, technical consultations on the upgrading power supply equipment in existing residential buildings, and advice on the installation of electricity meters. We have also organised technical seminars for EHSS consultants and contractors, as well as briefings on meter applications for car owners in private

With the increasing adoption of electric vehicles (EVs), there are

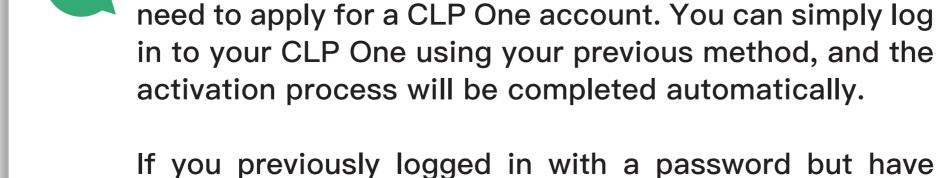
infrastructure. As of end of February 2025, the installation of EV charging-enabled infrastructure for 70 private residential buildings and housing estates were completed, covering about 14,000 car parking spaces. Our largest project to date, The Harbourside, has successfully installed EV charging-enabled infrastructure for over 860 car parking spaces with our support.

housing estates to expedite the installation of EV charging



If I already have a CLP online account, do I need to apply

If you already have a CLP online account, you do not



for a CLP One account again?

forgotten your login password or ID, you can follow these steps to reset or retrieve. 1. Click "Use Login ID & Password" from the login screen. 2. Click "Forgot Password" or "Forget login ID".

"Submit". 4. The system will send a relevant message to the email address you previously registered. Remember to activate

3. Enter your 11-digit CLP account number and click

the password reset link in the email within 1 hour. If you want to retrieve your login ID, the system will send your login name via email. For added convenience, you can set up biometric

authentication on. Use your smartphone's Face ID or

Touch ID feature for quick and easy log in, so you won't

have to remember so many passwords anymore.

Rew

/ards

Customer Service Mail