



A Heart-warming Moment

CLP Preserves Neighbourhood Connection

Small shops are the lifeblood of Hong Kong's neighbourhoods, serving the daily needs of residents and bringing close-knit communities even closer together. One of our valued customers, Mr. Chan, took over a laundry shop from his father to carry on a business that had served his community for decades. His neighbours were delighted to see the family business continue.

But running a small shop and navigating today's challenging business environment is not always straightforward. Mr. Chan needed to upgrade his business with more efficient machinery and modernise his operations to keep up with the times — all the while working within a limited budget.

At CLP, we understand the unique challenges small businesses face and we are committed to providing the support they need to thrive. To ease Mr. Chan's journey, we supported the smooth transfer of the electricity account and introduced him to our convenient auto-payment service. To further reduce his financial burden, we also connected him to CLP's Low Carbon Solutions including subsidies for energy-efficient equipment. Additionally, we provided access to exclusive SME offers by the bank.

At CLP, we support our customers and serve the broader community by offering much more than just electricity services. Whether for large corporations or small businesses, we listen to their needs and offer tailored solutions to make a real difference.



Energy Savings Start with the Right Bulb

A smart guide to choosing energy-efficient light bulbs

Most people opt for energy-saving light bulbs these days — but with so many on the market, how do you pick the right one? To select the ideal energy-efficient bulb, it's important to understand the following key indicators and their abbreviations: LM, W, K, and hrs.

Firstly, check LM and W for luminous efficacy. Luminous efficacy is a measure of how much light is produced for each unit of electricity. The higher the luminous efficacy, the more energy efficient the bulb.

To calculate this, check the lumens (LM) and wattage (W) values. Higher lumens indicate a brighter bulb, while lower wattage means the bulb uses less electricity. If two bulbs produce the same level of brightness, the one with the lower wattage is more energy efficient.

Secondly, check K for colour temperature. K represents colour temperature. Bulbs with lower K values (2,700K–3,000K) emit a warm, yellowish light, ideal for living rooms, while higher K values (3,500K–4,000K) produce a whiter, natural light, suitable for kitchens.

Choosing the right colour temperature gives your living space the right ambience and reduces waste.

Finally, check hrs for lifespan. A bulb's lifespan, measured in hours (hrs), is crucial for long-term savings. Most LED bulbs last 15,000 to 25,000 hours. Longer-lasting bulbs are cost-effective and environmentally friendly, meaning you'll replace the bulbs less often.

Support Renewable Energy Certificates



for a Greener Lifestyle

100% LOCAL & GREEN



#REpedia What are Renewable Energy Certificates?

In Hong Kong, common renewable energy sources include solar power, wind power, hydropower and energy generated from waste. As we work towards achieving carbon neutrality by 2050, creating a low-carbon future for the next generation begins with the choices we make today.

One simple way to show your support is by purchasing Renewable Energy Certificates (RECs). Each unit of REC is generated from local renewable energy sources, such as solar power, wind power, and landfill gas projects, all generated locally or procured by CLP. By choosing RECs, you can help reduce carbon emissions at the source and contribute to the development of green energy in Hong Kong.

You can purchase CLP REC units on Domeo eShop or by submitting a purchase form. Simply select the number of units you would like to buy*. Once your purchase is complete, you will receive a digital certificate from CLP.

*Each unit is priced at HK\$0.5, with a minimum purchase of 100 units.



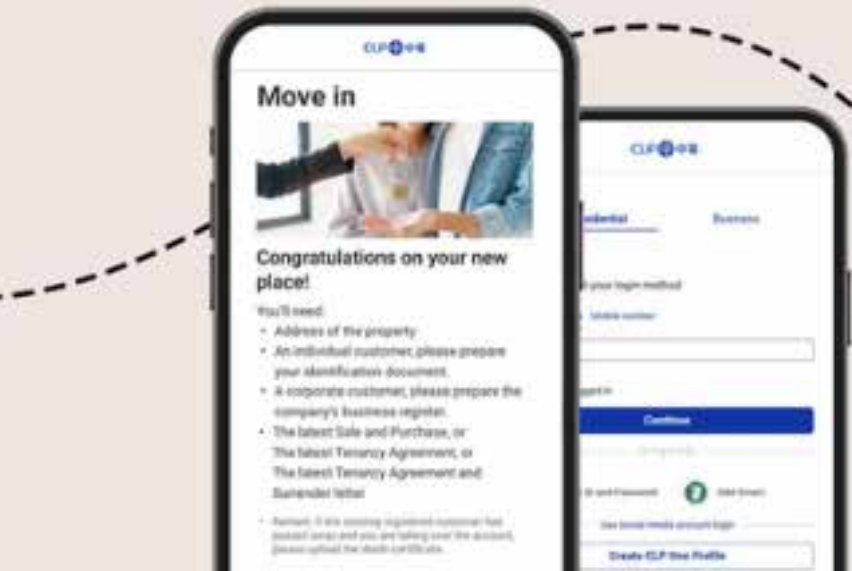
Underwater "Oyster Reefs" Creating 5-Star Habitats for Marine Life

A new type of oyster reef has been recently built in Hong Kong's waters, creating a 5-star natural habitat for marine life.

This innovative initiative is led by Professor Kenneth Leung and his team at City University of Hong Kong. With funding from the Marine Conservation Enhancement Fund (MCEF), established by CLP Power, HK Electric, and Hong Kong LNG Terminal Limited. The team built oyster reefs in Sham Wan located at Lamma Island by using 6,000 kilograms of oyster shells collected from Lau Fau Shan. These reefs provide a vital new home for marine life, offering spaces for attachment, hiding, spawning, and nurturing.

In just one year, nearly 150 marine species including seahorses, fish, shrimps, crabs, corals, sea anemones, and even baby cuttlefish and squid have been recorded living in these reefs. This marks a 70-fold increase in biodiversity compared to other locations in the same waters.

The MCEF also supports other projects, such as removing invasive species and garbage in Pak Nai, restoring seagrass beds and rebuilding microbial communities in Hong Kong's Southern and Western waters.



Apply for Electricity or Name Transfers in 3 Simple Steps with CLP App



Q I'm moving to a new home soon but don't have time to visit a CLP centre to apply for an electricity transfer. Is there an easier way for me to complete my application?

A Setting up electricity service or name transfer has never been easier. With the CLP App, you can submit your application online anytime in just three simple steps:

1. Provide your full property address.
2. Upload your identity documents, such as a copy of your Hong Kong ID and either a sales and purchase agreement, tenancy agreement, or previous electricity bill (for name transfers).
3. Select the effective date for electricity supply or name transfer.

Once you submit your application, you'll receive an SMS acknowledgement the same day. If documents are submitted later, a reminder SMS will be sent the next working day. After your application is processed, you'll receive a final SMS notification.

Applying online is quick and convenient and saves you from joining a long queue. What's more, you'll earn 500 Domeo Points, which can be redeemed for rewards and exclusive gifts at the Domeo eShop.