



How to save energy with your air-con? Wondering if placing your dehumidifier in the centre really cuts power use? Or are there easy tricks to keep your fridge running efficiently?

You'll find all the answers in CLP's Energy-Saving Household video series! This series features a family of four alongside their helper, demonstrating smart ways to use common household appliances like air-cons, dehumidifiers, and fridges. Don't miss out if you're all about savvy savings!

**For You and Your Helper**

We understand that saving energy at home is a team effort, so we've included versions in Filipino and Indonesian to help your helpers learn too.

**Designing an Energy-Saving Home Must-Read Tips for Installing Power Outlets**

Before renovating the house, there are several details to be calculated and planned carefully. One of the most significant parts is the arrangement of electrical outlets throughout the house. We have compiled some practical tips that renovation beginners might not pay attention to, helping to design electrical outlets that are both convenient and energy-saving.

**1. Choose smart plugs**

Smart plugs automatically cut power when appliances are on standby or enter sleep mode, significantly reducing standby energy consumption. No wonder they're called "energy-saving magic tools"; even Hong Kong's Electrical and Mechanical Services Department (EMSD) encourages the public to use them!

**2. Use outlets with switches**

Consider installing multifunction outlets with USB ports in living rooms and bedrooms, as well as outlets or power strips with individual switches. They're convenient and help save energy.

**3. Keep away from water and induction hobs**

In the kitchen, use waterproof and moisture-resistant outlets. During renovation, pay attention to outlet placement and height. Don't take the easy route by installing outlets too close to water sources or to an induction cooker.

**4. Ensure proper grounding**

After renovation, during inspection and hand-over, make sure every outlet has a proper ground connection to prevent the risk of electric leakage.



**Connect to Smart Living The CLP App is the Elderly's Best Buddy**

With technology evolving all the time, many elderly feel left behind, worried they can't keep up or learn new things.

But there are always exceptions, like Granny Cheung, the star of this edition of Heartwarming Stories. She used to rely on her son to handle all the household bills, but since he moved abroad, she's been learning step by step how to manage them herself using her phone. Recently, after upgrading to a new smartphone, she even picked up some tips and handy tricks from the CLP Digital Ambassador!

Now, not only can Granny Cheung confidently use the CLP App to view bills and set up payment reminders, but she's also discovered a fun new social side to it. She's been sharing her neighbours how to play the Eco Fun mini game. Everyone's having a great time exercising their fingers and their brains, saving energy and earning points for rewards together. It has brought a whole new spark to their daily lives!

The CLP App has recently simplified its service linking process, making it even easier to use. It's such a handy app. Download it now and recommend it to your elderly buddies!

**Pay your bill via PayMe of HKD150 or more, Spin and Win a voucher worth to HKD100!**



You can now use PayMe to pay your CLP electricity bill, and we've become the first partner of PayMe's Spin & Win reward game ! From now until 15 December, just follow these simple steps to pay your bill and earn coupons at the same time.

It's super easy to take part:

1. Use the "Pay Bills" function in PayMe to settle a CLP bill of HK\$150 or more. That's all it takes to qualify for one Spin & Win chance!
2. After paying, head to the "Rewards" section in PayMe, tap on the CLP card and start spinning.

Paying your bill just got extra rewarding! Get your PayMe App ready and start spinning!

\*Reminder: Discount coupons are not applicable to transactions made via UnionPay or the PayMe "Pay Bills" function.

\*'Spin and Win' chances and voucher quota are limited. First come, first served.

\*Each user can spin once per phase, and up to three times throughout the promotion period.

\*Terms and conditions apply.

\*SVF License No. of PayMe: SVF002



**Stay alert to Scams How the CLP App Keeps You Protected**

**Q** My family often receives fake CLP text messages and emails. How can we check our electricity bills and rewards points safely?

**A** Download and use the CLP App. It adds three layers of protection to keep you and your loved ones secure online!

Protection layer 1: Log in to your account through the CLP App to instantly verify bill amounts, transaction records, and your latest Domeo Points balance. This helps you avoid clicking suspicious links or sharing personal info.

Protection layer 2: Many fake messages claim you've missed a payment and trick you into entering credit card details on shady sites. Using the CLP App with built-in support for FPS or PPS payment options ensures safe and seamless bill payment process every time.

Protection layer 3: Scammers often include fake customer service numbers in messages or emails. If you have any questions about your bill or payments, just tap the Power Kid icon at the bottom right corner of the CLP App. Our Digital Assistant can help you instantly, or connect you with a live agent if needed.