



Technology Brings Generations Together

Digital tools are a fantastic bridge connecting the young and the young-at-heart, bringing us all closer together. Under the theme "Love Connects Generations", CLP encourages intergenerational inclusion and care. Starting from home, we can support seniors in embracing digital lifestyle and enjoying the convenience of the CLP App.

As a caring family member, help your beloved ones go digital in three quick steps and unlock a smarter way of living!

1. Download the CLP App

Download the CLP App from the mobile app store.

2. Activate the CLP One Account

After you've helped them activate their account, switch on large text mode for your elder so they can enjoy a nice, clear, easy-to-use interface. You can show them how to check their daily or hourly electricity usage and bills. You can also use the "Link Account" function to manage their electricity account together. That way, you can chat about how to save energy more effectively and build a little everyday communication habit along the way.

3. Activate the Domeo Points Account

Once their Domeo Points account is set up, they can join community activities to add a bit more fun to daily life. You can also explore the Eco Fun mini game together with the elderly. While training your mind, you can earn Domeo points as you play. Combine these with the Domeo points you've earned from saving energy to redeem supermarket vouchers or daily necessities.



When the plum rain season arrives and wet laundry starts to pile up, a reliable dryer becomes essential. But as one of the most energy-hungry household appliances, it's worth knowing how to use it more efficiently. Here are some simple tips to help you save electricity while keeping your clothes fresh and dry.

Spin your clothes first

Before putting wet clothes into the tumble dryer, run them through a high-speed spin cycle in the washing machine. The less moisture in your laundry, the shorter the drying time — and the more electricity you'll save.

Choose the right drying mode

Sort your clothes by fabric type: heavy items like jeans should be dried separately from lighter garments such as underwear and T-shirts. Use your dryer's automatic drying programme or humidity sensor to ensure each load is dried appropriately. This not only prevents over-drying and helps protect your wardrobe but also cuts unnecessary energy usage.

Keep the filter clean — it's that simple

Always clean the filter before and after each use to maintain proper airflow. A clogged filter can reduce drying efficiency, lengthen drying time, and waste a significant amount of electricity.



Want to earn rewards while paying your electricity bill? BoC Pay+ is a great choice for you, with offers up to HK\$110*. Let ePay Jai introduce it to you!

During the promotion period, pay your electricity bill with BoC Pay+ and accumulated spending of HK\$1,000 or above, you'll receive a HK\$20 e-coupon per phase#. The promotion is divided into two phases. Each customer can receive one e-coupon per phase. Pay two consecutive electricity bills, and you'll get a total of HK\$40 e-coupon!

#Phase 1	10 April 2026 — 31 May 2026
#Phase 2	1 June 2026 — 31 July 2026

If it's your first time making bill payment via BoC Pay+, you'll get an extra HK\$20 e-coupon for bill payment over HK\$100!

Promotion period	1 April 2026 — 31 December 2026
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Newly registered or upgraded to BoC Pay+ customers can also receive a HK\$50 welcome coupon. That means new customers who successfully sign up and pay can earn a total of HK\$110 in coupons!

*Terms and conditions apply.



This April, CLP celebrated Easter at the New Zealand Organic Farm together with friends from the Lok Chi Association. Surrounded by nature, participants explored the farm, reconnected with the natural environment, and handpicked fresh ingredients to create their own spring-inspired pizzas. Many participants unleashed their creativity by spreading carrot purée on the pizza base and topping it with ingredients such as red and yellow pepper strips, cherry tomatoes, and rosemary. These unique and delightful spring-inspired pizzas were absolutely delicious and unforgettable!

As the event also coincided with Children's Day, we shared joyful moments playing games with families of children with intellectual disabilities, fully embracing the spirit of inclusion. Although heavy rain fell that day, the group adapted seamlessly to the changing weather. Everyone worked together to adjust the venue arrangements to ensure comfort, and participants looked out for one another throughout the day. Seeing the smiles on every participant's face was one of the warmest highlights of the entire event.



Q My mum is usually really busy during the day, so she only has time at night to pay her bills and check her usage. If she has any questions, can the CLP App help her?

A Once you've downloaded the CLP App and logged in, you can find the Digital Ambassador — Power Kid — in the bottom right corner of the app to answer questions about various features, including:

- Checking your electricity bill and payment due date
- Making instant payments
- Viewing and comparing your electricity usage*
- Setting up payment reminders
- Updating your billing address and email information

After logging into the app, when you use the Power Kid services, no identity verification is needed, and there's no need to wait for a customer service officer to pick up. Power Kid instantly recognises your account details and guides you through our services. Whether it's early morning or late at night, he's always there to answer your questions.

Power Kid is super helpful. Download the CLP App now, log in to your CLP One Account, and give it a try.

*For smart meter users only