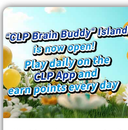
All For You



Want to rack up some extra Domeo points? Here is a new tip: just log in to the CLP App and head over to the latest "CLP Brain Buddy" Island on Eco Fun — where you can play brain-training mini-games and earn Domeo points at the same time!

Here's a quick breakdown of all the point-earning games* on the island:

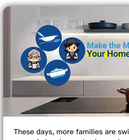
- Game 1) Memory Match — Sharpens your memory and focus. Play a few rounds and watch both your brain energy and your points climb higher!
- Game 2) Connect the Wires — Study the circuit carefully, spot the missing pieces, pick the right cables, and adjust the direction to get the power flowing. A real test of logic and problem-solving.
- Game 3) Brain Performance Tracker — Answer a few easy questions, learn more about cognitive health, and pick up some points along the way — two birds, one stone!

Tap into the CLP App and play these three games to earn 5 Domeo points a day. Play and earn every day, and by the end of the month, those points will really start to add up!

Play games, earn points, and learn something new — why not start today? If you haven't already, download the CLP App now. If you have, head straight over and unlock "CLP Brain Buddy" Island — and become a Domeo points pro!

*Participants must log in with a valid CLP account number, with their CLP One Account and Domeo points Account linked, in order to receive points.

Energy-saving Tips



These days, more families are switching to electric hobs for their ease of cleaning and enhanced cooking safety. But with so many different products out there, it's not always easy to know which one is right for you.

Take Mr Chan's family of four, for example. They cook three meals a day at home, and at weekends they often have friends and family round, so they need to prep food for seven or eight people. When Mr Chan was looking to get a new hob, he thought going for the model with the highest power output would be the best bet — but that's not necessarily the most energy-efficient option.

If you're only cooking for four people most of the time, you won't often need to use full power, and that can actually lead to wasted energy. A better approach is to go for an induction hob with two or three cooking zones, making sure at least one of them has a high-power burner. That way, you've got enough oomph for everyday rice and soup, and when you've got guests, you can still handle several dishes at once.

In terms of hob types, induction hobs are usually the more energy-efficient choice. Because the heat goes straight into the pan, they heat up quickly — so boiling water, making soup and stir-frying all take less time. For families that cook a lot, that can make a real difference to your electricity usage in the long run.

The truth is, saving energy doesn't mean you have to change your whole cooking style. Just pick the right electric hob for your household's needs, pair it with a few simple energy-saving tricks, and you'll be a savvy, budget-friendly kitchen pro in no time.

CLP Activity Highlights



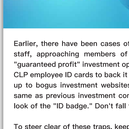
This year's CLP Energy Innovation for Smart City Competition has successfully concluded! Students from primary and secondary schools combined everyday observations with engineering knowledge and innovative technologies to develop creative solutions for low-carbon living and smart city development.

Now in its 17th year, the competition is jointly organised by CLP Power and the Hong Kong Institution of Engineers. It aims to nurture innovative thinking among young people while promoting engineering and decarbonisation education. This year, the competition attracted 104 secondary school teams and 21 primary school teams.

The entries demonstrated impressive creativity! One team developed an AI-powered platform to address waste associated with fast fashion. Another designed solar blinds that combine shading and electricity generation in a single solution. There was also a team that designed an intelligent household energy control system to help reduce energy loss and electronic waste.

These innovative ideas open new possibilities for low-carbon and smart city development.

Cyber Security Information

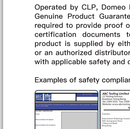


Earlier, there have been cases of people pretending to be CLP staff, approaching members of the public with claims of a "guaranteed profit" investment opportunity. They even flash fake CLP employee ID cards to back it up, tricking people into signing up to bogus investment websites. This scam is essentially the same as previous investment cons — the only difference is the look of the "ID badge." Don't fall for it!

To steer clear of these traps, keep these points in mind:

- CLP staff will never reach out to you through any channel to promote investment projects, or ask for your personal info, account passwords, or money. Anyone claiming to be a CLP employee and offering investment opportunities — it's a fake, plain and simple.
- Investing always comes with risks — there's no such thing as a "sure-win" tip. Stay alert at all times and don't trust any unsolicited advice that promises "guaranteed returns" or "high returns."
- Never transfer money to an unknown account, or hand over sensitive details like your bank account information or passwords. If you suspect you've been targeted, contact your bank immediately to stop or freeze the transactions and report it to the police as soon as possible to minimise your losses.

AI Customer Service Mailbox

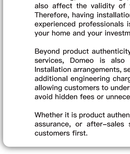


Q I'm planning to replace my air conditioner, electric water heater, and induction cooker. There are so many options available online. How can I choose wisely?

A When purchasing home appliances, choosing a reliable purchasing platform is the first step toward a safe and worry-free experience.

Operated by CLP, Domeo has implemented a stringent Genuine Product Guarantee system. All suppliers are required to provide proof of product origin and relevant certification documents to ensure that every listed product is supplied by either the original manufacturer or an authorized distributor. Products must also comply with applicable safety and quality standards.

Examples of safety compliance certificates include:



For major appliances such as air conditioners, electric water heaters, and induction cookers that require professional installation, Domeo requires suppliers to arrange installation services by qualified technicians. Suppliers must provide proof of the technicians' qualifications or registration numbers, demonstrating that they hold government-recognized certifications or have completed relevant professional training. This helps ensure that installation is carried out in accordance with safety requirements and manufacturers' specifications.

In fact, improper installation of large household appliances can lead to serious safety risks, including electrical faults, overheating, water damage, and even fire hazards. It may also affect the validity of the manufacturer's warranty. Therefore, having installation carried out by qualified and experienced professionals is essential to protecting both your home and your investment.

Beyond product authenticity and professional installation services, Domeo is also committed to transparency. Installation arrangements, service scope, and any potential additional engineering charges are clearly stated upfront, allowing customers to understand all costs in advance and avoid hidden fees or unnecessary disputes.

Whether it is product authenticity, professional installation assurance, or after-sales support, Domeo always puts customers first.