All For You

The Joy of Giving: A Legacy of Volunteer Service



"If you can help someone, that's a blessing." Uncle Kun heard those words from his dad when he was a boy — and he's spent more than half a century living them out in service to his community. His story also captures the very heart of CLP's core value: caring for the community.

Back in 1966, Uncle Kun joined CLP's street lighting team, where he worked until his retirement in 2010. But outside of work, he never stopped helping others — from carrying out repairs to making home visits, he has quietly devoted his time to volunteering for decades.

Uncle Kun's story is really a snapshot of the CLP Volunteer Team as a whole. Officially formed in 1994, it started out as a handful of colleagues spontaneously visiting neighbors in need — and today it's grown to over 1,800 members.

For more than 30 years, the team's work has gone from strength to strength. From rewiring homes and running home electrical safety talks to making friendly visits, the team has reached out to older people living alone or as couples, people living with cognitive decline, people with disabilities, young people, and low-income families, bringing both professional expertise and genuine care wherever they are needed.

Not long ago, Uncle Kun was out with the volunteer team again, accompanying some elderly friends for dim sum. The moment he sat down, he was chatting and laughing away with everyone like old pals. Seeing him so full of energy, you'd never guess he's already 82!

Retired from work but never from caring — that has been the story of the CLP Volunteer Team for more than three decades, with each generation passing on the spirit of serving the community with love and care.

Want to hear more stories from the CLP Volunteer Team? Click through to find out more!

CLP Activity Highlights

Smart E Digital Star Appreciation Ceremony: The Power of Peer Support



As technology continues to advance, our daily lives have become increasingly convenient. However, many seniors are still unable to enjoy the benefits brought by technology. In view of this, CLP collaborated with Christian Family Service Centre to launch the "Smart E Digital Star" programme, with the aim of enabling more seniors to experience the convenience of digital living through a "seniors helping seniors" approach.

16 senior participants were selected as "Smart E Digital Stars". Through training in the CLP App, practical digital skills and customer service skills, the participants gradually became peer companions and went into CLP Customer Service Centres and the community to assist other seniors, using their own experiences to help others build confidence in using digital services.

At the Smart E Digital Star Appreciation Ceremony held on 21 October, a group of Digital Stars shared their learning journey and experiences of mutual support and interaction with fellow seniors. The ceremony also recognised the participants' efforts in helping extend the power of peer support into the community and encouraging seniors to embrace digital living together.

The Digital Stars accumulated more than 350 service hours. Behind every service is a patient explanation, a moment of companionship, and another step towards building seniors' confidence in digital technology.

CLP Activity Highlights



CLP Pulse is now presenting *Echoes of Time* , a thematic exhibition running until 11 April 2027 as the finale of CLP's 125th anniversary celebrations.

Featuring more than 100 historic photographs organised around the five senses, the exhibition traces Hong Kong's cityscape, daily life and development over the past century, illustrating how reliable electricity has supported the city's growth. Building on this historical journey, interactive exhibits and immersive experiences offer visitors a glimpse into the future of smart city living. The experience continues in the CLP Pulse garden, where several new photo spots include a Peak Tram tramcar adorned with artwork celebrating CLP's 125th anniversary and two murals.

Admission to CLP Pulse is free, with guided tours available by reservation. Members of the public are welcome to visit and trace Hong Kong's transformation.

Venue: 147 Argyle Street, Ho Man Tin, Kowloon

Opening Hours: Tuesdays, Wednesdays, Fridays, Saturdays and Sundays: 10am to 6pm
(Closed on Mondays, Thursdays and public holidays)

All Things Low Carbon



The 4th Low-Carbon Invention Competition 2026, organised by the CLP Power Low Carbon Energy Education Centre, is now open for entries! Primary and secondary school students are invited to put their STEM skills and boundless creativity to work, designing inventions that can save energy and reduce carbon emissions in everyday life.

The competition offers exciting prizes, with a one-day study tour to Daya Bay as the highlight. Winning students will have the opportunity to visit the Daya Bay Nuclear Power Station and learn more about this vital facility, which provides Hong Kong with safe, reliable zero-carbon energy. Last year's trip was a huge hit among parents and teachers, so this year, extra places have been added for the educational organisations and schools with the highest levels of participation, giving even more students the chance to enjoy this valuable learning experience.

Last year's winning entries showed just how much potential nuclear power holds: the primary school champion came up with the idea of using residual heat from nuclear power generation to provide hot water, heating and cooling for an all-weather water sports centre — and even to warm greenhouses for growing crops. The secondary school champion combined nuclear and solar power to provide stable zero-carbon electricity for storage facilities.

Stage 1 of the competition is now open for entries, with a deadline of 13 November 2026. Parents and teachers are encouraged to invite students to take part and use their creativity to help make everyday life a little greener.

AI Customer Service Mailbox



Q I recently purchased a new electric vehicle (EV) and was wondering what happens to EV batteries when they reach the end of their service life. Are environmentally responsible recycling options available?

A When an EV battery "retires," its value does not simply disappear. Generally, an EV battery lasts around 5 to 10 years. Even after its service life in a vehicle has ended, it can continue to deliver value if handled properly. Through professional recycling processes, retired batteries are dismantled and treated to recover reusable materials such as lithium, nickel, cobalt, and copper. These materials can then be returned to the production chain to manufacture new batteries, enabling resources to be recycled rather than wasted and contributing to a sustainable, low-carbon lifestyle.

Hong Kong already has a professional local facility for processing EV batteries. Chun Yang International, a member of the eMobility Network, operates Hong Kong's first EV battery processing facility at EcoPark in Tuen Mun, providing a safe and compliant solution for handling retired batteries. The raw materials recovered there are returned to the battery supply chain, helping to drive the development of Hong Kong's green industries and circular economy.

Want to learn more about the EV battery recycling process? Click through to follow the full green journey — from retirement to rebirth!