



In 2024, CLP relaunch the Retail and Catering Coupons Programme with a total value of HK\$58 million to support disadvantaged people and stimulate local consumption to accelerate economic recovery.

Nearly 580,000 families are set to receive coupons, with each eligible household receiving two coupons worth a total of HK\$100 (2 x HK\$50 coupons).

Eligible families can use these coupons at over 2,500 participating retail and catering outlets, including restaurants, bakeries, grocery stores, electrical appliance stores, laundry shops, hair salon, pharmacies, and social-enterprise retail stores.

Warm Reminder:

The coupons are valid for six months and can be used on or before October 31, 2024.



A well-organised socket outlet plan and calculation of power consumption can help to save money and for greater safety!

How many electrical sockets do I need?

Begin by dividing your home into different areas. Then plan a set of outlets to go diagonal on each side of every distinct zone. It's advisable to list out the number and type of appliances, their power consumption, and where they are located in each area.

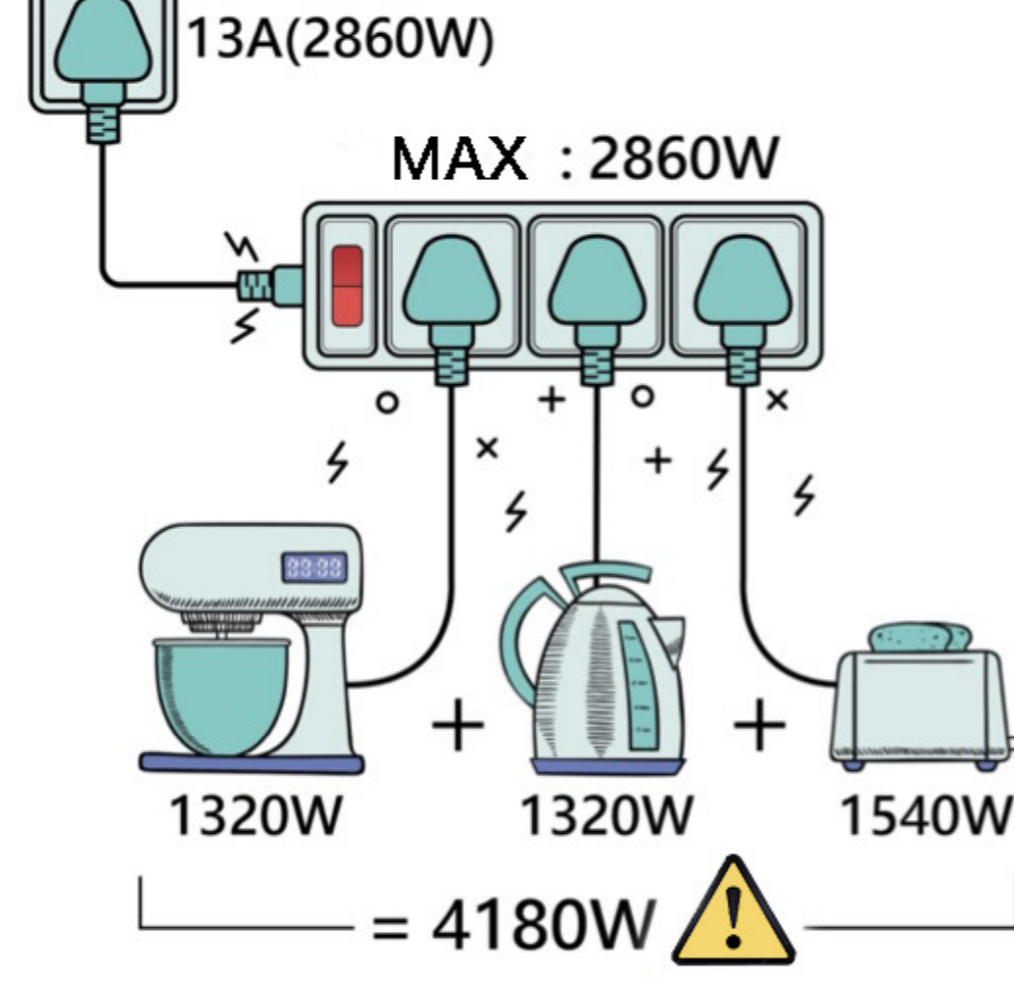
Planning Sockets in Kitchen Renovation

Often a kitchen doesn't have enough sockets. To prevent this from happening, tally all the appliances that you need to connect, such as washing machines, induction cooker and range hood, then add on 2 to 3 spare sockets for other appliances.

Proper Use of Wall Plugs

Be mindful of what appliances you are plugging in. The proper markings of input power should be specified on your appliances or in the manuals.

Users should calculate the total input power of the electric appliances when in use. For example, in the illustration below, the total input power of the three electric appliances is 4180W, which exceeds the maximum capacity of a 13A wall plug or extension strip (rated at only 13A x 220V = 2860W). Overloading such circuits may cause fuses to blow and pose a fire risk due to overheating. This is why typically large appliances such as washing machines, refrigerators, and induction cookers require their own dedicated sockets and outlets.



Great things often start with small changes in our daily lives. No matter who you are, you can adopt a low-carbon lifestyle and make a difference for the planet. CLP is excited to launch our new promotion, 'All For You. All In For Green', aimed at increasing awareness about eco-friendly services and motivating sustainable low-carbon practices among our customers.

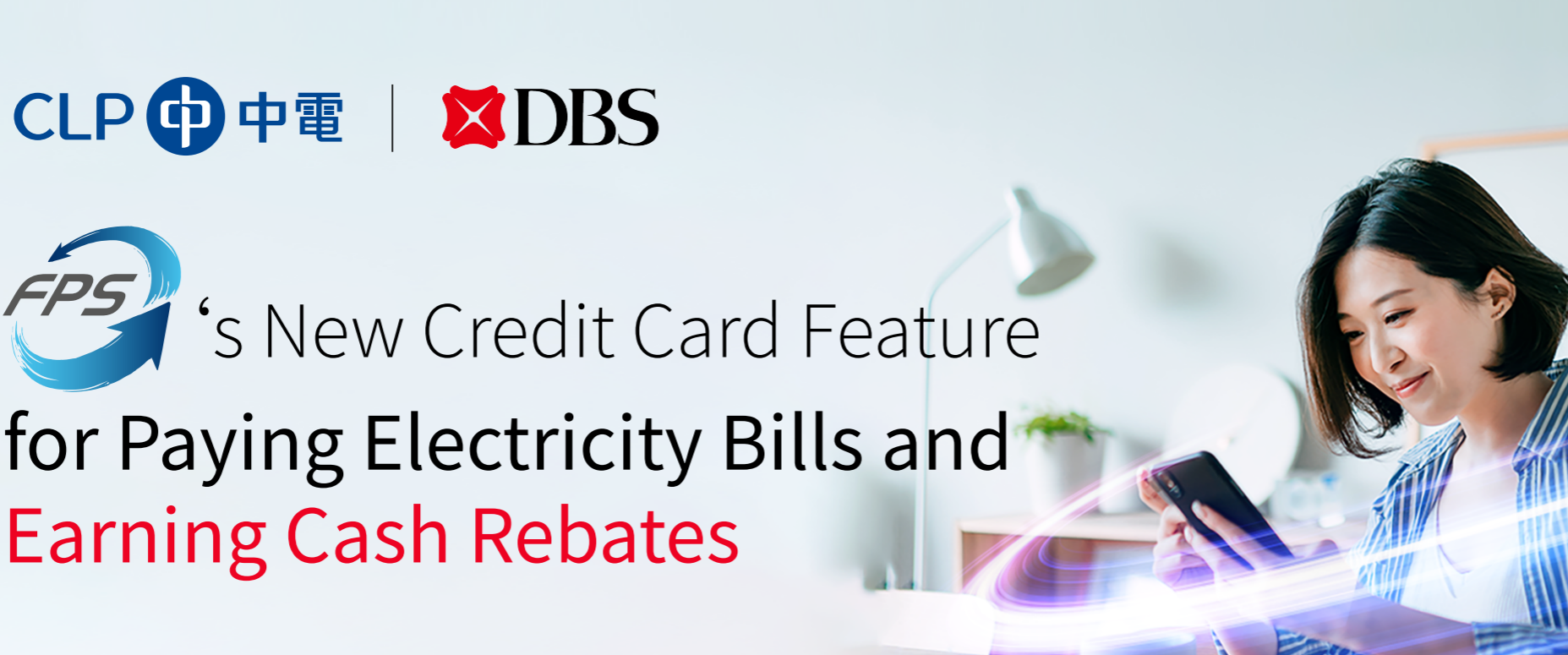
This year's campaign is packed with incentives. By signing up CLP online account and Power Connect, new customers will receive a welcome offer of 500 Domeo point, which can redeem coupons or GP selected product*. These coupons and product can be used at Circle K, GP, Kabu co-brands (including Gyu-Kaku, Mou Mou Club and more brands), and JHC.

Existing Power Connect customers aren't left out; they can enjoy up to 70% off on home appliances and household items.

Embarking on a low-carbon lifestyle can be as simple as making minor adjustments to your everyday habits, significantly reducing your carbon footprints. Switch to CLP's e-services to cut down on paper use in documents, bills, and transactions, while conveniently accessing your payment records online from anywhere at any time. This is not only convenient but also environmentally friendly.

*Gifts are limited while stocks last.

*Terms and conditions apply



CLP accepts various electronic payment methods, including the Faster Payment System (FPS), ensuring a seamless and convenient bill payment process.

FPS could enable you to make instant payments at any time, 24/7. By scanning the FPS QR code on your electricity bill or CLP Web/App with any bank app which support FPS functions, you can instantly pay your bill without manually entering account numbers or amounts, enhancing both security and convenience.

Recently, FPS has introduced a new feature allowing payments make through credit card accounts.

CLP and DBS have launched a limited-time promotion exclusive to customers who are paying electricity bills using this new FPS feature. From March 12 to May 31, 2024, customers who are using DBS's credit card to pay CLP electricity bills through DBS Card+ App will be rewarded an HK\$8 cash rebate (at the maximum of 1 time each month, up to \$24 reward amount).

Other credit card holders could check with your bank if they support this new FPS feature.

*Promotion period: March 12 to May 31, 2024

*Terms and conditions apply.



Q I need to provide proof of address urgently but do not have the paper proof on hand. Is there a more convenient way to provide proof of address at any time?

A You can now use CLP eBill as a proof of address.

For example, after verifying your personal details through the "e-ME" service on "iAM Smart," you can easily link your CLP account and use your CLP eBill as a proof of address. CLP eBill is accepted by some banks as a proof of address and for registering a range of personal services through the "iAM Smart", saving significant time on postage and queuing, ensuring a fast, secure, and eco-friendly process.