



## CLP Cares for the Society Fuel Cost Subsidy Program Adds Colors to Elderlies' Lives

Living on her own, elderly Chiu Fong Peng leads a simple life. In her free time, she has no entertainment other than taking a stroll in the park and going to the wet market for groceries. Suffering from chronic “three-highs” conditions, she visits the doctor regularly for check-ups. In addition to public housing rent, medical expenses account for the bulk of her living expenses, not leaving a lot of spare cash in her pocket every month.

It all changed when Fong Peng came across a poster of the CLP Fuel Subsidy Scheme in the lobby. She attended the briefing session organized by the Hong Kong Community Network and successfully applied for a one-off fuel cost subsidy of HK\$600. She treasures the HK\$600 subsidy and thinks it is very helpful for elderly people like herself.

Fong Peng plans to put the money aside to start pocket money. With this extra subsidy, she can dine out with her friends instead of eating alone at home and able to enjoy her social life.

This year, CLP will continue to launch more community support programs. The fuel subsidy program has been renamed as "CLP Electricity Subsidies for the Underprivileged Families Programme" – stay tuned for more details!

## 10 Week Challenge Fun facts on energy saving Could Household Appliances be shared to use?



Cities all over the world have launched different initiatives to address climate change. In Hong Kong, we have an energy efficiency labelling scheme to promote energy saving. How about in other countries? Let me share some interesting measures with you!

You might have heard of shared bikes, but could you imagine this concept can apply to household appliances? The Belgian government has partnered with an electronic appliance company to launch a shared appliance program for low-income households. By leasing energy-saving appliances and offering maintenance services, low-income families can reduce electricity costs.

There are plenty of energy-saving initiatives in Hong Kong as well, such as the Used Clothes Collection and Green@Community programs. CLP also runs our very own CLP Eco Living Facebook page sharing carbon reduction tips regularly. The page recently launched a 10 week challenge with carbon reduction fun facts and mini-games!

Many followers have already participated and won some fabulous prizes! Don't miss out!

## A VITAL STEP TO WATER, ELECTRICITY AND CARE FOR YOUR CLOTHES IS...



How you use a washing machine will impact the lifespan of clothes, and also the amount of water and energy used. The basic steps are to first check the washing instructions on clothes tags, then sort your laundry and choose the correct washing mode:

Suitable Wash Mode	Suitable Laundry	How It Works
Quick wash mode, generally takes around 30–45 mins	Washing lightly soiled items	It would be a good alternative if there are no heavy stains on clothes or just for basic cleaning.
Normal/regular mode	Heavily soiled items	By choosing this wash cycle, you can remove stains and dirt from these sweaty clothes.  The recommended temperature is 30°C as this will save 40% of annual electricity.
Hand wash with stain remover before machine wash	Washing items stained with oil/grease or sweat stains	Oil and grease stains: gently rub the hot baking soda water into your clothes, until the stains are gone.  Sweat stains: apply baking soda water onto the clothes. Soak it until the mixture effectively removes the sweat stains.

## The power of dehumidifiers Humidity never bothered you anyway



When your walls and floors start to sweat, you know it's spring again! It's time for your trusty dehumidifier to shine and restore a dry and comfortable home. How do you choose the best one for you? Let's check and follow these principles!

**Principle 1: Match the size of dehumidifier to your home**  
Follow the table below to choose the right size of dehumidifier. If you don't want to empty the water tank too often, choose a model with a larger capacity.

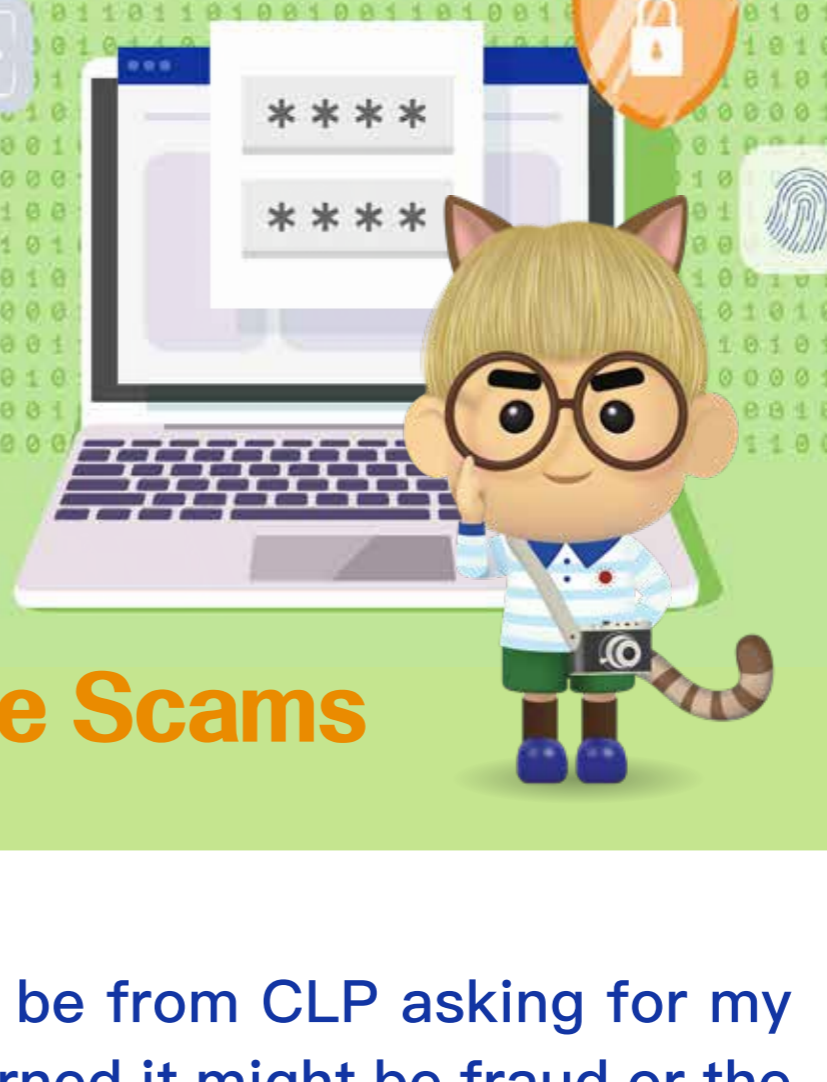
Relative humidity	Apartment size / water tank capacity		
	Below 300 sq ft	300–500 sq ft	Over 500 sq ft
50%–70%	Below 14L	19–21L	Over 28L
70%–80%	14–18L	24L	Over 33L
Over 80%	14–18L	24–28L	Over 42L

**Principle 2: Energy efficiency labels are your best friend**  
Dehumidifiers with a Grade 1 energy efficiency label are the most energy-efficient. Generally speaking, their energy efficiency is 20%+ higher than the Grade 3 dehumidifiers.

**Principle 3: Keep an eye out for bonus features**  
On top of basic dehumidification functions, some dehumidifiers have bonus features such as automatic humidity control, clothes drying, or even air purification functions.

Domeo, the CLP eCommerce platform, offers a range of dehumidifier, most of which have an energy label of Grade 1 or 2. Some models are also on sale – check them out and choose your spring companion!

## Internet Security Tips: Stay Alert against Online Scams



**Q** I received an SMS claiming to be from CLP asking for my account password. I am concerned it might be fraud or the result of a data breach – what should I do?

**A** To protect yourself, follow these tips from CLP and stay vigilant to avoid data breaches or falling victim to online scams.

- Do not provide personal information such as login details and passwords to strangers or unfamiliar identified websites
- Avoid downloading or opening any suspicious emails or websites
- There's no such thing as a “free lunch”! Do not be tempted by promised of rewards or perks
- Check whether the email addresses or phone numbers you receive match the organizations they claim to be from