

CLP sparks joy A happier retirement for a happy couple

Pang Bing-Kwong and his wife are both chronic patients who require regular visits to government hospitals. Even with Old Age Allowance and monthly allowance given by their son, the couple does not have much spare cash left after paying medical bills.

They try to save as much as they can, handwashing their laundry and turning the air conditioner off. Sometimes they avoid going to the doctor even when they're ill.

The couple enjoys attending free activities organized by the community hall. At one of the events, they came across information of CLP's Fuel Cost Subsidy Programme and successfully applied for a one-time subsidy of HK\$600.

CLP's community support brought joy and excitement to the couple's lives. They said that the subsidy not only alleviated the burden of electricity bills, it covered their daily expenses. Mrs Pang joked "With this subsidy, I can go to the doctor, not once, but twice. Now my husband cannot complain that I am skipping the doctor!"

This year, CLP will be launching more community support programs. The Fuel Cost Subsidy Program has been completed, whilst the "CLP Underprivileged Families Electricity Subsidies Programme" will launch on 27th Mar. Keep an eye on our website.



CLP has landed in the Metaverse Immerse in the fun of CLP TomorrowVerse!

We have something extra special for you! You're invited to a free trip on the spaceship to CLP TomorrowVerse in the Metaverse! Are you ready? Let's go!

CLP TomorrowVerse is a self-sustaining Metaverse city powered by clean energy where animals and humans live side by side in harmony. In TomorrowVerse, you can explore Power Station, Renewable Energy Floor, Residential Area to learn about low-carbon lifestyle. You can even talk to animals living in CLP TomorrowVerse to learn about low-carbon tips.

Apart from exploring, we have missions for you. There are nine exciting challenges for you to complete. You will need to travel around to explore every corner of TomorrowVerse. Discover and learn green fun facts!



Electric Buses on the Road How Much Carbon Emission Reductions can be Achieved?

*The photo provided by KMB

To support low-carbon transport and the goal of achieving carbon neutrality before 2050, CLP plays a proactive role in promoting green driving. Unbeknownst to us, KMB electric buses "Green Buses" have been operating in Hong Kong for over two years already!

If you have ever taken a ride on an electric bus, you would find that electric buses are much quieter than traditional diesel buses, the travel experience is stable and smooth on high traffic roads, highways or even slopes. The placement of the battery is also well-designed, the bus compartment is comparable to that of a traditional bus, with wide and comfortable seating, offering a greener, comfier, quieter and safer travel experience to passengers.

Electric buses take around two hours to charge with a driving range of 300km, sufficient to support 80% of the daily KMB buses operations. Currently, KMB operates 82 electric buses on 37 routes with a total mileage of 2.2 million kms. Since the travel journeys on electric buses have no tailpipe emissions and low carbon emissions, the adoption of electric buses has contributed to reducing nearly 3,000 tons of carbon emissions.

KMB's electric buses have already run cross-harbour routes, and more electric buses will be commissioned in the future!



HOME DECORATION SERIES A STYLISH, ULTRA-EFFICIENT SEMI-OPEN KITCHEN

While choosing the ideal kitchen design, some prefer to keep what's in a kitchen out of sight, but some opt for open kitchen. Let's talk about how to design a semi-open kitchen that blends the best of both traditional and open layouts. Not only it is stylish, it's also energy efficient!

Glass Design to Keep Out Cooking Fumes and Enhance Space

To achieve both a sense of space and practical beauty, consider replacing your kitchen door with a glass sliding door. This not only increases natural light but also visually expands the space. Sliding doors also tackle the issue of wandering cooking fumes. With less need to run the exhaust, you enjoy both ventilation and energy savings, effectively dividing the dining and kitchen areas.

Installing Built-in Kitchen Appliances

When designing a semi-open kitchen, think about incorporating built-in appliances, including induction cookers and range hood. Besides saving space and being easier to clean, induction cookers are up to 90% energy-efficient in cooking performance, which significantly reduces cooking fumes, achieving both practicality and aesthetic appeal.

Next time we will discuss the installation of plug sockets and the use of power strips. Proper knowledge and use can lead to significant long-term savings and energy efficiency!

Need help navigating the CLP app? Our Digital Ambassador Power Kid is here to help!



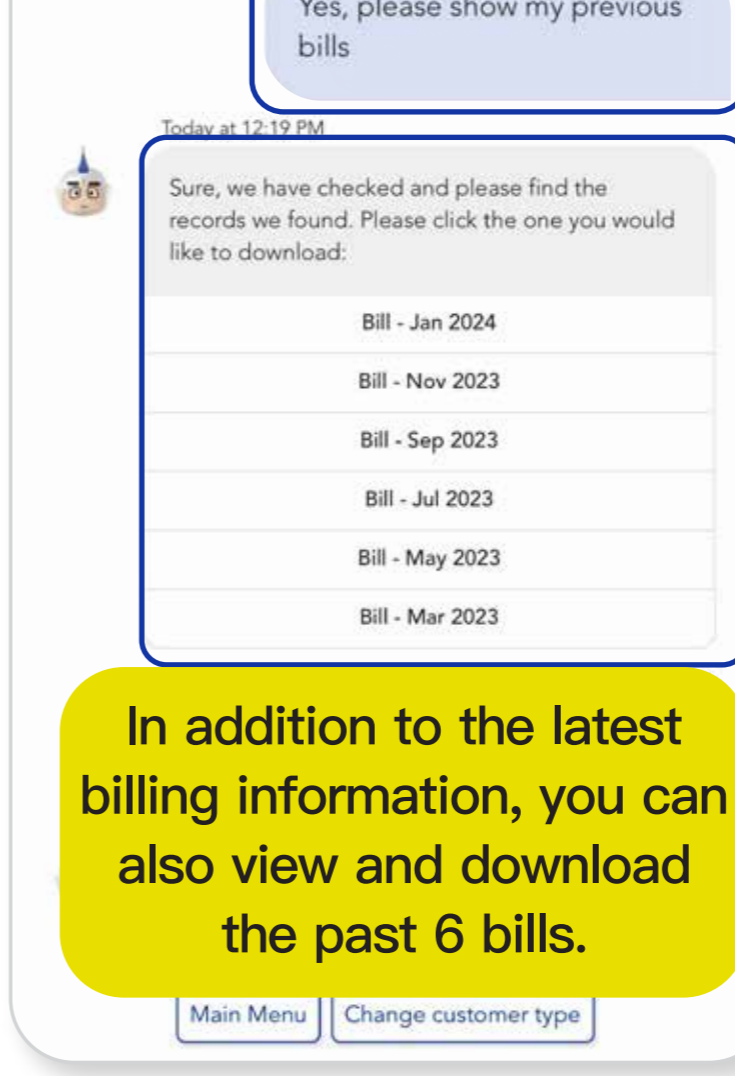
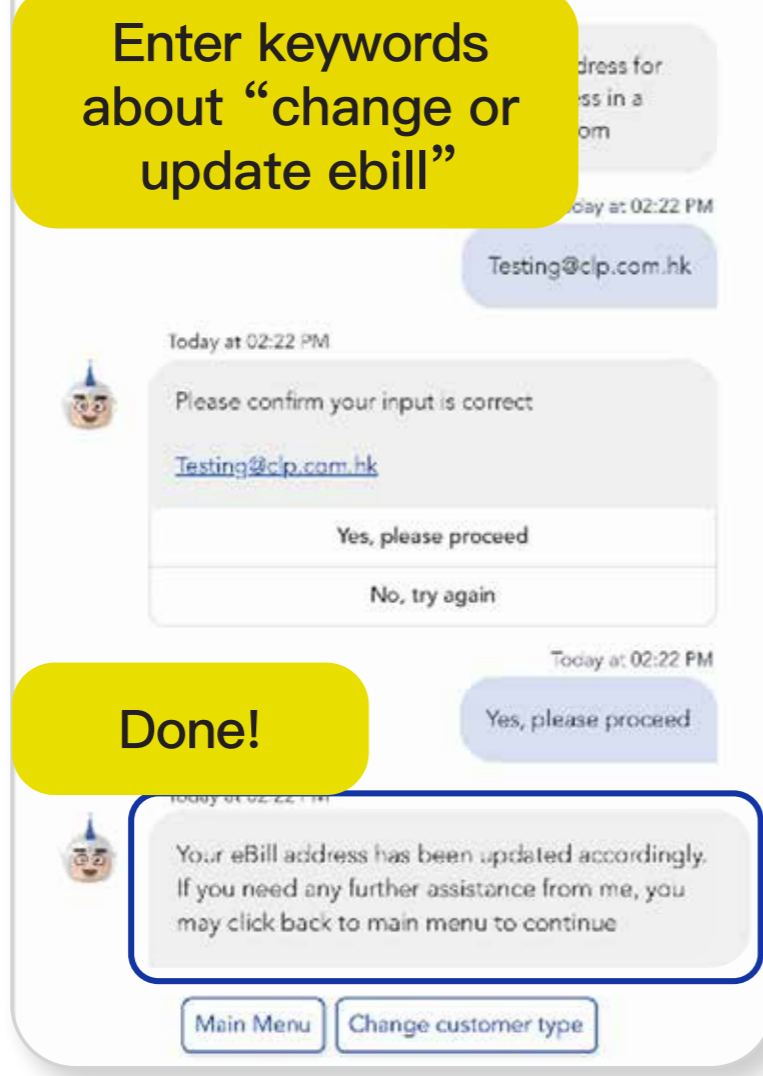
Q I recently changed my email address to receive my eBill but I am not sure how to update it in the CLP app, can you help?

A Of course! Digital Ambassador Power Kid is happy to solve your problems. Login to the CLP app, click the Power Kid icon in the lower right corner to start chatting with Power Kid!

Hey there! I'm Power Kid! Whether you are moving to a new home, want to pay your bill, or have any general inquiries, I am here to help. Ask me about residential accounts topics.

Let's see what Power Kid can do!

1. Update your receiving email address for eBill instantly
2. Instantly view and download the past 6 issues of eBills



To learn more about new features, download and log in to the CLP App to start chatting with Power Kid!