



From the Sky to the Underground: Robotic Assistants for Power Station Inspections

CLP Power's engineering teams have been using drones and robots for power station inspections. The latest addition to their arsenal are the cage drone and crawler robot, which can inspect above and below ground.

The cage drone is small and can fly steadily indoors without GPS. Equipped with dust-proof lighting and a high-resolution 4K camera, it can inspect blind spots or hidden areas with ease, making it ideal for checking large facilities in power plants such as boilers and fume exhaust pipes. Not only can the cage drone save time and cost of erecting scaffolding, it facilitates flexible and quick access to hard-to-reach spaces, making inspections safer.

For inspecting underground culverts, the crawler robot comes in handy! With four big wheels and a retractable top, it enters narrow spaces to capture detailed footage using the 360-degree rotation lens inside dark and cramped culverts. The engineering team can monitor the culverts via live broadcast, overcoming the constraints of traditional manual inspections where the specially trained personnel have to take a break every 30 minutes.

The addition of the cage drone and crawler robot to the CLP family has immensely improved the operational safety and efficiency of power stations. These robotic assistants deserve credit! We look forward to introducing other cutting-edge technologies used by CLP Power to you next time!



Fulfil 3 Winter Wishes at Once with "Raptor" Water Heaters

No one wants to be rushed when taking a comfortable, warm shower! Luckily, with the help of "Raptor", you can enjoy a relaxing shower while saving water, electricity and money!

"Raptor" is the 3rd generation of rapid fast flow electric water heaters, named for its ability to heat up much faster than the traditional electric storage water heater. In just 5 minutes, its water temperature rises to 40 degrees! When used with an eco-friendly shower head, you can enjoy a longer shower whilst maintaining the same level of comfort and warmth. There's no longer a need to worry about running out of warm water!

DOMEO has just launched a "Low Carbon Replacement Programme" where you can redeem an energy-saving rapid fast flow electric water heater, plus receiving up to 2,000 DOMEO Points as a reward. Let's enjoy this winter to the fullest!

CLP's Self-Service Kiosks Can Support You 24/7

Want to manage all your electricity needs quickly and efficiently? Visit the self-service kiosks at the CLP Customer Service Centres!

All you need to do is login with your CLP online account on the self-service kiosk's screen. From there, you can view and print your bills, apply for or terminate your electricity account, and update your account information.

Worried that you won't know how to use the machine? The Customer Service Centre staff will be happy to assist you if in doubt!

If you want to run your electricity errands outside of regular business hours, you can always use the self-service machine located outside at the Kwun Tong Customer Service Centre. You can also manage your electricity account via the CLP app for the same efficiency and convenience.



Final Call! Redeem your CLP's Exclusive Offers!

As the year comes to a close, make sure you go digital and use e-services to enjoy exclusive offers from CLP. You can redeem selected products at special discounts!

By completing any one of the e-tasks ("Subscribe or use eBill", "Use autopay, mobile or ePayment", or "Apply for Electricity or Name Transfer online successfully", you can redeem **1 set of GP Recharge charger with 4 pieces of NiMH batteries at the CLP exclusive redemption price of \$45** (manufacturer's suggested retail price is \$98), enjoying a 55% discount! The rechargeable batteries can be reused, which is affordable and environmentally friendly!

If you complete more than one e-task, you can enjoy an additional offer: redeem **a Uniware UNI-101A Ultra-thin Induction Cooker (Touch Panel) with \$68 plus 500 Domeo Points!** That's 83% off compared to the manufacturer's suggested retail price of \$399!

For those who have already started using e-services, make sure you've also signed up for Go Digital Unlock Rewards! The redemption period only lasts until 31 December 2023.

Act fast as the products are limited and available on a first-come, first served basis. Remember: go digital!

For those who have already started using e-services, make sure you've also signed up for Go Digital Unlock Rewards! The redemption period only lasts until 31 December 2023.

Act fast as the products are limited and available on a first-come, first served basis. Remember: go digital!

*Offers are subject to terms and conditions.

Easily Monitor Your Energy Consumption with CLP App



Q I recently started using an electrical appliance with a Grade 1 energy label at home, and I want to know if it really saved electricity. Is there any way to check my energy consumption?

A Of course! You just need to use the CLP Power Mobile App. Once you login to your account on the CLP App, click on "Consumption" to review your bills over the past 14 months. Each bill contains details of your electricity consumption. The page will clearly display your electricity consumption during each period, so you can get a better understanding of your home's consumption habits and make the adjustments you need. This way, you can check how much electricity you've saved after switching to energy-saving appliances!

Aside from checking your electricity consumption and bills, you can also make payments on the CLP App and access other useful functions that make your daily life easier. Download the app now!