

Kind reminder
5 Tips to Weather the Typhoon Season

The typhoon season has just set in. While the power supply system of Hong Kong is reliable, it can still be affected by inclement weather conditions. To make sure you can safely ride out the typhoon season, we gathered the following 5 tips for you.

- 1 Arrange your electric appliances**
Put away your outdoor appliances and socket boards, and make sure they are dry before use.
- 2 Turn off air-conditioners in exposed positions**
Since strong wind will cause your AC condenser fan to operate in a reverse direction, always remember to turn off the AC in exposed positions to avoid damages.
- 3 In case of Power Outages**
When power is out, turn off all the major appliances and report to your building management team. Wait patiently for the maintenance. Use flashlights instead of candles to avoid fire accidents. Leave a lamp on so you can know right away when the power is back.
- 4 Leave highly susceptible areas**
If your home is in low-lying areas, turn off all the power switches and leave home immediately. Remember to keep your windows locked and turn off the main power switch to avoid current leakage during flooding.
- 5 After the typhoon**
Power supply systems in some areas might be damaged, and it takes time to restore services. In this case, remember to stay calm and keep tabs on the latest news. Don't touch or move the power supply equipment. In the meantime, report the power failure to your electricity provider for timely on-site inspection.

When encountering typhoon-induced power outages or other electrical emergencies, please report the incidents by calling our 24-hour Emergency Service Hotline 2728 8333.



Transportation plays an important part in environmental development, especially in Hong Kong, transportation accounts for about 20% of the city's carbon emissions, and hence becomes one of the key factors in carbon reduction and green movements.

CLP has always been committed to furthering low-carbon development. Have you noticed that the Kowloon Motor Bus Co. (1933) Ltd. ("KMB") start operating electric buses since 2022? To support KMB's low-carbon transformation, CLP provides technical support and advisory services on the planning and implementation of EV stations as an effort to help local public transport go electric.

Let's make good use of green transportation for a sustainable future!



The amount of electricity consumed by an electrical appliance (energy consumption) is calculated by multiplying its power by the duration of use. Energy consumption is usually measured in kilo-Watt-hours (kWh), which is commonly expressed as "1kWh of electricity".

- 1HP Air Conditioner**
 - Save 1kWh of electricity by turning off your 1HP air conditioner for 1 hour*
 - *Actual power consumption is subjected to product, model and usage.
- Dehumidifier**
 - Don't leave your dehumidifier on for a long time
 - Save 1kWh of electricity by reducing the usage time of a 10L dehumidifier by 3 hours
- Electric Kettle**
 - Boil water in an electric kettle and keep it in a thermos cup
 - Save 2kWh of electricity by reducing the usage time by 2 hours
- Backup power**
 - Turn off switches and unplug cords to reduce backup power consumption
 - Save 1kWh of electricity a day, and 5-10% of energy consumption a year
- Washer & Dryer**
 - Always wash full-loads of laundry
 - A 4-6.5L washer consumes 2-3 kWh of electricity per use
- Iron**
 - Utilise remaining heat to iron clothes
 - When left on for a long time with the highest heat setting, an iron will consume 2-3 kWh of electricity per hour

After reading our energy-saving tips, join our Power Connect programme and enjoy Energy Saving Rewards. Let's save electricity!



Junior Master Chef Cooking Competition

The CLP x SundayKiss Junior Master Chef Cooking Competition came to a perfect end, with the award presentation on July 9 at ABC Cooking Studio at K11. All junior chefs and their family members displayed their outstanding culinary skills, with the use of a variety of multifunctional electric cooking appliances, conjuring up delicious, mouthwatering creations.

Congratulations to all the winners! If you are interested in participating in CLP activities, stay tuned on our Facebook page with more information to come.

Child & Pet Friendly "Low Carbon" Zones



Q Could I bring my dogs along to the CLP Customer Service Centre?

A CLP has always strived for fulfilling every customer's needs, especially for those who needs to look after their children and pets while juggling demands at work and home. We understand that life can be really busy – from picking up and dropping off kids at school, to taking care of their diets and walking your dogs, you just have your hands full.

For your added convenience and peace of mind, we have set up child and pet friendly "Low Carbon" zones, with pet stroller parking at our Tai Po and Yuen Long customer service centres, where your little ones and pets can keep themselves amused while you are managing your CLP electricity account and bills.

What's more, you and your little ones can now earn secret gifts by downloading CLP Power Mobile App, and connecting your account for the first time at our Tai Po or Yuen Long customer service centres. Available while stock last, act quick!