

CLP 'weatherman'

monitors weather for accurate electricity load forecasting

While you might check the weather each morning to see whether it is rainy, sunny, warmer, or cooler, for CLP's System Operation team, weather analysis is a crucial aspect of their work. By closely studying the weather data, they can accurately forecast power demand and coordinate with power plants to ensure efficient and reliable daily power generation.

CM, Deputy Director – Operations Planning of CLP's System Operation Department, has a sharp eye for Hong Kong's weather. He and his team continuously monitor weather changes, making real-time adjustments to balance power supply and demand. With 35 years of experience in the industry, CM has witnessed countless shifts in weather patterns. Even slight changes, such as a half-degree rise in temperature or a shift in wind direction, can impact power demand. CM's team meticulously analyses these details to keep the power system running smoothly.

Beyond forecasting, CM coordinates with CLP's power generation teams to gather additional information on generating units and fuels, optimising daily power generation for efficiency, environmental responsibility, and safety. In recent years, as extreme weather events become more frequent, the work of CM and his team has become increasingly crucial in addressing challenges posed to the power load management.

Chill out this fall & winter:

it's time to change to an energy-efficient electric water heater!

When the weather cools in the fall and winter, you need to know how to choose a water heater that suits your need so you can rinse off fatigue with a comfortable shower at the end of the day.

There are three types of electric water heaters: instant, central storage and showerhead storage.

Instant type is convenient, but some products with high energy consumption require a 3-phase power supply. You should check the power supply of the residential building or inquire with the building management office about the new installation of an instant water heater before purchase. Central storage type has a larger water capacity ranging from 18L to 38L and it can connect with multiple outlet pipework. Showerhead storage type has a water capacity ranging from 12L to 23L and can only connect with single outlet pipework. Both central storage and showerhead storage types are available with rapid heating technology, which allows you to take a 30-minute hot shower in just 5 minutes of pre-heating. After taking a shower, turn the heater off immediately to save energy.

Explore more than 90 safe and energy-saving electric water heaters of all the three types at our Domeo eShop. Redeem your pick with Domeo points at discounted prices for a warmer fall and winter.

CLP volunteers cheer up elderly with games

They are dedicated and humble, with their feet on the ground—the CLP Volunteer (CLPV) Team has developed a wide variety of services to offer our community, including visits to the elderly, exercising with them, playing board games, and more.

The CLPV Team is celebrating its 30th anniversary this year and has been working closely with various social welfare organisations to bring warmth to the community. CLPV serves the community through a broad range of community projects, such as elderly home visits and beach cleaning.

The ‘Be Dementia Friendly’ programme with the Caritas Ngau Tau Kok Elderly Centre is one of our signature projects. Our volunteers provide cognitive training to the elderly with early signs of dementia by using board games. They also create a booklet of life stories with the elderly so they have a chance to share their feelings and early life experiences.

Our volunteer, Sandra, joined the programme for seven years. In this year’s Mid-Autumn Festival, she accompanied Ms. Fung Mei, who lives alone, to make her lantern. Sandra also visited her home and listened to her past, after that Sandra created the “Book of Life” leaflet with Fung Mei. Fung Mei was not only happy with the glittering lantern but also welcomed the visits from our volunteers.

Embark on Low Carbon eJourney

and shop at as low as half price

Final call for Saver's Extravaganza

An exceptional gift will help us savour our achievements after a tough year. This year at Saver's Extravaganza, you can buy popular products and trendy home appliances at up to 50% off, including iPhones, iPads, Samsung products, PS5, Nintendo Switch, Dyson products and many more! Find more essential information of the deals in our website.

If you want to participate in Saver's Extravaganza and enjoy these incredible deals, just follow the three steps to get your ticket to the event by simply completing the designated low-carbon tasks below before the end of December!

- 1.Fill in the application form of Low Carbon eJourney
- 2.Apply for an eBill and continuously use the eBill notifications within the event period.
- 3.Use autopay or ePayment during the event period to pay your electricity bills

In addition to the tickets to Saver's Extravaganza, you can earn 500 Domeo points by registering for eBill and redeem various selected rewards. You can also earn various discounts when switching to ePayment services!

Simple steps to activate CLP One

Refreshed one App experience

Q

This is my first time to apply for a CLP online account. I just downloaded the latest CLP app; how can I activate a new CLP One Profile?

A

Simply follow the steps below and you can activate your CLP One Profile!

- 1.Create a CLP One Profile. Remember to fill in your name, email and phone number because an OTP will be sent to you for verification.
- 2.After you enter the correct OTP, click the "Connect to Electricity Service" button.
- 3.Make sure you have your ID card ready as you have to enter your ID card number and English name. If you have not provided an ID card for verification before, we can have to take a picture of it and upload it so that we can verify your identity.

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2

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Please note that if you already have a CLP online account, it is unnecessary for you to create a CLP One account again. You can simply log in by your own login method.

There are different bank offers for you when you successfully activate CLP One and pay your electricity bill with ePayment methods. Try our upgrade services now!

All For You

Energy-saving Tips

CLP Activity Highlights

All Things Low Carbon

AI Customer Service Mailbox