

it is rainy, sunny, warmer, or cooler, for CLP's System Operation team, weather analysis is a crucial aspect of their work. By closely studying the weather data, they can accurately forecast power demand and coordinate with power plants to ensure efficient and reliable daily power generation. CM, Deputy Director - Operations Planning of CLP's System

Operation Department, has a sharp eye for Hong Kong's weather.

While you might check the weather each morning to see whether

He and his team continuously monitor weather changes, making real-time adjustments to balance power supply and demand. With 35 years of experience in the industry, CM has witnessed countless shifts in weather patterns. Even slight changes, such as a half-degree rise in temperature or a shift in wind direction, can impact power demand. CM's team meticulously analyses these details to keep the power system running smoothly. Beyond forecasting, CM coordinates with CLP's power generation teams to gather additional information on generating units

and fuels, optimising daily power generation for efficiency, environmental responsibility, and safety. In recent years, as extreme weather events become more frequent, the work of CM and his team has become increasingly crucial in addressing challenges posed to the power load management.



There are three types of electric water heaters: instant, central storage and showerhead storage. Instant type is convenient, but some products with high energy

off fatigue with a comfortable shower at the end of the day.

consumption require a 3-phase power supply. You should check the power supply of the residential building or inquire with the building management office about the new installation of an

instant water heater before purchase. Central storage type has a larger water capacity ranging from 18L to 38L and it can connect with multiple outlet pipework. Showerhead storage type has a water capacity ranging from 12L to 23L and can only connect with single outlet pipework. Both central storage and showerhead storage types are available with rapid heating technology, which allows you to take a 30-minute hot shower in just 5 minutes of pre-heating. After taking a shower, turn the heater off immediately to save energy. Explore more than 90 safe and energy-saving electric water heaters of all the three types at our Domeo eShop. Redeem your pick with Domeo points at discounted prices for a warmer fall and winter.



visits and beach cleaning. The 'Be Dementia Friendly' programme with the Caritas Ngau Tau Kok Elderly Centre is one of our signature projects. Our volunteers provide cognitive training to the elderly with early signs of dementia

by using board games. They also create a booklet of life stories

with the elderly so they have a chance to share their feelings and

early life experiences.

Embark on

Low Carbon

**CJourney** 

and shop at as low as half price

Final call for Saver's Extravaganza

before the end of December!

within the event period.

Simple steps to

activate CLP One

Refreshed one App experience

The CLPV Team is celebrating its 30th anniversary this year and

has been working closely with various social welfare organisations

to bring warmth to the community. CLPV serves the community

through a broad range of community projects, such as elderly home

Our volunteer, Sandra, joined the programme for seven years. In this year's Mid-Autumn Festival, she accompanied Ms. Fung Mei, who lives alone, to make her lantern. Sandra also visited her home and listened to her past, after that Sandra created the "Book of

Life" leaflet with Fung Mei. Fung Mei was not only happy with the glittering lantern but also welcomed the visits from our volunteers.



If you want to participate in Saver's Extravaganza and enjoy these

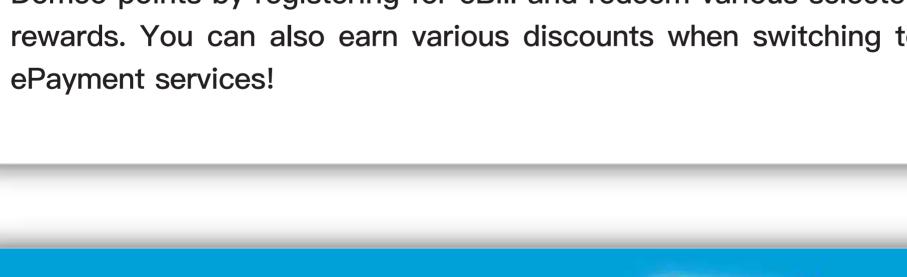
incredible deals, just follow the three steps to get your ticket to the

event by simply completing the designated low-carbon tasks below

2.Apply for an eBill and continuously use the eBill notifications

1. Fill in the application form of Low Carbon eJourney

3.Use autopay or ePayment during the event period to pay your electricity bills In addition to the tickets to Saver's Extravaganza, you can earn 500 Domeo points by registering for eBill and redeem various selected rewards. You can also earn various discounts when switching to ePayment services!

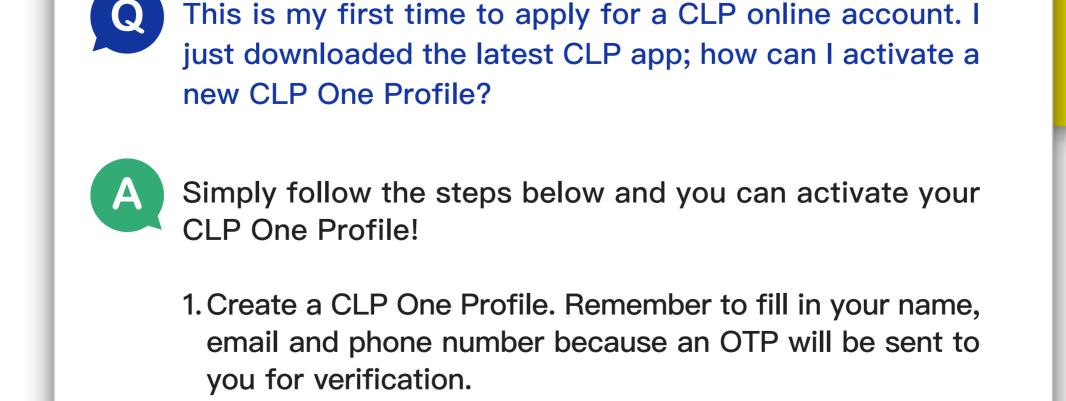


ONE TAP

ONE PROFILE

omer

Service Mailbox



Electricity Service" button.

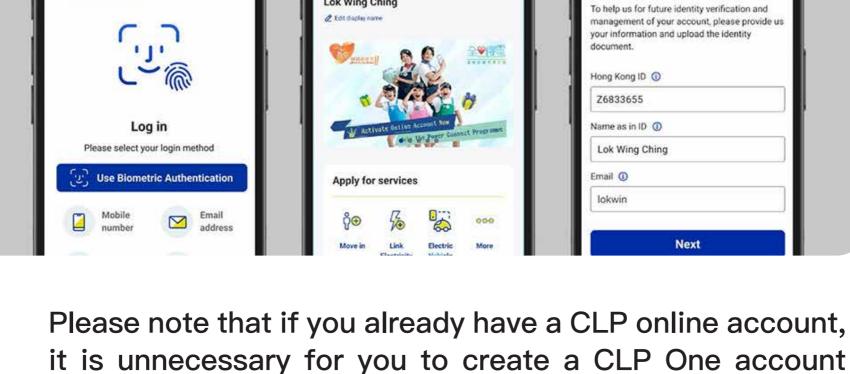
not provided an ID card for verification before, you have to take a picture of it and upload it so that we can verify your identity.

2. After you enter the correct OTP, click the "Connect to

3. Make sure you have your ID card ready as you have to

enter your ID card number and English name. If you have

2 Link electricity services CLP個中電 Residential Verify your identity To help us for future identity verification and nanagement of your account, please provide us



again. You can simply log in by your own login method. There are different bank offers for you when you successfully activate CLP One and pay your electricity

now!

bill with ePayment methods. Try our upgrade services