



Safety helmets, insulating gloves and sleeves, prescription safety glasses and flame retardant cloth — all full protection gear are for the 11kV high-voltage Live Line Work team (LLW team), which is the only team of its kind in Hong Kong and trained by CLP!

This special operation team is led by Stephen, the manager of Special Projects in the North Region. He and his 20-member team conduct risk-prevention assessment, carry out maintenance and repair high-voltage overhead lines without the need for planned outage arrangements. This helps ensure power stability and minimal inconvenience to the customers.

In 1998, CLP introduced 11kV Live Line Work from Australia to Hong Kong. Stephen was assigned to Australia and trained with these well-developed techniques. In addition to daily maintenance, the LLW team is on 24/7 standby during typhoons so repairs can be carried out immediately after a storm if there are power failures.



1 1-MINUTE TEST: ✓ ARE YOU A FRIDGE STORAGE PRO? (PART 2)



In the last episode, we shared two fridge checks. Now, let's talk about the remaining tests.

1. Where to store meat and dairy?

You may be advised to store fresh meats and dairy products close to the cooling vents for longer preservation. However, prolonging food shelf life isn't the only criterion for deciding food placement. Meats and eggs should be stored where they are easily visible and accessible. Stuffing them away can lead to forgetting about them; it can also lead to wasted electricity each time you open the fridge door searching for items and the potential damage to the fridge over time.

2. Storing fruits and vegetables separately

Some people may think their fruits and vegetables spoil quickly because the fridge isn't cold enough, leading them to lower the temperature, which in turn wastes energy. The quick spoilage of vegetables sometimes has nothing to do with the fridge temperature but rather because you might be storing vegetables and fruits together. Broccoli, lettuce, carrots, cucumbers, cabbage, eggplants, and avocados, when stored together with fruits, spoil faster. To prevent your fruits and vegetables from spoiling too quickly, it's best to store them in separate food containers so that you can save energy and store the food for longer.

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Tips: If you do not have a CLP online account, please create a CLP One profile first. If you do, please log in using your existing method (such as SMS, email, biometric authentication, social media or iAM smart).

*For smart meter users only



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LOOK FOR #CLP, THE GENUINE SMS to help you avoid SMS phishing scams



Q Recently I received an SMS claiming to be from CLP saying that I have not used up all my points. I found it suspicious, so I deleted the SMS. How can I confirm that an SMS is a genuine one from CLP?

A We have received reports of SMS impersonating CLP to scam our users. We remind you once again that "#CLP" is the genuine official SMS sender!

We joined the "SMS Sender Registration System" on 24 May 2024. All SMS from CLP to our customers start with "#CLP" so all customers can easily distinguish genuine SMSs from fake ones, preventing phishing scams.

Besides that, CLP never asks you to hand over sensitive personal information, bank or credit card information or passwords or send you the Domeo point expiry via SMS with a link. If you suspect that your personal details have been defrauded or the transaction is fraudulent, please report to the police immediately.