



All For You

Hong Kong's First Offshore Liquefied Natural Gas (LNG) Terminal Goes into Service!

A large and mysterious infrastructure has materialised in the south-western waters of Hong Kong with an enormous vessel moored at the jetty – what could it be? It appears to be Hong Kong's first offshore LNG terminal, jointly developed and constructed by CLP Power and HK Electric. It is connected to the world's largest Floating Storage and Regasification Unit (FSRU) vessel, Bauhinia Spirit!

Let's take a look at the fascinating Bauhinia Spirit. It has an LNG storage capacity of 263,000 cubic meters which is the world's largest. This remarkable vessel has moored at the jetty of the offshore LNG terminal.

When an LNG carrier arrives at the jetty, LNG is unloaded through jetty facilities and transferred to the moored Bauhinia Spirit for temporary storage. The stored LNG will then be regasified by equipment on the vessel before natural gas is transmitted to CLP Power's Black Point Power Station and HK Electric's Lamma Power Station for power generation through two separate subsea pipelines, raising the low-carbon generation capability of the power companies.

You may wonder why there is a need to construct an offshore LNG terminal. The truth is everything we do is for the benefit of 7 million Hong Kong people. The terminal gives the power companies direct access to international LNG markets and enhances Hong Kong's fuel supply stability in support of Hong Kong's energy transition. It also strengthens our ability to source competitively priced gas. Enhancing the diversity of our gas sources ultimately benefits our customers and Hong Kong as a whole.



Little-known Energy-Saving Tips for Your Refrigerator: Break Bad Habits!



Energy-saving Tips

Which electrical appliances do you think consume the most energy? Most people will say air-conditioners, but we shouldn't forget about refrigerators. These large appliances are on day and night, year round, consuming a lot of energy.

However, knowing how to use your refrigerator efficiently can help you save energy and cash. Careful usage will also help extend your fridge's lifespan. Here are four little-known energy-saving tips.

- 1. Let Your Food Cool Down Before Putting it in the Refrigerator**
Don't be impatient and put hot food in the fridge. This will cause the temperature inside the refrigerator to rise, consuming more energy and potentially affecting the temperature and quality of other food stored inside. Always wait for hot food or soup to cool down before putting it away.
- 2. Check if the Refrigerator Gaskets Need Replacing**
With a simple 3-second test, you can check whether the gaskets or door seals of your refrigerator are still in good shape. Put a sheet of paper in the fridge opening, then close the door. If the paper falls, it means the door isn't closing tightly enough or there's a leak, allowing humid or hot air to get in. Don't underestimate the issues an ageing gasket can cause!
- 3. Leave the Refrigerator Door Shut!**
Opening the refrigerator door to peek inside whenever you're peckish wastes a lot of energy! Each time you open the door, cool air escapes and more energy is needed to reproduce it. Open your fridge door as little as possible – and once you've grabbed your snack, shut the door tight!
- 4. Find the Best Place for Your Refrigerator**
Where you put your refrigerator matters. Try to put it in a cool place with adequate air ventilation, away from direct sunlight and heat exposure. This will limit overall consumption of electricity and boost energy saving.



All Things Low Carbon

It's Easy to Support Renewable Energy in Hong Kong

Reduce Your Carbon Footprint with One Click!

Extreme weather events have been occurring more and more frequently in Hong Kong. To prevent the climate change crisis from getting worse, it is essential to reduce our carbon emissions! Apart from changing our daily habits, there is an easy way to contribute positively to the planet and support the development of local clean energy.

CLP has launched the Renewable Energy Certificates (RECs) programme, providing an efficient way for everyone to support the development of local renewable energy and reduce their carbon footprint. Every unit of electricity listed in a Renewable Energy Certificate represents the electricity produced by local renewable energy sources including solar power, wind power and landfill gas projects, generated or purchased (such as through Feed-in Tariff Scheme) by CLP. 100 units of RE electricity can be bought with as little as HK\$50, making it easier than ever to support sustainability.

Want to showcase your sustainable efforts? After purchase the Renewable Energy Certificate, you will receive a customised digital Renewable Energy Certificate issued by CLP. Besides being printed with your full name, the amount of RE electricity purchased and the amount of CO₂ emissions saved, each certificate also comes with a unique reference number, representing your support for local renewable energy development.

A small reminder that you may log into the CLP App or website to view your previous energy charges. Based on your own or your family's actual meter reading, you can then decide how much RE electricity you would like to buy!

Buying RE Certificate is a super easy process. Visit the website below to learn more about how you can buy units. You can also use the calculator to find out the CO₂ emissions intensity of all the electricity you've consumed!



CLP Rewards

Save Money, Earn Points and Live Low-carbon with the Right Appliances

With so many energy saving tips floating around, have you ever thought the main causes of wasted energy are your old electrical appliances? Regardless of the type of appliance, the ones with energy labels on them can make a big difference in electricity consumption. As a rule, you should always aim to purchase Grade 1 to Grade 3 products.

If you want to exchange your old electrical appliances for new ones, Domeo has recently launched a "Low-Carbon Replacement Programme". Make sure you don't miss out on any of the limited-time offers below!

If your current electrical appliances were bought over 3 years ago, they've recently broken, or you plan to replace them with new ones, now is the perfect time. You just need to purchase specific electrical appliances* with an energy label grading from 1 to 3 from Domeo before 31 December 2023 to replace the old ones*, complete the application form and submit the relevant information to the programme website. If the application is successful, you can participate in the "Low-Carbon Replacement Programme" and enjoy Domeo Points rewards!

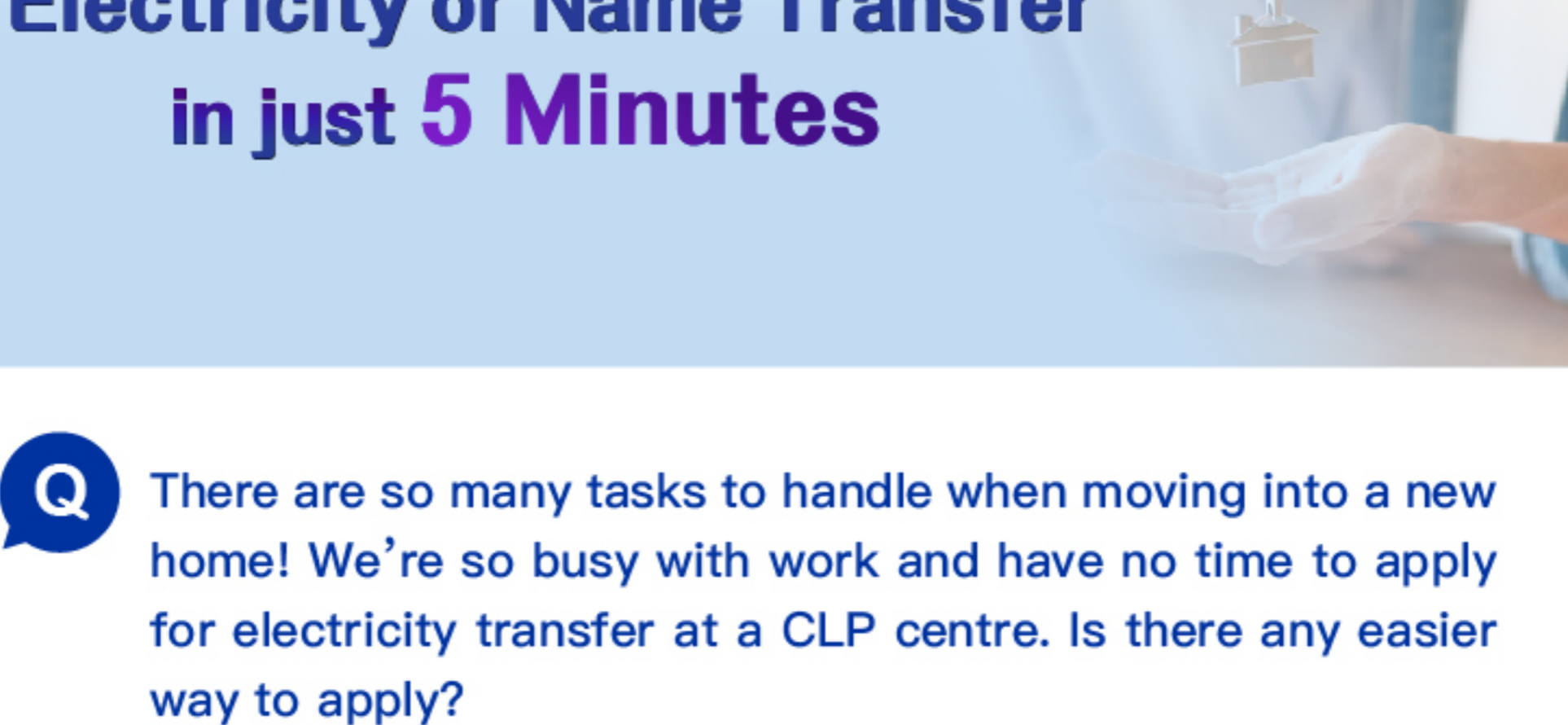
The following is an example of how the programme works. If the unit price of the specific electrical appliance you purchased is above HK\$2,000#, each eligible application can earn 2,000 Domeo Points. If the unit price of the specific electrical appliance you purchased is HK\$2,000 or below#, each eligible application can earn 1,000 Domeo Points.

Don't miss your chance!

Terms and conditions apply.

* Specific electrical appliances include air-conditioners, refrigerating appliances, washing machines, dehumidifiers, televisions, storage type electric water heaters and induction cookers

The unit price of the product is based on the final payment. (A bill using only Domeo Points to redeem the product is not eligible to apply for the programme)



All Customer Service Mailbox

Apply Online for Electricity or Name Transfer in just 5 Minutes

Q There are so many tasks to handle when moving into a new home! We're so busy with work and have no time to apply for electricity transfer at a CLP centre. Is there any easier way to apply?

A Moving into a new home can be a piece of cake when you use CLP's smart solutions, which offer a convenient way for customers to apply for electricity or name transfer online anytime, anywhere. The procedure is quite simple – you only need to provide the property's address, customer information and the commencement date. The application procedure can be completed in just 5 minutes! Applying online can definitely save you a trip to the CLP store during busy office hours.

You should have the following documents prepared before applying:

1. Your Hong Kong ID / A copy of your business registration certificate
2. Sales and Purchase Agreement / Tenancy Agreement (If the transaction is between family members and without a contract, previous electricity bills can be used as proof instead)

Don't have these documents on hand? No worries, you can still apply online and submit the documents later. When we receive your application, we will send you an acknowledgment via SMS. You can then track your application progress via the link attached in the SMS – super convenient, right?

There's also another benefit! You can earn 500 Domeo Points to redeem rewards* when you apply for electricity or name transfer online. Why bother wasting time queuing at the store?

* When you receive the account number, please register and link your account with Domeo to redeem rewards. For details, please visit CLP or Domeo's website.