



Energy for Brighter Tomorrows

Customer Service Hotline
2678 2678

- 1 PRESS** 廣東話 Cantonese
- 2 PRESS** 英文 English
- 3 PRESS** 普通話 Putonghua

SME Customers #

1 PRESS

- Open Account, Transfer of Registered Customer
- Close Account
- Electrical Installation Inspection Progress

1 PRESS Open account, Transfer of registered customer

1 PRESS Applicant has never registered a CLP account before

2 PRESS Applicant has registered a CLP account before

2 PRESS Close account

8 PRESS To terminate the account now

3 PRESS Electrical Installation Inspection Progress

1 PRESS Make or change an inspection appointment

2 PRESS Check an inspection appointment schedule

2 PRESS

- Billing Related Enquiry
- Obtain a copy of Bill
- Change Account Information

1 PRESS Billing related enquiry

2 PRESS Obtain a copy of bill

1 PRESS To apply for an electronic billing application now

2 PRESS For copy bill by post

3 PRESS Change account detail

3 PRESS

- Payment Related Enquiry

1 PRESS Notify us of bill payment

2 PRESS Request extension of payment due date

3 PRESS Method of payment

8 PRESS To apply for Autopay now through Customer Relations Officer

4 PRESS

- CLP App
- Electric Vehicle Power Supply Support
- Other Enquiry

1 PRESS CLP App

2 PRESS Electric vehicle power supply support

3 PRESS Other enquiry