

## CLP Peak Demand Management Programme

### V. Programme details

#### 1. PDM Event

- 1.1. We will notify you if you are selected to participate in an upcoming Event. Event notifications will be sent through the email addresses you provided to us. An Event notification will primarily include details of the Event date and time. Once selected to participate in an Event, you are expected to reduce your electricity demand by the mutually agreed hourly demand reduction target stated in Section II of this form ("**Target**").
- 1.2. Events will most likely take place between 11:00 a.m. and 10:00 p.m. and the duration of each Event will be up to four hours. There may be more than one Event on the same day. We will send you an Event notification at least four hours before the relevant Event.
- 1.3. We do not guarantee the number of Events. For each Event, we will determine at our sole discretion whether you are selected to participate.
- 1.4. We may cancel an Event after we have sent an Event notification. We will notify you of such cancellation not less than one hour prior to the planned Event time.

#### 2. What do you need to do as a PDM programme participant?

- 2.1. Upon receipt of an Event notification, you shall use reasonable effort to achieve your Target for the entire duration of the Event. While we do expect and hope that you will be able to achieve the Target, there will be no penalties imposed in the event you are not successful in reaching your Target.
- 2.2. After receiving an Event notification, if you choose not to participate, you are required to notify us not later than:
  - (i) six hours before the relevant Event (for an Event with a notification lead time  $\geq 24$  hours); or
  - (ii) one hour before the relevant Event (for an Event with a notification lead time  $< 24$  hours).

#### 3. Incentive payments

- 3.1. You will receive a financial incentive payment for each kWh of electricity demand reduction you have realised. Incentive payments will be reflected as credits in your electricity bills and offset against your charges by default. If we receive from you a written request, we may at our discretion agree to provide incentive payments to you separately by cheque. The incentive rate for an Event will depend on the length of notification lead time for that Event.
- 3.2. The total electricity demand reduction realised by you for each Event will be the difference, where positive, between (A) the normalised baseline of your average electricity demand (in the same time period of the relevant Event) of the three highest electricity demand days in the ten preceding non-Event days prior to the day of the relevant Event and (B) your actual electricity demand during the relevant Event.
- 3.3. We welcome every effort to reduce your electricity demand by an amount greater than your Target. However, we will only be able to offer a maximum incentive payment for electricity demand reduction up to 150% of your Target for each Event.
- 3.4. For each cancelled Event, we offer an incentive payment by reference to your Target and the planned duration of the cancelled Event regardless of the actual amount of electricity demand reduction you have realised.
- 3.5. Please check our website for the prevailing incentive rates. The current prevailing rates are set out in the table below for ease of reference:

Notification lead time	Event status	Incentive rate (HK\$/kWh reduction)
$\geq 24$ hours prior to the Event	Executed	8
	Cancelled	8
$\geq 4$ hours but $< 24$ hours prior to the Event	Executed	13
	Cancelled	8

#### 4. General

- 4.1. You are required to provide the personal data requested in this form, except the item marked with (#) as optional.
- 4.2. We may from time to time modify the terms of the PDM programme, including but not limited to the incentive rates. We will give you notice of any such modifications.
- 4.3. Once we have accepted you as a participant of the PDM programme, we will send you a confirmation detailing the effective date of your enrolment to the PDM programme and your Target. The offer under this PDM programme is only applicable to the CLP electricity account(s) provided in Section II and is not transferable.
- 4.4. To the extent permitted by law, we will not be responsible for any losses, costs and liabilities which you or any other person may suffer or incur in connection with this PDM programme.
- 4.5. Both you and us may terminate your participation in the PDM programme by not less than 3 months' written notice to the other party.
- 4.6. The PDM programme will run until 31 December 2033 unless (a) terminated in accordance with the terms set out in this form or (b) we notify you of an extension.
- 4.7. The Demand Response programme was renamed Peak Demand Management programme in 2018.

## CLP Peak Demand Management Programme

### VI. Personal Information Collection Statement

#### 1. Personal Information Collection Statement

CLP may use the personal data you provide for handling your participation in the CLP Peak Demand Management Programme (the Programme) and any directly related purposes. CLP may also use such personal data:

- to respond and follow up on your enquiries of the Programme;
- to communicate with you about the Programme, including event creation, event notification and incentive payment distribution;
- to conduct research and statistical analysis;
- for other CLP operations in connection with the Programme and directly related purpose.

You are not required to provide the personal data requested. The provision of personal data is voluntary. However, CLP may not be able to process your application in the absence of the required personal data on the application form.

#### 2. Transfer of Personal Data

If necessary for any of the purposes stated above, CLP may transfer your personal data to third parties, including:

- co-organisers that assist in executing this Programme;
- service providers (including cloud service providers) engaged by CLP for any of the purposes stated above;
- related CLP companies, including subsidiaries and affiliated companies within the CLP Group in Hong Kong;
- entities (including entities outside Hong Kong) for conducting research and preparing statistics relating to any of the purposes stated above.

CLP will disclose data when required to do so by law and may also disclose such data in response to requests from law enforcement agencies, government departments or regulatory authorities.

#### 3. Access and Correction of Personal Data

You have a right to request access to, the correction and erasure of, your personal data in accordance with, where applicable, the provisions of the Personal Data (Privacy) Ordinance (Cap. 486), and any other data protection law as applicable. Requests for access, correction and/ or erasure of personal data, as well as withdrawal of consent, where applicable, should be by email and addressed to the CLP Peak Demand Management Committee at [pdm\\_admin@clp.com.hk](mailto:pdm_admin@clp.com.hk).

#### 4. Privacy Policy Statement

You can find out more about CLP's policies on privacy and personal data protection by accessing our privacy policy statement available on the CLP website at <https://www.clp.com.hk/zh/privacy-policy>.

Unless specified otherwise, references to "CLP" shall mean CLP Power Hong Kong Limited and the "CLP Group" shall mean CLP Holdings Limited, its subsidiaries and affiliates.

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