

## **Terms and Conditions of Power Connect New Join Member Reward**

By participating in the Power Connect New Join Member Reward (hereafter called "The Program"), participants are deemed to understand the method of participation and accepted on the following terms and conditions.

- 1) During the promotion period from now until 15 January 2022, customers can be rewarded with GrandaZ Smart stainless steel Temperature Measuring Vacuum Bottle, by filling in the [Microsoft form \(https://clp.to/pcnewjoin\\_en\)](https://clp.to/pcnewjoin_en) to become one of Power Connect members for the first time\*.

\*The registration for this offer must be completed within designated promotion period, for those registration who completed after the captioned period will not be eligible for the welcome gift.

- 2) Participants must match the following criteria:
  - a) The participant must be an active CLP residential customer living within the supply area of CLP Power Hong Kong Limited (hereafter called "CLP Power") (The account must be an active account, non-residential customers are not eligible to participate in the Program).
  - b) The participant has not yet joined the Power Connect Programme.
- 3) CLP customers who participate in the program will automatically join the Power Connect Programme (Details please refer to the Terms and Conditions of Power Connect programme).
- 4) Participants must complete the online form to have a chance to receive the welcome gift. The submitted form will be reviewed by CLP and successful submission shall not be deemed as approval to grant the gift.
- 5) Participants are required to confirm that the information provided is true, complete, and accurate. Otherwise, the captioned gift may not be issued properly due to the wrong information.
- 6) CLP Staff would not be eligible to enjoy the gift.
- 7) Each qualified CLP Power electricity account can only get the gift once for this program.
- 8) The gift redemption email would be issued from CLP appointed agency (Kar Kar Redemption Center) after the promotion period ends by batches according to the stock level. The winners can redeem the gift from the corresponding merchants by showing the dedicated gift redemption email.
- 9) The gifts are available on the first come, first served, basic while stocks last.
- 10) All prizes are not transferable for sales, refundable or exchangeable for cash, and/or substitution of other promotion offer/gift.
- 11) Terms and Condition of GrandaZ Smart Stainless Steel Temperature Measuring Vacuum Bottle redemption:

- The color of GrandaZ Smart Stainless Steel Temperature Measuring Vacuum Bottle is randomly redeemed.
- To redeem the gift of Vacuum Bottle, customer should visit Kar Kar Redemption Center or destinated CLP customer service centres during the valid redemption period from now to 31 March 2022 along with the redemption email. The related redemption email will be forfeited after the expiry date.
- Redemption address:
  - Address of Kar Kar redemption centre: [Contact Us \(karkar.com.hk\)](http://karkar.com.hk)

Redemption Centre	Address
Hong Kong Redemption Center	1/F, Ka Nin Wah Commercial Building, 423-425 Hennessy Road, Causeway Bay, Hong Kong
Kowloon Redemption Center	17/F, Prosperity Centre, 982 Canton Road, Mong Kok, Kln
N.T. Redemption Center	Unit 717, 7/F, Blk 1 Golden Industrial Building, 16-28 Kwai Tak Street, Kwai Chung, N.T.

- Destinated CLP customer service centres : [Help and support \(clp.com.hk\)](http://clp.com.hk)

Redemption Centre	Address
Smart Energy @ KwunTong	Shop 30-32, G/F, Yue Man Centre, 300-302 Ngau Tau Kok Road, Kwun Tong
Smart Energy @ Yuen Long	G/F, 13 -17 Fung Nin Road, Yuen Long
T ai Po Eco Home	G/F, Central Plaza, 51-59 Kwong Fuk Road, Tai Po

- Please check quality of product during redemption. Redeemed goods are not refundable and returnable.
- Gift redemption is subject to stock availability and at the discretion of the participating merchants.
- This redemption email is for one-time redemption and only one redemption email can be used for each transaction.
- Customer should present the electronic version or print out version of redemption email with QR code to the staff
- The redemption email cannot be used in conjunction with other gift voucher, cash coupon, promotions price, membership offers or other offers.
- No refund for cash/Eco Rewards points or exchange of any unused redemption email.

12) CLP Power shall not be responsible for any matters or disputes relating to the offers provided by the respective merchants. The respective merchants are solely responsible for all warranties, obligations, and liabilities to such products or services.

13) The deadline is based on the server record : <https://www.clp.com.hk/en>

14) In the case of discrepancy between the English and the Chinese versions of these terms and conditions, the English version shall prevail.

- 15) In the event if CLP POWER, in its reasonable opinion, suspects or think that any participant tampers or interferes with the entry mechanism in any way or who does not properly comply with the entry process, the participant will be disqualified.
- 16) If any of these Terms and Conditions becomes or is declared illegal, invalid or unenforceable for any reason, such Terms and Conditions shall not affect the legality, validity and enforceability of the other Terms and Conditions.
- 17) To the extent permitted by law, CLP POWER will not be liable to any person for any loss (including direct, indirect or other reasons, including but not limited to loss of income, profit or reputation) damage, liability, or personal injury arising from the plan.
- 18) Regarding any dispute arising from the Programme, CLP POWER reserves the right to make final and binding decisions.
- 19) These terms and conditions shall be governed by the laws of Hong Kong. CLP POWER and the participants agree to irrevocably submit the exclusive jurisdiction of the courts of Hong Kong.
- 20) For any controversial issues, CLP Power and Business Partners reserve the right to make a final decision.
- 21) CLP POWER reserves rights to modify the Terms and Conditions anytime without any prior notification