

## 常見問題

**1. 問：活動登記期為？**

**答：**

**至 Cool 第 1 賞: 慳電短片有獎問答登記期為：**

2022 年 7 月 30 日至 2022 年 9 月 24 日

**至 Cool 第 2 賞: 「慳電家族」榮譽賞登記期為：**

於 2022 年 9 月 24 日或之前已成為全心傳電一員之中電住宅用戶。

**Q : What is the promotion period of this reward?**

**A :**

**Cool Reward 1 – Energy-saving Video Q&A promotion period is :**

From 30<sup>th</sup> July 2022 to 24<sup>th</sup> September 2022

**Cool Reward 2 – Top Saver Reward promotion period is :**

Have to activate CLP Power Connect on or before 24th September 2022.

**2. 問：可否重覆參與至 Cool 第 1 賞: 慳電短片有獎問答？**

**答：**每個中電住宅賬戶可於各慳電短片獲得 1 次參與資格，如閣下於同一段慳電短片內提交多於 1 張參與表格，我們將會以最後提交之表格作為基準。

**Q : Can I participate in the “Cool Reward 1 – Energy-saving Video” Q&A repeatedly?**

**A :** Each CLP account can only participate in each energy saving video once only. If you have submitted the form more than once in the same energy saving video form, we will use your last submitted form as the benchmark.

**3. 問：如何可獲得參與本活動的資格？**

**答：**

**至 Cool 第 1 賞: 慳電短片有獎問答：**於 2022 年 9 月 24 日或之前已為 (1)中華電力有限公司供電網絡範圍內的住宅用戶，(2)完成開設中電網上賬戶及 (3)成為全心傳電一員

**至 Cool 第 2 賞:「慳電家族」榮譽賞 :** (1)於 2022 年 9 月 24 日或之前已成為全港傳電一員之中電住宅用戶，(2)擁有 2021 年 7 月至 8 月的用電數據之用戶及 (3)正常用電量為每張電費單之用電量多於 60 度電

**Q : How can I be eligible for joining the Summer Energy Saving Reward?**

**A :**

**For Cool Reward 1 – Energy-saving Video Q&A, participants :** Should (1) Must be a CLP Residential customer living within the supply areas of CLP Power Hong Kong Limited. (2) Successfully set up your CLP online account. (3) Become one of Power Connect member on or before 24<sup>th</sup> September.

**For Cool Reward 2 – Top Saver Reward, participants :** (1) Have to activate CLP Power Connect on or before 24th September 2022. (2) With electricity usage date on or before 1st July of last year. (3) Normal usage of electricity consumption per bill is above 60 kWh.

**4. 問 : 提交至 Cool 第 1 賞: 慳電短片有獎問答表格後何時得知是否合乎資格參與本活動 ?**

**答 :**

**至 Cool 第 1 賞: 慳電短片有獎問答 :** 中電將於閣下提交表格後的 15 個工作天內以電郵方式通知閣下是否合乎資格參與本次活動。

**Q : When will I know if I am eligible to join the Cool Reward 1 – Energy-saving Video Q&A?**

**A :**

**For Cool Reward 1 – Energy-saving Video Q&A :** we will send an eligibility notification to you through email within 15 working days after your form submission.

**5. 問 : 本活動之得獎者將於何時公佈 ?**

**答 :**

**至 Cool 第 1 賞: 慳電短片有獎問答 :** 得獎名單將於 11 月下旬於全港傳電網站內公佈，得獎者將獲專人以電郵方式通知領獎安排

至 Cool 第 2 賞:「慳電家族」榮譽賞:得獎名單將於 2022 年 12 月下旬在全心傳電網站內公佈,得獎者將由專人聯絡有關領獎事宜。

**Q: When will the winner list be announced?**

**A:**

**For Cool Reward 1 – Energy-saving Video Q&A :** The winner list will be announced by the end of November on Power Connect website, and the winners will be notified through email.

**For Cool Reward 2 – Top Saver Reward :** The winner list will be announced on Power Connect website at the end of the year, and the winners will be contacted individually.

6. 問: 如何完成開設中電網上賬戶?

答: 透過開設網上賬戶, 你可以瀏覽特定內容及多元化服務。你可按[此](#)了解如何完成開設中電網上賬戶。

**Q: How can I set up my CLP online account?**

**A:** With an online account, you can access exclusive content and services. You may visit [here](#) for more details about set up your CLP online account