

中電「回收·儲分」條款及細則

所有參加中電「回收·儲分」之活動登記(下稱「本活動」)即表示明白其參加方法及詳情,並接受及同意遵守以下有關條款與細則。

1. 參加資格

中電「回收·儲分」只供有效的中華電力有限公司(以下簡稱「中電」)登記住宅客戶申請(以中電客戶記錄資料為準)。為符合參加「回收·儲分」的資格,參加者必須:

- (i) 為中電供電網絡範圍內的住宅用戶;及
- (ii) 持有有效中電住宅電力賬戶以完成參加條件(該中電電力賬戶必須為有效賬戶並直至「回收·儲分」完成加分程序);及
- (iii) 參加者必須是度度賞會員及該度度賞會員賬戶連接已登記中電網上賬戶;及
- (iv) 過往從未訂購/使用 The Loops 服務的新客戶*;及
- (v) 新客戶*於訂購服務時需輸入「回收·儲分」指定優惠碼方可於首次獲得 8 折優惠。

*新客戶定義為「從未訂購過 The Loops 服務的客戶」

2. 活動獎賞詳情

於 2024 年 3 月 1 日起至 2024 年 12 月 31 日之推廣期內,新客戶*於 The Loops 應用程式內登記成為會員,並成功使用中電客戶指定優惠碼完成首次訂購「標準回收量」月費服務或「單次回收」服務,即可享有原價 8 折優惠一次。完成購買後參加者將收到確認電郵,內附有度度分賺取電子表格的連結,填妥並經核實後可賺取 250 度度賞積分一次。

- **有關「標準回收量」月費優惠計劃:**

The Loops 之新客戶*於訂購「標準回收量」月費服務時,輸入中電住宅客戶指定優惠碼,便可以於訂購服務的首月獲得一次性 8 折優惠。

參加者必須居住於中電供電網絡範圍內的住宅用戶及 The Loops 「標準回收量」服務範圍的指定屋苑,詳情可參閱 [The Loops Hong Kong 回收地圖](#)。

「標準回收量」包括 1 個由 The Loops 提供的回收籃以及客戶自備的 1 個膠袋(每星期回收一次)

- **有關「單次回收」優惠計劃:**

The Loops 之新客戶*於訂購「單次回收」服務優惠時,輸入中電住宅客戶指定優惠碼,便可以獲得 8 折優惠一次。

單次回收服務為全港九新界。

「單次回收」由 The Loops 提供的回收袋的容量約 200L

賺取度度分之參加者必須自行填妥確認電郵中附有連結的(度度分賺取)電子表格，中電於收到完整無誤的度度分電子表格並經 The Loops 核實為合資格的訂購後，於成功提交電子表格後 5-6 星期內向參加者所提供的中電住宅電力賬戶存入 250 度度賞積分乙次。

- 有關回收物品種類詳情，以 [The Loops](#) 網站列表為準。

3. 積分兌換詳情

- 以每月的 16 日為截數日。符合資格賺取 250 度度賞積分之人士，會於截數日後 5-6 星期內將所賺取之度度分存入由參加者於提交表格時提供的度度賞賬戶中。
- 度度賞積分只適用於中電住宅客戶，並必須已成為度度賞會員及該度度賞會員賬戶連接已登記的中電網上賬戶。
- 有關積分之查詢，請閣下於 2025 年 2 月 28 日或之前連同 The Loops 訂購服務之確認電郵截圖及中電編賬號碼電郵至 pccampaign@clp.com.hk，說明情況。
- 如有關 The Loops 服務的查詢，請連同訂購服務資料電郵至 info@theloopshk.com。

4. 一般條款

- 中電可根據此條款使用和披露客戶提供的資料，用作處理是次活動的運作（包括在客戶同意的情況下作促銷）及中電私隱政策和個人資料收集聲明中列明的目的。
- 客戶需確保所有登記資料均為真實、準確、完整及最新的資料，並需維持該資料真實、準確、完整、最新，以及沒有冒用或盜用任何第三者之資料。如客戶因冒用或盜用任何第三者之資料而引致中電或其他第三者有任何損害，客戶須負上一切相關損失、損毀或責任，並對中電或其他第三者因此所承受的任何損害作出彌償及使其免於損害。
- 有關任何送遞、售前或售後之服務及質素等事項均視為客戶與 The Loops 之間的協議，中電概不承擔由此產生的後果，參加者須直接與 The Loops 接洽。
- 所有中電集團的員工均不能參加此活動，以示公允。
- 中電有絕對酌情權決定客戶的參加資格。
- 如有任何有關度度賞及獎賞換領之爭議，中電及 the Loops 擁有最終及具約束力之決定權。
- 服務及銷售之相關事項一概受相關合作伙伴平台的條款及細則約束。
- 參加者同意中電及 The Loops 保留權利修改是此推廣產品和條款及細則而不作另行通知。是次推廣活動如有任何爭議，中電及 The Loops 保留最終決定權。
- 逾期的申請或沒法提供完整所需資料均將不獲受理。
- 如因任何原因導致中電不能按計劃進行是次活動，包括電腦系統病毒感染、缺陷、篡改、未經授權的干擾、欺詐、技術故障或其他超出了中電的控制範圍的任何原因，而

影響管理系統的安全性、公正性或完整性或是次活動的正常進行，中電將保留絕對權利採取任何可行的行動。

- 在法律准許的情況下，中電不會對任何人士負責任何因此活動而引致的（不論直接、間接或其他原因而產生的）損失（包括但不限於收入、利潤或信譽的損失）、損毀或責任或人身傷害。
- 如本條款及細則有任何部份因任何理由而不能執行或被任何法律、規則、命令、任何政府規例、或由任何司法管轄權的法院最終裁定及認定無效，該無效之部份不會影響任何其他未被裁定及認定無效的部份的執行。
- 本條款及細則受香港法律管轄，參加者同意不可撤銷地接受香港法院專有的司法權管轄。
- 如中、英文版本有任何抵觸或不相符之處，應以英文版本為準。中電及 The Loops 保留隨時修改、暫停或取消以上優惠及其條款及細則的酌情權，毋須事先通知。
- 截止時間以 <https://www.clp.com.hk> 伺服器的記錄為準。
- 為滿足處理上述申請的需要，中電可能會將閣下的個人資料轉移給第三方，包括：中電就上述任何用途而聘請的服務供應商（包括香港以外的服務供應商及雲端服務供應商）及中電的關連公司，包括中電集團在香港的附屬和關聯公司。如因應法例規定，中電將會披露有關資料，亦可能會應執法機關及其他政府及監管機構的要求披露上述資料。
- 我們按照中電及 The Loops 個人資料收集聲明收集及使用閣下的個人資料，有關中電「全心傳電」個人資料收集聲明可在[此](#)查閱。
- 如本活動有任何爭議，中電保留最終決定權。

Terms and Conditions of CLP "Recycle & Earn "

Participants of the CLP "Recycle & Earn" (referred to as "the Program") indicate their understanding of the participation methods and details and agree to comply with the following terms and conditions:

1. Eligibility

The Program is only open to the valid residential customers (based on CLP customer records) of China Light and Power Company Limited (referred to as "CLP"). To be eligible participant the Program, you must:

- I. Be a residential customer within the CLP supply network; and
- II. Hold a valid CLP residential electricity account to fulfil the participation requirements (the electricity account must remain valid until the completion of the Program); and
- III. Have DOMEQ account and ensure the linkage between DOMEQ account and CLP online account; and
- IV. New customers* who has never subscribed or used The Loops service; and
- V. New customers* must use the "Recycle and Earn" program designated promo code to enjoy a 20% discount on their first order.

Participants will receive an e-form in confirmation email after subscribed successfully, who need to fill in the e-form to receive 250 DOMEQ points once.

*New customers are defined as "customers who has never subscribe The Loops service before" .

2. Rewards Detail of the Program

During the promotion period from 1 March - 31 December 2024, new customers* who register The Loops app members and successfully subscribe the "Standard Recycling monthly plan" or the "One-time Recycling plan" , to enjoy a one-time 20% discount by entering the designated CLP customer promo code. Participants can earn 250 DOMEQ points once by filling in the electronic form provided in the confirmation email.

- **Details of the "Standard recycling monthly plan" :**
When new customers* subscribe the "Standard Recycling monthly plan" , they can enjoy a one-time 20% discount by entering the designated CLP customer promo code.

Participants must reside in the specified housing estates within The Loops' "Standard Recycling Monthly Plan" service coverage area. For details, please refer to [The Loops Hong Kong recycling map](#).

"Standard Recycling Monthly Plan" includes 1 recycling basket provided by The Loops and 1 plastic bag provided by the customer (recycled once a week).

- **Details of the "One-time Recycling plan" :**

When new customers* subscribe the "One-time Recycling plan", they can enjoy a one-time 20% discount by entering the designated CLP customer promo code.

The capacity of the "One-time Recycling" bag is approximately 200L.

- However, participants must fill in all the information in the e-form provided in the confirmation email, and CLP will confirm the receipt of the complete e-form before customers can earn 250 DOMEO points once.
- For details on the types of recyclable items, please refer to [The Loops](#) website for the accurate list.

3. Points Redemption Details

- The 16th day of each month will be the cutoff date. For individuals who are eligible to receive 250 DOMEO points, the awarded points will be deposited into the CLP account provided by the participant within 5-6 weeks after the cutoff date.
- DOMEO Points are only available to the CLP residential customers, who must have DOMEO account and ensure the linkage between DOMEO account and CLP online account.
- For DOMEO Points inquiries, please email pccampaign@clp.com.hk on or before 28 February 2025, along with screen shots of confirmation email from the Loops and CLP account number.
- For inquiries related to The Loops service, please email to info@theloopshk.com with the subscribed information.

4. General Terms of Conditions

- CLP Power may use and disclose the information provided by the customers on the terms and for the purposes (including marketing if a separate consent is

given to CLP Power) of conducting the Program and for other purposes of collection as set out in our Privacy Policy and Personal Information Collection Statement, as if they were a customer of the CLP Power.

- All eligible customers must ensure that all information provided should be true, accurate, complete and update, and promptly keep the information true, accurate, complete and update without any fraud on submission of personal data, or false submission of personal data of others. Customers shall be responsible for any loss, damage or liability arising out of or in connection with any fraud on submission of personal data, or false submission of personal data of others, and indemnify and hold CLP Power and the relevant party harmless for any loss, damage, claim arising out of or in connection with any fraud on submission of personal data, or false submission of personal data of others.
- Any matters related to delivery, pre-sales or after-sales services, and quality shall be considered as an agreement between the customer and The Loops. CLP Power will not be held responsible for any consequences arising from this. Participants should directly contact The Loops for any inquiries.
- All staff of CLP Group companies are not eligible for the Program.
- CLP Power has absolute discretion to determine the eligibility of a customer to participate in this Program.
- Regarding any dispute arising from DOMEO Reward Programme and the redemption, the decision of CLP Power and The Loops shall be final and binding.
- Product sales and related matters are subject to the terms and conditions of the respective sales platform.
- The participants agree and accept that CLP Power and The Loops reserves all the rights to rectify the terms and conditions of this Program at any time without prior notice. In case of any dispute arising from this Program, the decision of CLP Power and The Loops shall be final and binding.
- Late applications or failure to provide complete required information will not be accepted.
- If, for any reason, CLP Power is not capable of conducting this Program as planned, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failure or any other causes beyond the control of CLP Power, which corrupt or affect the administration security, fairness or integrity or proper conduct of this Program, CLP Power reserves the right in its sole discretion to take any action that may be available and appropriate.

- To the extent permitted by law, CLP Power will not be liable to any person for any loss (including direct, indirect or other reasons, including but not limited to loss of income, profit or reputation) damage, liability, or personal injury arising from the Program.
- If any of these Terms and Conditions becomes or is declared illegal, invalid or unenforceable for any reason, such Terms and Conditions shall not affect the legality, validity and enforceability of the other Terms and Conditions.
- These Terms and Conditions shall be governed by the laws of Hong Kong. CLP Power and the participants agree to irrevocably submit the exclusive jurisdiction of the courts of Hong Kong.
- The English version of these Terms and Conditions shall prevail in case of any discrepancy between the English and Chinese versions. CLP Power and The Loops reserves rights to modify the Terms and Conditions anytime without any prior notification.
- The deadline is based on the server record: <https://www.clp.com.hk>
- To facilitate the processing of the aforementioned application, CLP Power may transfer your personal data to third parties, including service providers engaged by CLP Power for any of the aforementioned purposes (including service providers and cloud service providers outside of Hong Kong), as well as CLP Power's affiliated and associated companies within the CLP Group in Hong Kong. CLP Power may also disclose the information as required by law and may be required to disclose such information to law enforcement agencies and other government and regulatory authorities in compliance with legal requirements.
- We collect and use your Personal Data in accordance with the CLP Power and The Loops Personal Information Collection Statement, which are available at "Power Connect" [Personal Information Collection Statement](#) .
- Regarding any dispute arising from the Program, the decision of CLP shall be final and binding.