Tips for Bidders

Supported System/Browsers

• ESP is compatible with most browsers, including Internet Explorer (IE)/Safari/Firefox/Chrome/Edge, with Win or Mac OS. However, it is recommended to use IE to eliminate possible issues.

Reset Password

- Click "Forget Password / Unlock Account" button on login page.
- Input below information, you can find them in your bid invitation email
 - Your User ID (Z00XXXXXXA/B/C)
 - Email Address (which received the bid invitation)
 - Bid Invitation Number (800000XXXX)

Document Type and Size

- It is recommended to convert bid document to PDF format. However, ESP does not block any document type.
- Recommended document size is within **50 MB** to avoid time out in case of low internet speed.

Change Documents, Bid Price, 2nd Round Bid

- Before submission deadline, you can:
 - Delete uploaded documents and upload new documents;
 - Click "Edit" button and change unit price in items

*After changing price or clicking "Edit", you must click "Submit" button again, otherwise no price and bid will be submitted.

Where to Get Help?

- Refer to the Bidder Guide in the logon page for details;
- Contact ESP Helpdesk
 - Tel: +852 26787722
 - Email : esphelpdesk@clp.com.hk



Open Bid

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- Green: submitted



Next Submit Close

Download and Upload Documents

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Submit Bid (if no Input Price tab)											
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September 2016

Input Price

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After Bid Submitted



After bid submitted successfully, Bid submission status light will turn to green

