## **Tips for Bidders**

### **Supported System/Browsers**

• ESP is compatible with most browsers, including Internet Explorer (IE)/Safari/Firefox/Chrome/Edge, with Win or Mac OS. However, it is recommended to use IE to eliminate possible issues.

### **Reset Password**

- Click "Forget Password / Unlock Account" button on login page.
- Input below information, you can find them in your bid invitation email
  - Your User ID (Z00XXXXXXA/B/C)
  - Email Address (which received the bid invitation)
  - Bid Invitation Number (800000XXXX)

### **Document Type and Size**

- It is recommended to convert bid document to PDF format. However, ESP does not block any document type.
- Recommended document size is within **50 MB** to avoid time out in case of low internet speed.

### Change Documents, Bid Price, 2<sup>nd</sup> Round Bid

- Before submission deadline, you can:
  - Delete uploaded documents and upload new documents;
  - Click "Edit" button and change unit price in items

### \*After changing price or clicking "Edit", you must click "Submit" button again, otherwise no price and bid will be submitted.

#### Where to Get Help?

- Refer to the Bidder Guide in the logon page for details;
- Contact ESP Helpdesk
  - Tel: +852 26787722
  - Email : esphelpdesk@clp.com.hk



#### **Open Bid**

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- Green: submitted



Next Submit Close

### **Download and Upload Documents**

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🦉 Bid NOT submitted											
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September 2016

#### **Input Price**

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#### **After Bid Submitted**



After bid submitted successfully, Bid submission status light will turn to green

