

1. What will the new tariff be from 1 January 2023?

- CLP's tariff is made up of two major components: The Basic Tariff and the Fuel Cost Adjustment.
- The Average Basic Tariff for 2023 will continue to be frozen at 93.7 cents per unit of electricity – at the same level for three consecutive years.
- Owing to a continued increase in global fuel prices, the Fuel Cost Adjustment will be adjusted upward by 7.2 cents from the November 2022 level of 54.8 cents per unit of electricity to 62 cents per unit of electricity in January 2023.
- CLP Power will continue to provide the Rent and Rates Special Rebate of 1.3 cents per unit of electricity to customers in 2023, while the Rent and Rates refund lasts.
- The Average Net Tariff in 2023 will therefore be 154.4 cents per unit of electricity.

2. Why does the Fuel Cost Adjustment increase? What measures has CLP taken to alleviate the impact on customers?

- Global fuel prices have been rising for more than a year, exacerbated by the energy crisis brought by the conflict in Ukraine, which has had an immense impact on fuel costs.
- While Hong Kong is not immune to rising fuel prices, the city enjoys a reliable supply of natural gas from the Mainland and we adopt a diversified fuel mix that includes natural gas, coal, renewable energy and especially nuclear power that has remained relatively stable in price. Our stable fuel supply and stable-priced nuclear resources have played an important part in smoothing price fluctuations amidst tremendous volatility in global fuel prices.
- A range of measures have been introduced to ease the burden on customers, which includes:
 - The Average Basic Tariff for 2023 will continue to be frozen at 93.7 cents per unit of electricity – at the same level for three consecutive years.
 - Continue to provide the Rent and Rates Special Rebate of 1.3 cents per unit of electricity to customers in 2023, while the rent and rates refund lasts.
 - CLP Power will also draw down the balance of the Tariff Stabilisation Fund to provide a new 2023 Special Energy Saving Rebate. Residential Tariff (RT) bills with a bi-monthly consumption of 600 units of electricity or less and Non-Residential Tariff (NRT) bills with a monthly consumption of 500 units of electricity or less will enjoy the 2023 Special Energy Saving Rebate of 9.3 cents per unit of electricity. We expect that more than half of RT and NRT bills will be eligible for the

2023 Special Energy Saving Rebate. The rebate will not only offset some of the impact of the rise in the Average Net Tariff but also encourage customers in different sectors of the Hong Kong community to save energy, lowering their overall electricity expenses.

- About HK\$200 million will be set aside from the CLP Community Energy Saving Fund (CESF) to launch a series of community support programmes, including allocating HK\$100 million to the CLP Fuel Cost Subsidy Programme to enhance support for 150,000 eligible families in need including 50,000 tenants of subdivided units.

3. What is the Special Rebate and the Rent and Rates Special Rebate? What is the arrangement for the two rebates?

- CLP Power will also draw down the balance of the Tariff Stabilisation Fund to provide a new 2023 Special Energy Saving Rebate. Residential Tariff (RT) bills with a bi-monthly consumption of 600 units of electricity or less and Non-Residential Tariff (NRT) bills with a monthly consumption of 500 units of electricity or less will enjoy the 2023 Special Energy Saving Rebate of 9.3 cents per unit of electricity. We expect that more than half of RT and NRT bills will be eligible for the 2023 Special Energy Saving Rebate. The rebate will not only offset some of the impact of the rise in the Average Net Tariff but also encourage customers in different sectors of the Hong Kong community to save energy, lowering their overall electricity expenses.
- The Rent and Rates Special Rebate is the refunds in respect of CLP's claim against government's overcharging of our rent and rates in the past. We follow the principle that all refunds will be returned to customers. Its availability in 2023 while the rent and rates refund lasts.
- From January 2023, the two rebates will be automatically credited to existing customers' accounts and used to offset electricity charges.

4. What is CLP Power doing to help people in need and promote energy saving?

- CLP Power allocated HK\$200 million from the **CLP Community Energy Saving Fund** to roll out a series of community support programmes in 2023 to ease the burden on families in need, and encourage the community to save energy and reduce carbon emissions. The programmes include:
 - Launching the **CLP Fuel Cost Subsidy Programme** to a total of 150,000 families in need. One-off fuel cost subsidies of HK\$600 will be provided to 100,000 eligible households (including the elderly, low-income families, and people with disabilities), and one-off fuel cost subsidies of HK\$800 will be offered to 50,000 tenants of subdivided units (SDUs).
 - Continuing the assistance to tenants of SDUs and families in transitional housing, which includes conducting rewiring works for the installation of

individual electricity meters to improve the safety and living conditions of tenants of SDUs referred by community partners, as well as providing 10,000 families living in transitional housing with subsidies of \$2,000 each for buying energy-efficient electrical appliances.

- Continue encouraging customers to save energy year-round through the **CLP Power Connect Programme**. Working with community partners to repair electrical installations in the homes of elderly customers, and organising energy and environment-themed carnivals in different districts to raise public awareness of decarbonisation and smart use of electricity.
- Supporting youngsters from less well-off households by distributing e-learning devices to students in primary and secondary schools and tertiary institutions under the **Student E-learning Assistance Programme**. Offering subsidies under the **CLP Award for Vocational and Professional Education and Training (VPET) Students** to disadvantaged students enrolled in VPET programmes run by Vocational Training Council.

5. What is CLP doing to support commercial and industrial sector customers?

- HK\$36 million of **CLP Community Energy Saving Fund** will be allocated to launch a series of programmes to promote energy saving and decarbonisation to commercial and industrial customers, including:
 - Conducting new professional in-depth analysis of energy-saving possibilities for businesses in partnership with universities, research institutions and other professional organisations, with an aim to improve their energy efficiency and reduce their operating costs. Energy-saving advice will be provided to industries and organisations with high levels of energy consumption such as hospitals and data centres.
 - Continuing the **CLP Electrical Equipment Upgrade Scheme** to encourage companies, particularly small and medium-sized enterprises, to install or upgrade more energy-efficient lighting and air-conditioning equipment.
 - Offering Advanced training courses on retro-commissioning for energy management employees in different businesses through the **CLP Retro-Commissioning Charter Programme**.