1. **What will the new tariff be from 1 January 2026?**

- The Average Net Tariff for 2026 will be HK$140.6 cents per unit of electricity, representing a 2.6% decrease compared to 2025, or HK$3.7 cents lower per unit than the previous year.
- CLP's Average Net Tariff is made up of two major components: the Basic Tariff and the Fuel Cost Adjustment. For 2026, the Average Basic Tariff will see an increase to HK$101.2 cents per unit of electricity, while the Fuel Cost Adjustment will be reduced by HK$6.9 cents to HK$39.4 cents per unit of electricity. Consequently, the Average Net Tariff for 2026 will be reduced by 2.6% to HK$140.6 cents per unit of electricity.

2. **As Hong Kong is undergoing an economic transformation, what measures have CLP taken to alleviate the impact on customers?**

- The Average Net Tariff for 2026 will be reduced by 2.6%. CLP expects the tariff reduction to help lower living expenses of households and operating costs of small and medium-sized enterprises. We also allocate HK$270 million from the **CLP Community Energy Saving Fund** to promote energy conservation and decarbonisation, support the underprivileged, and inject momentum into Hong Kong's economy.
- To support the underprivileged and alleviate their financial burdens, CLP is allocating HK$50 million from the **CLP Community Energy Saving Fund** to relaunch the **CLP Electricity Subsidies for the Underprivileged Families Programme** in 2026, which will provide electricity subsidies to about 70,000 underprivileged families and tenants of subdivided units. Electricity subsidies of HK$600 will be provided to each of the eligible households, including single elderly people and elderly couples aged 65 years or above, low-income families, and people with disabilities. Electricity subsidies of HK$1,000 will be provided to each tenant of subdivided unit with no individual CLP electricity meter who is referred by non-governmental organisations and community partners.
- While geopolitical tensions continue to pose uncertainties to global fuel prices, we remain committed to managing fuel costs through a diversified fuel mix as well as upholding prudent financial management and enhancing operational efficiency with innovative technologies in delivering reliable, environmentally responsible, and reasonably priced electricity services.

3. **What will CLP do to help people in need and promote energy saving?**

- In 2026, CLP will step up allocation from the **CLP Community Energy Saving Fund** to HK$270 million in 2026 to launch a range of community support programmes. The initiatives will promote energy saving and decarbonisation across society, support the underprivileged, and inject momentum into the economy. The programmes include:
    - The newly launched **Energy Efficient Appliance Replacement Scheme** will subsidise elderly people and the underprivileged in replacing window-type inverter air conditioners, electric water heaters, refrigerators, and washing machines. These four types of appliances consume higher amount of electricity, so replacing them with models carrying Grade 1 energy labels can promote the energy efficiency labelling scheme and reduce household energy expenses in the long run. 11,000 households are expected to benefit from the Scheme.
    - Re-launching the **CLP Electricity Subsidies for the Underprivileged Families Programme** to provide electricity subsidies to about 70,000 underprivileged families and tenants of subdivided units. Electricity subsidies of HK$600 will be provided to each of the eligible households, including single elderly people and elderly couples aged 65 years or above, low-income families, and people with disabilities. Electricity subsidies of HK$1,000 will be provided to each tenant of subdivided unit with no individual CLP electricity meter who is referred by non-governmental organisations (NGOs) and community partners.
    - Re-launching the **CLP Retail and Catering Coupons Programme** to distribute retail and catering coupons with a total value of HK$100 to each of 600,000 beneficiary households, including residential customers with low electricity consumption and elderly customers who qualify for concessionary tariffs. Beneficiaries will be able to use the coupons in more than 4,000 participating restaurants and retail outlets.
    - The newly launched **Cool Home Pilot Programme** will subsidise households to apply sun control film or coating paint on windows to lower indoor temperature. Air circulator fans will also be provided to improve ventilation. These measures will help reduce the use of air conditioners during hot summers and lower electricity costs.
    - Continue encouraging customers to save energy year-round through the **CLP Power Connect Programme**. Residential customers will be incentivised to save energy year-round. Participants will earn points to redeem rewards. Activities will also be organised for underprivileged families under the Programme.

4. What will CLP do to support commercial and industrial customers to improve energy efficiency and reduce emissions?

- To encourage business customers to replace equipment with higher energy efficiency and to promote energy saving and carbon reduction in buildings, CLP will continue to implement the following initiatives through funding from the CLP Community Energy Saving Fund.
    - **Subvented Organisation Energy Saving Improvement Scheme** will allocate HK$44 million to provide one-stop energy services to eligible subvented organisations, including free energy audits and recommendations for energy efficiency improvements. Subsidies will be provided to implement recommended energy improvement works, such as replacing lighting and air conditioning systems, installing solar power systems and electric vehicle charging facilities. The Programme will support the organisations in implementing energy saving measures under the mandatory energy audit requirements of the Building Energy Efficiency Ordinance.
    - Funding of HK$40 million will be allocated for the **CLP Electrical Equipment Upgrade Scheme** to provide subsidies to commercial and industrial customers, in particular small and medium-sized enterprises, to install or replace lighting and air conditioning systems with more energy-efficient models to reduce carbon emissions and operating costs.
    - Allocate HK$7 million to launch a new **CLP Retro-Commissioning and Energy-Saving Technologies Subsidy Pilot Programme** that provides free retro-commissioning services to business customers to improve building energy efficiency and reduce long-term operating costs. The Programme will also subsidise business customers to try energy-saving technologies and encourage wider adoption based on encouraging results, accelerating the sector's energy transition.