

How to Read Your Electricity Bill

Bill Type: Normal Bill

1 Recipient and Postal Address
Your recipient's name and postal address. Postal address can be different from electricity supply address

2 Tariff Type
Your electricity bill belongs to:
 Bulk Tariff

3 Energy & Demand Charges
Energy & Demand Charges are calculated according to electricity consumption, and the on-peak and off-peak maximum demand (kVA)

4 Fuel Cost Adjustment
The Fuel Cost Adjustment is updated once a month to reflect fuel price changes timely, and is published on the CLP website: <https://e.clp.com.hk/fca-en>

5 Energy Consumption Chart
Your average daily electricity consumption in the past 13 bills

6 Maximum Demand Chart
The maximum demand (kVA) from your past 13 bills

7 Registered Customer & Supply Address
Your registered customer name and the electricity supply address

8 Account Number
Your unique electricity account number for bill payment and enquiries

9 Deposit
The security deposit paid for your electricity account

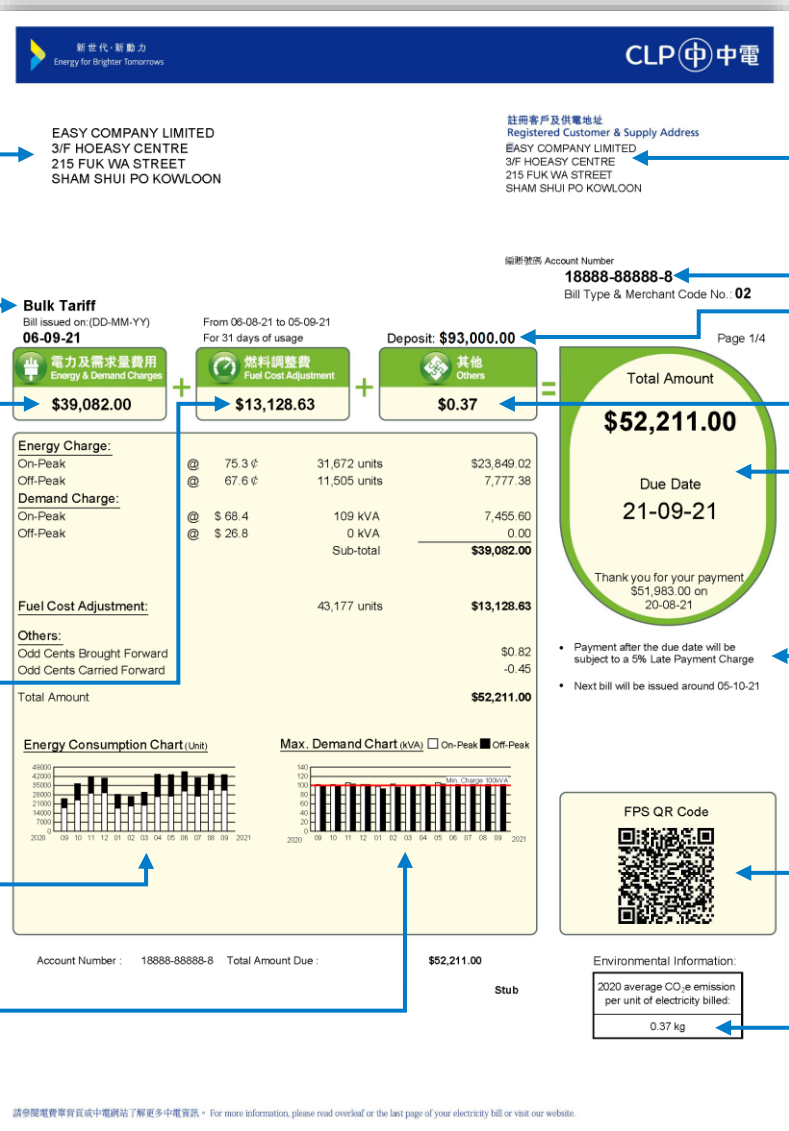
10 Others
This covers other charges and rebates, excluding Energy Charge and the Fuel Cost Adjustment

11 Total Amount & Due Date
 $3 + 4 + 10 = \text{Total Amount}$
Please settle your bill on or before the due date

12 Other Information

13 FPS QR Code

14 Environmental Information
The annual average CO₂e emission for each unit of electricity for previous year



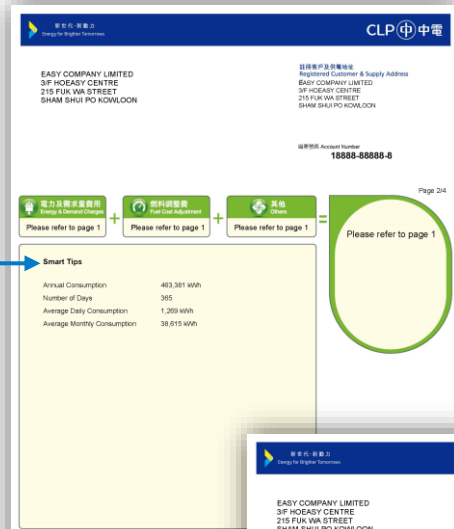
How to Read Your Electricity Bill

Bill Type: Normal Bill

Applicable to Bulk Tariff Customers

15 Smart Tips

Your annual consumption, number of days, average daily and monthly consumption



16 Multi Factor

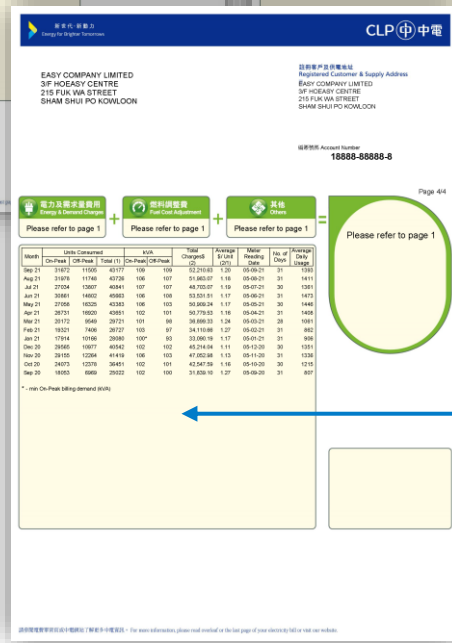
A figure giving an indication of your consumption level from 1 for low consumption accounts to 10 and 100 for high consumption accounts

17 Energy (Total Units Consumed)

Units of electricity consumption are calculated using this formula: (Present Meter Reading - Previous Meter Reading) x Multi Factor

18 Maximum Demand

The highest on-peak and off-peak demand for the period covered by the bill (Minimum on-peak billing demand: 100kVA)



19 Summary

A history of consumption, demand and electricity charge for your past 13 bills