

3 November 2020

## **CLP Power Further Strengthens Support for Green Motorists in Hong Kong**

CLP Power Hong Kong Limited (CLP Power) is committed to promoting low-carbon driving to make Hong Kong a greener and smarter city. In support of the Government's newly-launched EV-charging at Home Subsidy Scheme, CLP Power is launching an advanced service Eco Charge 2.0 which will provide one-stop technical support and customer service to applicants interested and qualified in applying for funding for electric vehicle (EV) charging-enabled infrastructure in the car parks of private residential blocks.

CLP Power Managing Director Mr T K Chiang said: "Electric vehicles reduce greenhouse gas emissions and help alleviate roadside air pollution. This is particularly important for Hong Kong as a densely populated city. CLP Power has fully supported the growth of the local EV market by deploying our power expertise in providing a stable and reliable electricity supply and conveniently located charging facilities for EV users. As a major electricity supplier, we are committed to acting as the focal point in the local EV ecosystem, offering EV users with a comprehensive customer service package that delivers one-stop solutions to drive EV conversion and help transform Hong Kong into a low-carbon city."

Eco Charge 2.0 offers the following easy-to-remember 2-2-2 services:

- The owners' corporation or management office applying for the Government's funding can simply submit a Supply Capacity Preliminary Assessment Request Form with all required documents and information to CLP Power by email. Based on the planned scale of the applicant's new EV charging infrastructure in the car park, CLP Power will conduct a free preliminary assessment of the power supply capacity and a written assessment report will be provided in around 2 weeks' time to facilitate the applicant to apply for the Government's funding.
- Upon receiving a power supply application, CLP Power engineering staff will contact the contractors or consultants appointed by the applicant within 2 working days and offer professional advice with regard to the upgrading work

needed for the building's power equipment and ensuring the car park's electricity network meets the relevant standards.

- After the EV charging infrastructure is installed, individuals who are interested in installing EV charging facilities can submit application for power supply at their own parking spaces. If assistance is needed, CLP Power engineering personnel will contact the applicant within 2 working days to schedule site inspection and offer technical advice on meter installation.

To support customer enquiries, a dedicated Eco Charge 2.0 webpage ([http://clp.to/ecocharge2\\_en](http://clp.to/ecocharge2_en)) which details the application process and technical guidelines related to installation of EV charging facilities has been established. Customers who have additional enquiries can contact our dedicated CLP Power EV support hotline 2678 2622 or email account [ev@clp.com.hk](mailto:ev@clp.com.hk) for further assistance. For each application, there will also be a dedicated account manager to follow up. In addition, customers may also refer to our CLP Power webpage ([http://clp.to/ev\\_en](http://clp.to/ev_en)) for comprehensive information, ranging from CLP Power low-carbon driving journey to EV charging locations and availability.

CLP Power also announced it is extending its free EV charging service until the end of 2021, providing EV drivers with a convenient, territory-wide network.

There are currently 54 CLP Power semi-quick and quick EV charging stations with a total of 161 chargers in Kowloon, the New Territories, and Lantau. EV drivers can download the CLP mobile app or check the CLP Power website for the locations and the usage status of EV charging stations, and to receive the latest updates on the service.

**Attachment:** [List of CLP Power's EV charging stations](#)

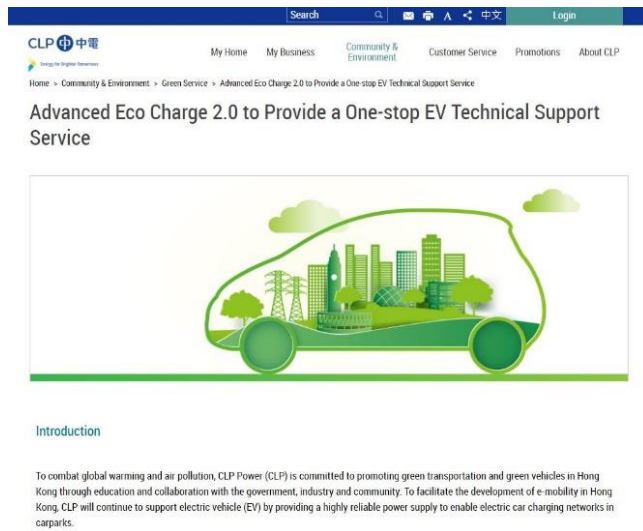
#### **About CLP Power Hong Kong Limited**

CLP Power Hong Kong Limited ("CLP Power") is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to 6 million people in its supply area.

CLP Holdings Limited is the first Hong Kong company to join the global EV100 initiative run by the international non-profit organisation The Climate Group and is committed to transitioning its fleet of more than 1,000 cars to EVs by 2030.

## Photo captions:

### Photo 1



The dedicated Eco Charge 2.0 webpage provides information about the Government's EV-charging at Home Subsidy Scheme and CLP Power's support services.

### Photo 2



CLP Power is extending its free charging service for EV motorists until the end of 2021.

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