

# **Discontinuation of Rent and Rates Special Rebate**

Part A – Press Release

Part B – Frequently Asked Questions

Part C – Electricity Tariff

## Part A – Press Release

18 January 2019

**CLP Power's Rent and Rates Special Rebate  
to be Discontinued from 18 February**

CLP Power Hong Kong Limited (CLP Power) announced today that it will have rebated to customers the refunds received to date from the Hong Kong SAR Government in relation to CLP Power's claims against the Government's overcharged rent and rates by 17 February 2019. As a result, the Rent and Rates Special Rebate will be discontinued with effect from 18 February 2019. Customers will be notified separately about the arrangement.

Every CLP customer has been paid a Rent and Rates Special Rebate of 1.1 cents per unit of electricity since 1 January 2018. An estimated aggregate amount of around HK\$410 million will have been rebated to customers between 1 January 2018 and 17 February 2019.

From 18 February 2019, the Average Net Tariff will be 118.8 cents per unit of electricity.

CLP Power is committed to returning to customers in full any further refunds for overcharged rent and rates we receive from the Government in future.

**About CLP Power Hong Kong Limited**

CLP Power Hong Kong Limited ("CLP Power") is the Hong Kong utility subsidiary wholly owned by CLP Holdings Limited, a company listed on the Hong Kong Stock Exchange and one of the largest investor-owned power businesses in Asia. CLP Power operates a vertically integrated electricity supply business in Hong Kong, and provides a highly reliable supply of electricity and excellent customer services to 6 million people in its supply area.

- Ends -

## Part B – Frequently Asked Questions

## **Discontinuation of Rent and Rates Special Rebate Frequently Asked Questions**

- 1. What is the Rent & Rates Special Rebate?**
  - The Rent & Rates Special Rebate is the refunds in respect of CLP's claim against Hong Kong SAR Government's overcharging of our rent and rates in the past. The refunds received to date from the Government have been rebated to customers by 17 February 2019.
  
- 2. What will the impact be on customers of the discontinuation of the rebate? How much more will customers now pay in their electricity bills?**
  - With effect from 18 February 2019, customers will not receive the Rent and Rates Special Rebate of 1.1 cents per unit of electricity. For example, a residential customer with an average consumption of 400 units of electricity per bi-monthly bill will no longer receive a rebate of around HK\$4 starting from 18 February.
  
- 3. How will the electricity bill amount be calculated for the period between a customer's last electricity bill and the date the rebate is discontinued?**
  - CLP will calculate the amount of rebate on a pro-rata basis according to customer's electricity consumption as of 17 February 2019 in that bill cycle.
  
- 4. Has CLP paid back to customers all the money refunded to it by the Government?**
  - CLP will have rebated to customers the refunds received to date from the Government by 17 February 2019, with an estimated aggregate amount of around HK\$410 million have been rebated between 1 January 2018 and 17 February 2019.
  
- 5. Will customers receive further rebates in future?**
  - CLP is committed to returning to customers in full any further refunds for overcharged rent and rates it receives from the Government.

**6. How can customers find out more about the arrangements for the discontinuation of the Rent and Rates Special Rebate?**

- For any related enquiries, customers may call our hotline on 2678 2678.

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## Part C – Electricity Tariff

**RESIDENTIAL TARIFF**

1. The Residential Tariff applies to residential customers where electricity is used solely for residential purposes.
2. This Tariff is based on bimonthly meter-readings.
3. This Tariff will be the aggregate of the following items:

(a) **Energy Charge**

Total Bimonthly Consumption Block	Rate (Cents/Unit)
Each of the first 400 units	84.3
Each of the next 600 units	97.7
Each of the next 800 units	113.5
Each of the next 800 units	144.3
Each of the next 800 units	167.2
Each of the next 800 units	177.6
Each unit over 4,200	178.8

(b) **Fuel Cost Adjustment**

The fuel cost adjustment is 27.8 cents per unit based on forecasted fuel prices in the latest Tariff Review.

The fuel cost adjustment will be revised automatically on a monthly basis to take into account the difference between actual prices of fuels used and the forecasted fuel prices, and will be posted on a monthly basis on the company website.

(c) **Energy Saving Rebate**

The rebate is only applicable to a bill with total bimonthly consumption of 400 units or less. The rebate will be calculated at the following rate:

Total Bimonthly Consumption Range	Rebate Rate (Cents/Unit)
1 - 200 units	17.2 cents per unit on total consumption
201 - 300 units	16.2 cents per unit on total consumption
301 - 400 units	15.2 cents per unit on total consumption

4. **Concessionary Tariff for the Elderly**

- (a) Customers aged 60 or above who live either alone or with other similarly qualified elderly, and who are relying on or entitled to Comprehensive Social Security Assistance, are eligible.
- (b) The approved applicant will be offered half-price for the first 400 units of electricity consumed in two months plus an exemption of the minimum charge per bill.
- (c) Energy Charge, Fuel Cost Adjustment and Energy Saving Rebate under Residential Tariff continue to apply.

5. **Night Water Heating Rate**

- (a) The Night Water Heating Rate is applicable to customers already registered under the relevant scheme. New applications to said scheme are no longer accepted.
- (b) The charges for the bimonthly consumption under this Rate will be the aggregate of the following items:

(i) **Energy Charge**

The energy charge is 57.9 cents per unit.

(ii) **Fuel Cost Adjustment**

The fuel cost adjustment is 27.8 cents per unit based on forecasted fuel prices in the latest Tariff Review.

The fuel cost adjustment will be revised automatically on a monthly basis to take into account the difference between actual prices of fuels used and the forecasted fuel prices, and will be posted on a monthly basis on the company website.

(iii) **Energy Saving Rebate**

The rebate is only applicable to a bill with total bimonthly consumption of 400 units or less. The rebate will be calculated at the following rate:

Total Bimonthly Consumption Range	Rebate Rate (Cents/Unit)
1 - 200 units	17.2 cents per unit on total consumption
201 - 300 units	16.2 cents per unit on total consumption
301 - 400 units	15.2 cents per unit on total consumption

6. Minimum charge per bill: \$36.00

7. This Tariff, the Supply Rules and other conditions are subject to revision from time to time.

8. Payment of any bill received later than the due date may be subject to a late payment charge of 5% of the original amount due.

9. Customers' energy charge and energy saving rebate shall be adjusted in the following circumstance on a pro-rata basis.

If the period between two successive meter-readings is outside the 55-65 days range, an adjustment to the block size under paragraphs 3(a) and 3(c) of the respective applicable energy charge tariff rate and energy saving rebate tariff rate will be made, as follows:

Applicable block units = Normal block units x N / 60

N = Number of days between two successive meter-readings

Note: In this rate table,

- "Unit" shall mean one kilowatt-hour (kWh) of electricity
- "Bimonthly" shall mean the period of approximately two months between a meter-reading (including estimations) and the next one.



**NON-RESIDENTIAL TARIFF**

1. The Non-Residential Tariff applies where the consumption is not solely for residential purpose.
2. This Tariff is based on monthly meter-readings.
3. This Tariff will be the aggregate of the following items:
  - (a) **Energy Charge**  
The energy charge is 100.4 cents per unit.
  - (b) **Fuel Cost Adjustment**  
The fuel cost adjustment is 27.8 cents per unit based on forecasted fuel prices in the latest Tariff Review.  
  
The fuel cost adjustment will be revised automatically on a monthly basis to take into account the difference between actual prices of fuels used and the forecasted fuel prices, and will be posted on a monthly basis on the company website.
  - (c) **Energy Saving Rebate**  
The rebate is only applicable to a bill with total bimonthly consumption of 400 units or less. The rebate will be calculated at the following rate:

Total Bimonthly Consumption Range	Rebate Rate (Cents/Unit)
1 - 200 units	17.2 cents per unit on total consumption
201 - 300 units	16.2 cents per unit on total consumption
301 - 400 units	15.2 cents per unit on total consumption

4. Minimum charge per bill: \$36.00
5. This Tariff, the Supply Rules and other conditions are subject to revision from time to time.
6. Payment of any bill received later than the due date may be subject to a late payment charge of 5% of the original amount due.
7. Customers' energy charge and energy saving rebate shall be adjusted in the following circumstance on a pro-rata basis.

If the period between two successive meter-readings is outside the 25-35 days range, an adjustment to the block size under paragraph 3(c) of the respective applicable energy charge tariff rate and energy saving rebate tariff rate will be made, as follows:

Applicable block units = Normal block units x N / 30

N = Number of days between two successive meter-readings

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Note: In this rate table,

- "Unit" shall mean one kilowatt-hour (kWh) of electricity
- "Monthly" shall mean the period of approximately one month between a meter-reading (including estimations) and the next one.

**BULK TARIFF**

1. Customers whose present or expected monthly consumption is not less than 20,000 units may apply to the Company in writing for supply under Bulk Tariff.
2. This Tariff is based on monthly meter-readings.
3. This Tariff will be the aggregate of the following items:

(a) **Demand Charge**

Based on the monthly maximum demand in kilovoltamperes (kVA):

***On-Peak Period***

Each of the first 650 kVA	\$ 68.4
Each kVA above 650	\$ 65.4

(Minimum on-peak billing demand: 100 kVA)

***Off-Peak Period***

Each off-peak kVA up to the on-peak billing demand	\$ 0.0
Each off-peak kVA in excess of the on-peak billing demand	\$ 26.8

(b) **Energy Charge**

Total Monthly Consumption Block	Rate (Cents/Unit)
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***On-Peak Period***

Each of the first 200,000 units	72.6
Each unit over 200,000	71.0

***Off-Peak Period***

Each unit	64.9
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(c) **Fuel Cost Adjustment**

The fuel cost adjustment is 27.8 cents per unit based on forecasted fuel prices in the latest Tariff Review.

The fuel cost adjustment will be revised automatically on a monthly basis to take into account the difference between actual prices of fuels used and the forecasted fuel prices, and will be posted on a monthly basis on the company website.

4. **High Load Factor Rider**

- (a) The High Load Factor Rider (HLFR) is available to Bulk Tariff customers whose average monthly total consumption per kVA of average monthly "Maximum Billing Demand" in the preceding 12 months is higher than 500 units per kVA
- (b) HLFR provides lower charges for energy consumption over 500 units per kVA of "Maximum Billing Demand" in the month
- (c) The reduction in the energy charges to the customers will be calculated at the following rate:

Each of the 501st unit to 600th unit per kVA of "Maximum Billing Demand"	5.2 cents
Each unit over 600 units per kVA of "Maximum Billing Demand"	10.5 cents

5. This Tariff, the Supply Rules and other conditions are subject to revision from time to time.
6. Payment of any bill received later than the due date will be subject to a late payment charge of 5% of the original amount due.
7. A customer's application for supply under this Tariff may be refused if, within 12 months prior to such application, he/she has ceased to be supplied under this Tariff at his/her own request.
8. Customers' energy and demand charges shall be adjusted in the following circumstances on a pro-rata basis.

- Energy Charge

If the period between two successive meter-readings is outside the 25-35 days range, an adjustment to the block size under paragraph 3(b) of the respective applicable energy charge tariff rate will be made, as follows:

$$\text{Applicable block units} = \text{Normal block units} \times N / 30$$

$$N = \text{Number of days between two successive meter-readings}$$

- Demand Charge

For any billing period less than 22 days at the beginning or end of supply, the demand charge will be calculated on a pro-rata daily basis, as follows:

$$\text{Billed demand charge} = \text{Unadjusted demand charge} \times P / 30$$

$$P = \text{Number of days in the period billed at the beginning or end of supply}$$

Note: In this rate table,

- "Unit" shall mean one kilowatt-hour (kWh) of electricity
- "Monthly" shall mean the period of approximately one month between a meter-reading (including estimations) and the next one.
- "Maximum Billing Demand" is the higher of on-peak billing demand and off-peak billing demand for the month.
- "Off-peak Period" is the daily period between 2100 hours and 0900 hours and all day Sundays and Public Holidays (i.e. General Holidays as defined in Holidays Ordinance).
- "On-peak Period" comprises all other hours.

**LARGE POWER TARIFF**

1. Customers whose present or expected demand is not less than 3,000 kVA may apply to the Company in writing for supply under Large Power Tariff.
2. This Tariff is based on monthly meter-readings.
3. This Tariff will be the aggregate of the following items:

(a) **Demand Charge**

Based on the monthly maximum demand in kilovoltamperes (kVA):

***On-Peak Period***

Each of the first 5,000 kVA	\$ 120.3
Each kVA above 5,000	\$ 115.3

(Minimum on-peak billing demand: 50% of the highest on-peak billing demand under Large Power Tariff during the "Summer Months" of the immediately preceding 12 months.)

***Off-Peak Period***

Each off-peak kVA up to the on-peak billing demand	\$ 0.0
Each off-peak kVA in excess of the on-peak billing demand	\$ 33.9

***Billing Demand Shortfall***

There is no charge if on-peak billing demand or off-peak billing demand is not less than 3,000 kVA. The Shortfall will be based on the difference between 3,000 kVA and the higher of on-peak billing demand and off-peak billing demand.

Each kVA short of 3,000 kVA	\$ 120.3
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(b) **Energy Charge**

Total Monthly Consumption Block	Rate (Cents/Unit)
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***On-Peak Period***

Each of the first 200 units per kVA of on-peak billing demand	55.5
Each unit in excess of above	53.5

***Off-Peak Period***

Each unit	45.7
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(c) **Fuel Cost Adjustment**

The fuel cost adjustment is 27.8 cents per unit based on forecasted fuel prices in the latest Tariff Review.

The fuel cost adjustment will be revised automatically on a monthly basis to take into account the difference between actual prices of fuels used and the forecasted fuel prices, and will be posted on a monthly basis on the company website.

4. **Riders Available to Large Power Tariff Customers in Hong Kong**

4.1 **High Voltage Super Demand Rider**

- (a) The High Voltage Super Demand Rider (HVSDR) is available to Large Power Tariff customers who meet the following requirements:

- (i) the on-peak demand or off-peak demand, whichever is higher, is not less than 35,000 kVA; and
  - (ii) supplied at 33kV and above and/or through a dedicated supply from CLP 132kV primary substation.
- If for any billing month, a Large Power Tariff customer fails to meet the requirements for HVSDR, he/she will be charged in accordance with the Large Power Tariff without HVSDR.

- (b) The charges under the HVSDR will be the aggregate of the following items:

(i) **Demand Charge**

Based on the monthly maximum demand in kilovoltamperes (kVA):

***On-Peak Period***

Each of the first 5,000 kVA	\$ 111.1
Each kVA above 5,000	\$ 105.9

(Minimum on-peak billing demand: 50% of the highest on-peak billing demand under Large Power Tariff during the "Summer Months" of the immediately preceding 12 months.)

***Off-Peak Period***

Each off-peak kVA up to the on-peak billing demand	\$ 0.0
Each off-peak kVA in excess of the on-peak billing demand	\$ 31.8

(ii) **Energy Charge**

Total Monthly Consumption Block	Rate (Cents/Unit)
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***On-Peak Period***

Each of the first 200 units per kVA of on-peak billing demand	53.4
Each unit in excess of above	51.3

***Off-Peak Period***

Each unit	43.6
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(iii) **Fuel Cost Adjustment**

The fuel cost adjustment is 27.8 cents per unit based on forecasted fuel prices in the latest Tariff Review.

The fuel cost adjustment will be revised automatically on a monthly basis to take into account the difference between actual prices of fuels used and the forecasted fuel prices, and will be posted on a monthly basis on the company website.

Note: In this rate table,

- "Unit" shall mean one kilowatt-hour (kWh) of electricity
- "Monthly" shall mean the period of approximately one month between a meter-reading (including estimations) and the next one.
- "Summer Months" are the billing months of May through October.
- "Maximum Billing Demand" is the higher of on-peak billing demand and off-peak billing demand for the month.
- "Off-peak Period" is the daily period between 2100 hours and 0900 hours and all day Sundays and Public Holidays (i.e. General Holidays as defined in Holidays Ordinance).
- "On-peak Period" comprises all other hours.

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**LARGE POWER TARIFF (Continued)**

4.2 High Load Factor Rider

- (a) The High Load Factor Rider (HLFR) is available to Large Power Tariff customers whose average monthly total consumption per kVA of average monthly "Maximum Billing Demand" in the preceding 12 months is higher than 500 units per kVA
- (b) HLFR provides lower charges for energy consumption over 500 units per kVA of "Maximum Billing Demand" in the month
- (c) The reduction in the energy charges to the customers will be calculated at the following rate:

Each of the 501st unit to 600th unit per kVA of "Maximum Billing Demand"	5.2 cents
Each unit over 600 units per kVA of "Maximum Billing Demand"	10.5 cents

- 5. This Tariff, the Supply Rules and other conditions applicable are subject to revision from time to time.
- 6. Payment of any bill received later than the due date will be subject to a late payment charge of 5% of the original amount due.
- 7. A customer's application for supply under this Tariff may be refused if, within 12 months prior to such application, he/she has ceased to be supplied under this Tariff at his/her own request.
- 8. Customers' energy and demand charges shall be adjusted in the following circumstances on a pro-rata basis.

- Energy Charge

If the period between two successive meter-readings is outside the 25-35 days range, an adjustment to the block size under paragraphs 3(b) and 4.1(b)(ii) of the respective applicable energy charge tariff rate will be made, as follows:

$$\text{Applicable block units} = \text{Normal block units} \times N / 30$$

N = Number of days between two successive meter-readings

- Demand Charge

For any billing period less than 22 days at the beginning or end of supply, the demand charge will be calculated on a pro-rata daily basis, as follows:

$$\text{Billed demand charge} = \text{Unadjusted demand charge} \times P / 30$$

P = Number of days in the period billed at the beginning or end of supply

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Note: In this rate table,

- "Unit" shall mean one kilowatt-hour (kWh) of electricity
- "Monthly" shall mean the period of approximately one month between a meter-reading (including estimations) and the next one.
- "Summer Months" are the billing months of May through October.
- "Maximum Billing Demand" is the higher of on-peak billing demand and off-peak billing demand for the month.
- "Off-peak Period" is the daily period between 2100 hours and 0900 hours and all day Sundays and Public Holidays (i.e. General Holidays as defined in Holidays Ordinance).
- "On-peak Period" comprises all other hours.

**ICE-STORAGE AIR-CONDITIONING TARIFF**

1. Customers who have installed ice-storage air-conditioning systems in their premises are eligible.
2. This Tariff is based on monthly meter-readings.
3. This Tariff will be the aggregate of the following items:

(a) **Demand Charge**

Based on the monthly maximum demand in kilovoltamperes (kVA):

***On-Peak Period***

Each of the first 650 kVA	\$ 68.4
Each kVA above 650	\$ 65.4

(Minimum on-peak billing demand: 100 kVA)

***Off-Peak Period***

Each off-peak kVA up to the on-peak billing demand	\$ 0.0
Each off-peak kVA in excess of the on-peak billing demand	\$ 26.8

(b) **Energy Charge**

Total Monthly Consumption Block	Rate (Cents/Unit)
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***On-Peak Period***

Each of the first 200,000 units	72.6
Each unit over 200,000	71.0

***Off-Peak Period***

Each unit	64.9
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(c) **Fuel Cost Adjustment**

The fuel cost adjustment is 27.8 cents per unit based on forecasted fuel prices in the latest Tariff Review.

The fuel cost adjustment will be revised automatically on a monthly basis to take into account the difference between actual prices of fuels used and the forecasted fuel prices, and will be posted on a monthly basis on the company website.

4. **High Load Factor Rider**

- (a) The High Load Factor Rider (HLFR) is available to Ice-Storage Air-conditioning Tariff customers whose average monthly total consumption per kVA of average monthly "Maximum Billing Demand" in the preceding 12 months is higher than 500 units per kVA
- (b) HLFR provides lower charges for energy consumption over 500 units per kVA of "Maximum Billing Demand" in the month
- (c) The reduction in the energy charges to the customers will be calculated at the following rate:

Each of the 501st unit to 600th unit per kVA of "Maximum Billing Demand"	5.2 cents
Each unit over 600 units per kVA of "Maximum Billing Demand"	10.5 cents

5. This Tariff, the Supply Rules and other conditions are subject to revision from time to time.
6. Payment of any bill received later than the due date will be subject to a late payment charge of 5% of the original amount due.
7. A customer's application for supply under this Tariff may be refused if, within 12 months prior to such application, he/she has ceased to be supplied under this Tariff at his/her own request.
8. The minimum on-peak billing demand may be waived at the discretion of the Company.
9. Customers' energy and demand charges shall be adjusted in the following circumstances on a pro-rata basis.

- Energy Charge

If the period between two successive meter-readings is outside the 25-35 days range, an adjustment to the block size under paragraph 3(b) of the respective applicable energy charge tariff rate will be made, as follows:

$$\text{Applicable block units} = \text{Normal block units} \times N / 30$$

N = Number of days between two successive meter-readings

- Demand Charge

For any billing period less than 22 days at the beginning or end of supply, the demand charge will be calculated on a pro-rata daily basis, as follows:

$$\text{Billed demand charge} = \text{Unadjusted demand charge} \times P / 30$$

P = Number of days in the period billed at the beginning or end of supply

Note: In this rate table,

- "Unit" shall mean one kilowatt-hour (kWh) of electricity
- "Monthly" shall mean the period of approximately one month between a meter-reading (including estimations) and the next one.
- "Maximum Billing Demand" is the higher of on-peak billing demand and off-peak billing demand for the month.
- "Off-peak Period" is the daily period between 2100 hours and 0900 hours and all day Sundays and Public Holidays (i.e. General Holidays as defined in Holidays Ordinance).
- "On-peak Period" comprises all other hours.