

CLP App Promotion (October and November) Terms and Conditions

- The promotional period is from 1 October 2018 to 30 November 2018(both dates inclusive).
- Customers must successfully download and login to CLP App during the promotional period in order to be eligible for the welcome offer - Snapware Pyrex Eco Pure Rectangular Storage Box Set (2pieces: 345ml and 655ml) (Retail Price: HK\$200).
- First login before the promotional period or login after the promotional period are not eligible for the welcome offer.
- Above offer is only applicable to valid CLP's residential electricity account -registered with Personal Names (not applicable to staff account).
- Each valid CLP's electricity account can be entitled to CLP App promotion welcome offer once only.
- The offer cannot be exchanged for cash or other products.
- The redemption letter of the offer will be delivered to the customer's registered postal address during the period from 15 December 2018 to 15 January 2019 upon successful login to CLP App.
- Customer must bring along with and present the original redemption letter at the redemption center. Photocopy is not accepted. The redemption letter will become invalid if defaced or damaged.
- Customer should check the self-pickup product at the redemption center. The collected product is not returnable nor refundable after redemption. And please bring along your own shopping bag.
- Product colours may slightly vary due to different computer screens or setups, all to prevail in kind. Such deviations, if any, do not act as a ground for replacement and refund.
- Gift quantity is limited and on a first-come first-served basis.
- CLP reserves the right to alter terms and conditions of the offer at all time without prior notice and has the final decision on any dispute related to the offer.
- CLP may from time to time contact you with marketing information on goods and services available through online and offline channels. If you do not wish to receive such information from us, please call CLP customer service hotline at 2678 2678 or email to csd@clp.com.hk. We will then cease sending you the information.