

Power Your Love Programme Terms and Conditions

How to Participate:

To encourage more electricity-saving actions, CLP POWER provides ample gifts and rewards for customers who participate in the programme. Qualified customers who successfully registered the programme during the promotional period, from 15 May, 2018 to 8 August, 2018, will not only get an enrollment gift, but also enter the Grand Lucky Draw automatically, getting the chance to win a set of smart home appliances, the total value of which exceeds HK\$80,000 (7 winners).

Additionally, customers are welcome to participate in “Power Your Love Week” promotional events, which will take place in the chain stores of the business partners ^A (maxim’s cake, JHC, and Circle K Convenience Store Hong Kong). Participants can scan the QR code in Power Your Love Week promotional materials in each chain store to participate in the online energy-saving game. Every 100th, 1,000th, 10,000th, 100,000th participant who successfully completes the game mission will be granted extra awards.

The programme includes two activities:

Activity Details:

Activity 1. Power Your Love Grand Lucky Draw

Customers who actively register the programme will enter the Grand Lucky Draw automatically.

- The registration period is from 15 May, 2018 to 8 August, 2018 (both date inclusive).
- Electricity-saving period is from 15 June, 2018 to 14 August, 2018. The electricity consumed by each household during this period will be accumulated and compared to that consumed by the same household during the same period in 2017 (i.e. from 15 June, 2017 to 14 August, 2017). CLP POWER will calculate each household’s electricity saving figure.
- Participants should have their Electricity Account valid before 15 June, 2017.
- Only customers who provide valid full CLP Account Number and full Registered English Name to complete the registration process during the registration period are entitled to join the Power Your Love Grand Lucky Draw. Customers who provide ONLY the Contact Number and Email are treated as IMCOMPLETED account and are not eligible to join the Grand Lucky Draw.
- Customers who successfully register Power Your Love Programme before 17 July, 2018 will be granted 250 Eco Points from the Eco Rewards Scheme, while who registered the programme via CLP APP B will get extra 50 Eco Points on top of the 250 Eco Points from the Eco Rewards Scheme. Terms and Conditions are applied and please refer to “Eco Rewards” Website or more details: https://www.clp.com.hk/ep_360/tnc/
- Customers who successfully register Power Your Love Programme with correct and valid email address will get an electronic coupon, which can be used to redeem one pack of enrolment gift provided by the business partners A. For more details, please refer to the following “Business Partner Electronic Coupon Redemption Terms and Conditions”.
- Power Your Love Grand Lucky Draw will be conducted on 14 August, 2018. The result will be published on 24 August, 2018 in Sing Tao Daily, The Standard, and Power Your Love website: <https://www.clp.com.hk/poweryourlove/>
- The award will be deemed forfeited if the awardee cannot be reached by the contact information provided by the awardee within 30 days after the result announcement (i.e. before 23 September) or the award is not redeemed by him/her before a specific date. CLP POWER will not be responsible

for any obligation, claim of the award, payment or compensation arising out of or resulting from the forfeiture.

- CLP Power will calculate the electricity savings of all eligible participants between the 2018 and 2017 Electricity Saving Period, and donate a maximum of HK\$6,000,000 to the household in need for each kWh of electricity saved at the rate of (HK\$1.154/kWh). (e.g. if the consumption of participant is 900kWh in the 2017 Energy Saving Period and 1000kWh in 2016 Energy Saving Period, then CLP Power will donate HK\$115.4)
- Each participant's electricity saving will be calculated based on the information in the electricity bill by pro-rata.

^A Business Partners: Circle K Convenience Store Hong Kong, JHC, and maxim's cakes

^BCLP APP:

Android : <https://play.google.com/store/apps/details?id=com.cherrypicks.clp&hl=zh-TW>

iOS :<https://itunes.apple.com/hk/app/%E4%B8%AD%E9%9B%BB%E9%A6%99%E6%B8%AF/id450725907?mt=8>

- For the details of Grand Lucky Draw award list, please refer to the Chart 1:

Award	Brand	Product	Value	Total Value	Lucky Draw Date	Result Announce Date
Grand Award (Popular Smart Home Appliance Package - Bedroom)	Philips Hue	Philips Hue White and colour ambiance Starter kit E27	\$ 1,998	\$40,526	14 August, 2018	24 August, 2018
	Panasonic	Panasonic Futon Dryer FD-F06S1H	\$ 1,880			
	Panasonic	Panasonic Aroma Facial Ionic Steamer EH-SA97	\$ 3,480			
	Dyson	Dyson Pure Hot+Cool Link™ HP03	\$ 6,480			
	Ambi	Ambi Climate 2	\$ 1,000			
	Hitachi	Hitachi Single Spilt Type Air Conditioner RASDX18CSK Indoor / RACDX18CSK Outdoor	\$10,800			
	Nokia	Nokia Sleep	\$ 1,000			
Second Award (Popular Smart Home Appliance Package - Bathroom)	Osim	OSIM uDiva 2	\$13,888	\$22,392	14 August, 2018	24 August, 2018
	Philips Hue	Philips Hue Motion sensor	\$ 348			
	Philips Hue	Philips Hue White Ambiance Single Bulb- E27	\$ 248			
	Panasonic	Panasonic Toilet Seat (Remote Control) DL - RJ60	\$ 7,290			
	Panasonic	Panasonic Ceiling Mount Thermo Ventilator (Deluxe) FV-40BE2H	\$ 4,130			
	Dyson	Dyson Supersonic™ Iron	\$ 3,380			
	Oral - B	Oral-B GENIUS 9000 Black	\$ 2,198			
Whirlpool	Whirlpool Puri-Pro Dehumidpurifier series, 24L	\$ 4,798				
Third Award	Panasonic	Panasonic Automatic Dishwasher NT-TFM1	\$ 4,580	\$ 4,580		
Fourth Award	Philips Hue	PHILIPS Hue Muscari Pendant	\$ 3,080	\$ 3,578		
	Philips Hue	Philips Hue Bridge	\$ 498			
Fifth Award	Dyson	Dyson V7 Trigger Pro	\$ 3,480	\$ 3,480		
Sixth Award	Nespresso	Nespresso Lattissima Touch	\$ 3,288	\$ 3,288		
Seventh Award	Ecovacs Deebot	Ecovacs Deebot M81Pro	\$ 3,198	\$ 3,198		
Grand total				\$81,042		

Activity 2: Power Your Love Week Game

Two periods of Power Your Love Week:

Week 1: from 15 June, 2018 00:00 to 21 June, 2018 23:59

Week 2: from 20 July, 2018 00:00 to 26 July, 2018 23:59

Customers are welcome to scan the QR code in Power Your Love Week promotional materials in each chain store of the business partners and to take part in the online energy-saving game. Every 100th, 1,000th, 10,000th, 100,000th participant who successfully completes the game mission will be granted extra awards. For prize list, please refer to Chart 2. Awardees will get the real-time notification and must download the notification picture, and then provide valid phone number. Awardees should present the notification picture as a proof and provide valid CLP Account Number when redeem the prize.

Chart 2

Every 100 th participants	Mini Fan
Every 1,000 th participants	Commemorative Souvenir Pen
Every 10,000 th participants	Portable USB Battery Charger
Every 100,000 th participants	Dyson Supersonic Iron

- One electronic device can be used to participate in the Power Your Love Week Game once in an hour.
- Customers who only take part in the Power Your Love Week game without registering Power Your Love Programme will not be automatically included in the Grand Lucky Draw.
- CLP POWER reserves the rights to modify the awards in Chart 2 anytime under the circumstance of running out of stock.
- The awardee of Power Your Love Week Game should have successfully registered Power Your Love Programme otherwise he/she should register immediately online at <https://www.clp.com.hk/poweryourlove/>. Only after the successful registration can the awardee redeem the gift.
- Awardees must provide valid phone number and download the notification picture. Awardees should present the notification picture as a proof and provide valid Account Number when redeem the gift.
- Power Your Love Week Game redemption details:
 - Valid redemption date till: 8 September, 2018
 - CLP Eco Home Address: 188 Sai Yeung Choi St S, Mong Kok
 - Business hour: 11:00 a.m. to 7:00 p.m. Monday to Sunday (closed in public holiday)

Business Partner Electronic Coupon Redemption Terms and Conditions

- Customers who actively and successfully register Power Your Love Programme with correct and valid email address are eligible to choose one electronic coupon out of three, which can be used to redeem one pack of enrolment gift provided by the business partners.
 - Circle K Convenience Store – one pack of Premium Monaka - Uji Matcha & Red Beans OR Mascarpone Cheese & Marble Chocolate
 - JHC – one pack of Naxos Facial Tissue
 - maxim’s cakes – one pack of Rich Milk Morning Toast OR Maxim’s Supreme Butter Loaf
- Each Registered Account is entitled to accept this offer only once. Offer is limited, while stocks last.
- Each Electronic Coupon can be used to redeem one pack of enrolment gift in chain stores of the Business partners (choose one from three). The gift should be redeemed between 15 May, 2018 and 8 September, 2018 and the electronic coupon is considered invalid out of this period of time.

- The QR Code must be presented in electronic or printed format when being used.
- Each QR Code can redeem only one pack of enrolment gift.
- This offer cannot be used together with other discounts or promotional offers.
- This offer is not transferable for sales, refundable or exchangeable for cash, and/or substitution of other promotion offer/gift.
- CLP POWER shall not be responsible for the quality, safety and hygiene issues of the food provided by Business Partners (Circle K Convenience Store/maxim's cakes). It is the Business Partners' sole responsibility for all food quality, safety and hygiene issues.
- CLP POWER shall not have the responsibility to ensure sufficient stocks in each chain store since the stock of each enrolment gift varies.
- If the electronic coupon is lost, CLP POWER will not be responsible for any re-issuance or replacement issues.
- CLP POWER and Business partners reserve the right to modify, to suspend or to cancel any of the above offers and their terms and conditions at any time without prior notification.
- This offer is only applicable to the designated chain stores of the business partners that sells this product:
 - Circle K Convenience Store Hong Kong
 - JHC: JHC Hong Kong, JHC Concept Store, and City Life Hong Kong
 - maxim's cakes: maxim's cakes, Cake Lab & Bakery Café by maxim's cakes

General Terms and Conditions

Information on how to enter and Programme details forms part of these Terms and Conditions. By entering the Programme, participants are deemed to have accepted the following terms and conditions.

- Participants should be: residential customers living within the supply area of CLP POWER (non-residential customers are not eligible to participate in this programme); customers with valid Account number and with electricity usage between 15 June, 2017 and 14 August, 2018. Each Account holder can only redeem award once in each activity (Power Your Love Programme and Power Your Love Week game).
- CLP POWER Staff would not be eligible to participate in the Grand Lucky Draw.
- All prizes are not transferable for sales, refundable or exchangeable for cash, and/or substitution of other promotion offer/gift.
- Prizes will be determined subject to the stock availability. Awardees must not choose or object.
- As record, awardees must sign a confirmation letter for redemption.
- CLP POWER has no responsibility for the obligations and services provided by business partners. Any dispute concerning the award quality service or value must be directly resolved between the awardees and the business partners.
- Any participant who intentionally conducts any unlawful or improper behaviour to harm the justice and fairness of the programme and who uses any program to defraud will be automatically disqualified. CLP POWER reserves all legal rights to claim reparation or other compensation from the participants.
- By participating in or applying the Programme, the participant or beneficiary understands and agrees that based on this terms, CLP POWER may use and disclose the information provided by the participants for the main purposes of conducting this Programme. For further information, please refer to:

- CLP POWER Privacy Statement: <https://www.clp.com.hk/en/privacy-policy>
- Personal Information Collection Statement of Power Your Love Programme
- The participant agrees that CLP POWER can continue to contact them even after this Programme ends.
- To register Power Your Love Programme, participants must provide (1) full Account Number, Register Name, and valid email address, or (2) CLP POWER Online Account.
- CLP POWER has absolute discretion to determine the eligibility of customers to participate in this Programme. CLP POWER is not obliged to enter into any correspondence with any party on any issue related to this Programme.
- CLP POWER has the absolute right to determine the final amount of money that will be donated to needy families in Power Your Love Programme ^c.
- CLP POWER Shareholders will donate up to HK\$6,000,000 to the needy ^c. CLP POWER reserves the absolute right in the selection of beneficiary types and to determine the eligibilities.
- CLP POWER accepts no responsibility to any failure to enter or complete the registration result in any during the Registration Period. Entry will be considered as accepted upon receipt by CLP POWER. CLP POWER shall not be responsible for any lost, incomplete, late or misdirected entries, and also not responsible for technical difficulties in the entry mechanism and does not warrant that the entry mechanism will be available at all time.
- If CLP POWER is not capable of running as planned of reasons including infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failure or any other causes beyond the control of CLP POWER, which corrupt or affect the administration security, fairness or integrity or proper conduct of this Programme, CLP POWER reserves the right in its sole discretion to take any action that may be available.
- In the event if CLP POWER, in its reasonable opinion, suspect or think that any participant tampers or interferes with the entry mechanism in any way, or who does not properly comply with the entry process, the participant will be disqualified.
- If any of these Terms and Conditions becomes or is declared illegal, invalid or unenforceable for any reason, such Terms and Conditions shall not affect the legality, validity and enforceability of the other Terms and Conditions.
- To the extent permitted by law, CLP POWER will not be liable to any person for any loss (including direct, indirect or other reasons, including but not limited to loss of income, profit or reputation) damage, liability, or personal injury arising from the plan.
- The English version of these Terms and Conditions shall prevail in case of any discrepancy between the English and Chinese versions.
- Regarding any dispute arising from the Programme, CLP POWER reserves the right to make final and binding decisions.
- These terms and conditions shall be governed by the laws of Hong Kong. CLP Power and the participants agree to irrevocably submit the exclusive jurisdiction of the courts of Hong Kong.
- Trade Promotion Competition License No.: 50272
- Beneficiary should be nominated by District Council or Non-Governmental Organization
- CLP POWER has the right to modify the eligibility of beneficiaries without any notification.
- The result will be based on the number of successfully enrolled electricity accounts before the end of Registration Period.
- For any controversial issues, CLP POWER and Business Partners reserve the right to make final decision.
- The deadline is based on the server record: <https://www.clp.com.hk>

- CLP POWER reserves rights to modify the Terms and Conditions anytime without any prior notification.

^c Eligible people include:

Category 1: the single or couple elderly^{*}, Category 2: the underprivileged residential households or families living in sub-divided flats[^] Category 3: the disabled^{*/^}, and Category 4: the families of boarders in special schools^{*/^/+}.

^{*} Beneficiaries who are receiving Comprehensive Social Security Assistance (CSSA) or Ordinary/High-eleven Living Allowance.

[^] Hong Kong residents who live in harsh environments, including sub-divided flats, temporary houses, squatter houses or board house dwellers. PRH is not qualified in this category

[/] People with from moderate to severe level of disabilities who are also receiving social benefits "Social Security Assistance (CSSA)" or "Ordinary/High Disability Allowance".

⁺Special school students who have social assistance for "Social Security Assistance (CSSA)" or "Ordinary/High Disability Allowance" or "Full Textbook Allowance".

Personal Information Collection Statement of Power Your Love Programme

Purpose of Collection

- Personal data is collected for the purposes of
 - Assessing and processing applications of the Programme and other directly related purposes;
 - Responding to and follow up on the applicants' enquiries;
 - Conducting research and perform statistical analysis;
 - Notifying applicants of changes to our services that may affect the applicants ; and
 - Issuing subsidy (for beneficiary only)
- The contact number and email address would be kept in CLP POWER database. The Participants agree to receive information related to energy efficiency & conservation, which does not include any offering of the availability of goods, facilities or services, and agree to keep email, phone calls and text messages (SMS) as communication channels to receive successful registration confirmation Email, reminder email, phone text messages (SMS), the beneficiary sharing cases, summary of activities and other relevant activities regarding energy-saving information.
- The Applicant may choose whether or not to provide CLP Power with personal data. However, in the absence of the required personal data that was, at the time of collection, either specified as mandatory or not optional, the application to the Programme may be delayed, deferred or rejected due to inability to assess the application.

Transfer of Data

CLP may, for any of the purposes stated above, transfer any of your personal data to the following third parties:

- related CLP companies, including subsidiaries and affiliated companies within the CLP Group in Hong Kong; and
- service providers (including service providers outside Hong Kong) engaged by CLP for any of the purposes stated above.

Access and Correction of Personal Data

The Applicant has a right to request access to, and the correction of, his/her personal data in accordance with the provisions of the Personal Data (Privacy) Ordinance (Cap. 486). Requests for access and correction should be made in sending email to poweryourlove@clp.com.hk, or writing to:

Residential Market Development Assistant
Customer & Business Development
CLP Power Hong Kong Limited
7/F Shamshuipo Centre
215 Fuk Wa Street
Sham Shui Po, Kowloon
Hong Kong

Privacy Policy Statement

The Applicant can find out more about CLP Power's policies on privacy and personal data protection by accessing CLP Power's privacy policy statement available on the CLP website at www.clp.com.hk