

親愛的客戶：

中電一向積極為客戶提供優質服務，不斷介紹嶄新的節能產品和方案，協助客戶管理用電量，讓大家享受綠適智慧生活。

我們明白您對保護個人資料的關注，一直以來，我們積極保護客戶的個人資料及私隱，恪守以公平和守法的原則收集及使用您的個人資料，同時保證採用有效的科技及保安措施，保護這些資料。

感謝您對本公司處理個人資料的信任。中電的私隱政策詳細列明我們如何使用客戶的個人資料及閣下的相關權利。詳情可瀏覽中電網站 <https://www.clp.com.hk/zh/privacy-policy>。

我們承諾會一如既往，妥善保護您的個人資料，並繼續以此作為我們首要的任務。如有查詢，請致電客戶服務熱線2678 2678。

中華電力有限公司
謹啟



Dear Customer,

CLP is committed to providing customers with excellent service and introducing latest energy efficiency products and initiatives for you, to manage your electricity consumption so that you can enjoy a smarter and greener lifestyle.

We understand that you care about your personal data. We respect customers' privacy and protects the personal data we receive. We are committed to collecting and using your personal data in a fair and legally compliant way, and to ensure we have appropriate technological security measures to protect it.

Thank you for trusting us with your personal data. Our Privacy Policy Statement sets out how we use your data and your rights in relation to it. Detailed information is available at <https://www.clp.com.hk/en/privacy-policy>.

Data protection is one of our top priorities and we would like to assure you that we will continue to rigorously safeguard your personal information. If you have any questions, please call our customer service hotline at 2678 2678.

Yours faithfully,
CLP Power Hong Kong Limited

